



Novus Guard
Your Portable Lifeguard



Quick User Guide



Novus Guard
Your Portable Lifeguard

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NOVUS GUARD SOLO



- Sign In
- Sign Up
- Forgot Password



Novus Guard
Your Portable Lifeguard

Email

Password

Sign In

[Forgot Password](#)

New User? [Sign Up](#)

V1.5.3

Forgot Password?

Enter your email address to request a password reset.

someone@domain.com

Cancel

Request



First Name

Surname

Contact No

+44Phone Number

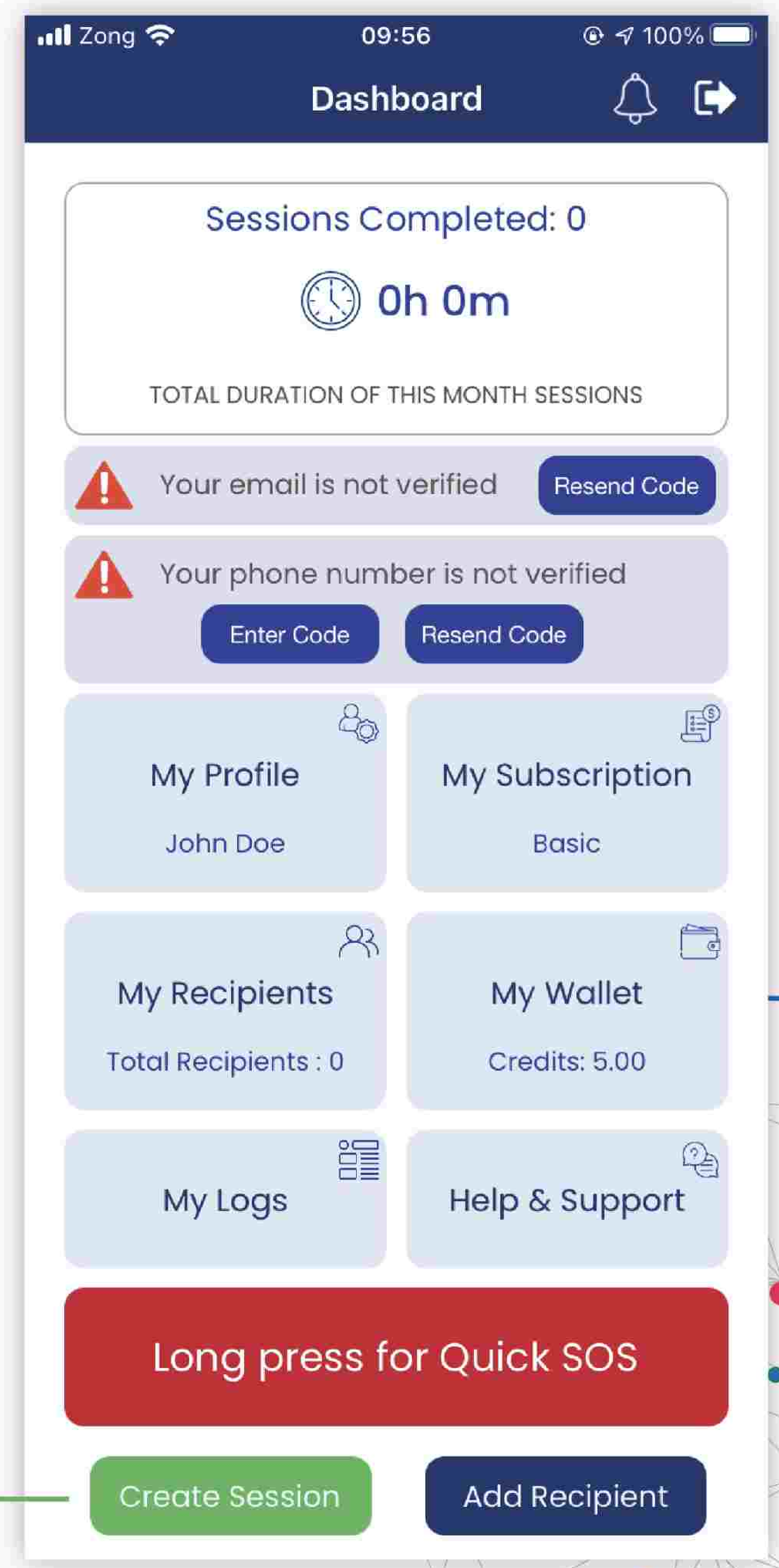
Email

Password

Confirm Password

Sign Up





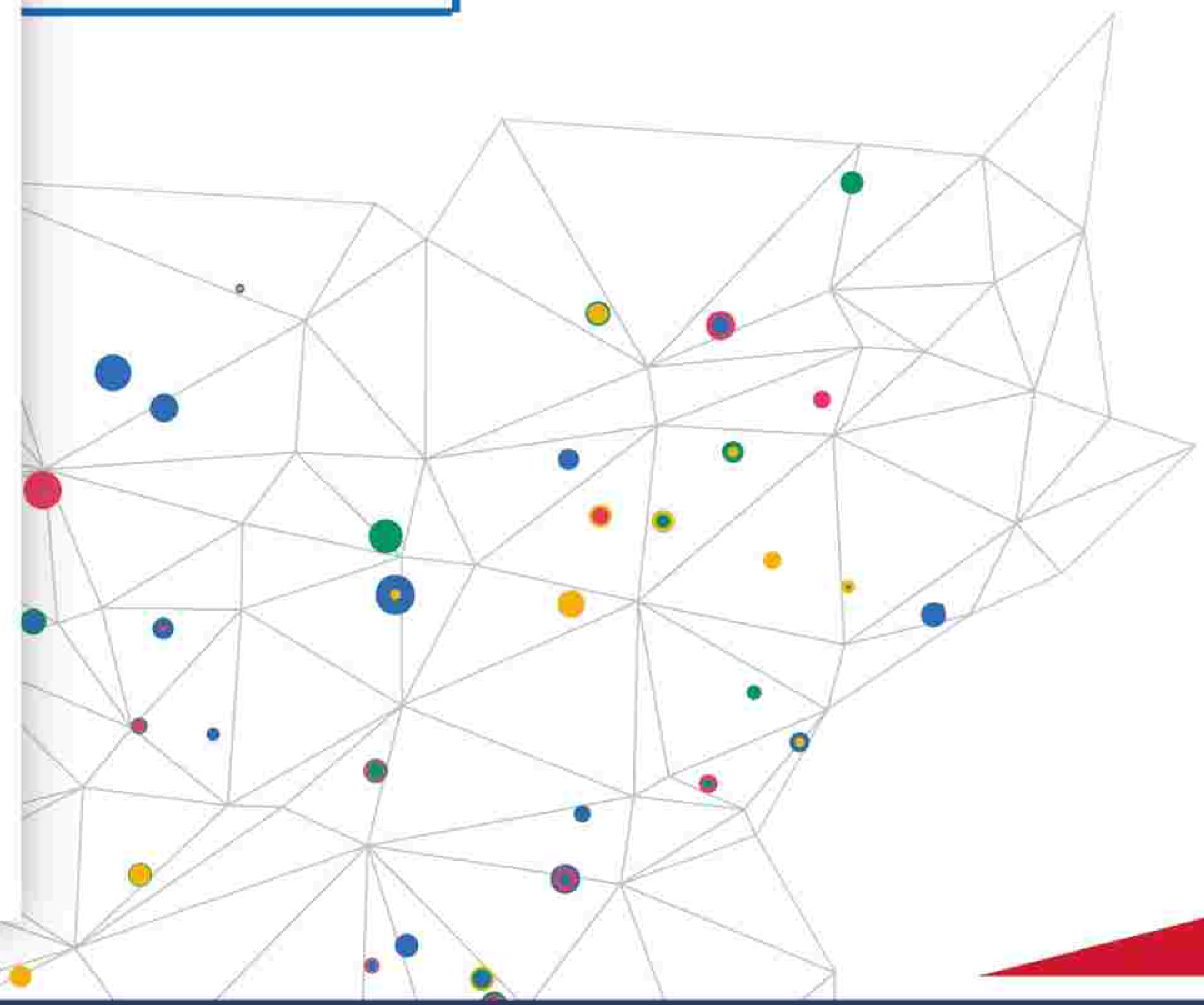
Create session



DASHBOARD

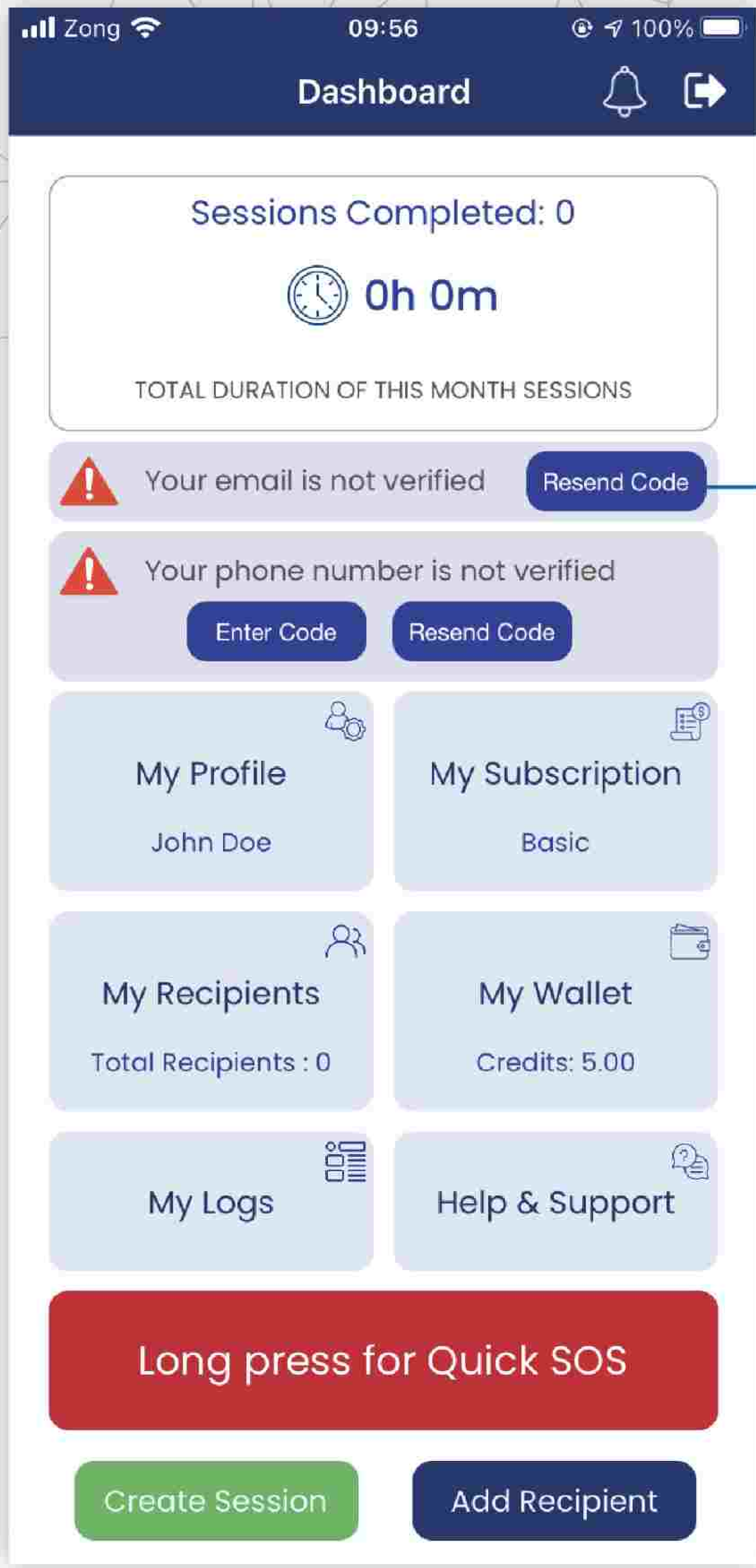
Here you can see details of sessions created and their associated notifications

- My Profile
- My Subscription
- My Recipients
- My Wallet
- My Logs
- Help & Support

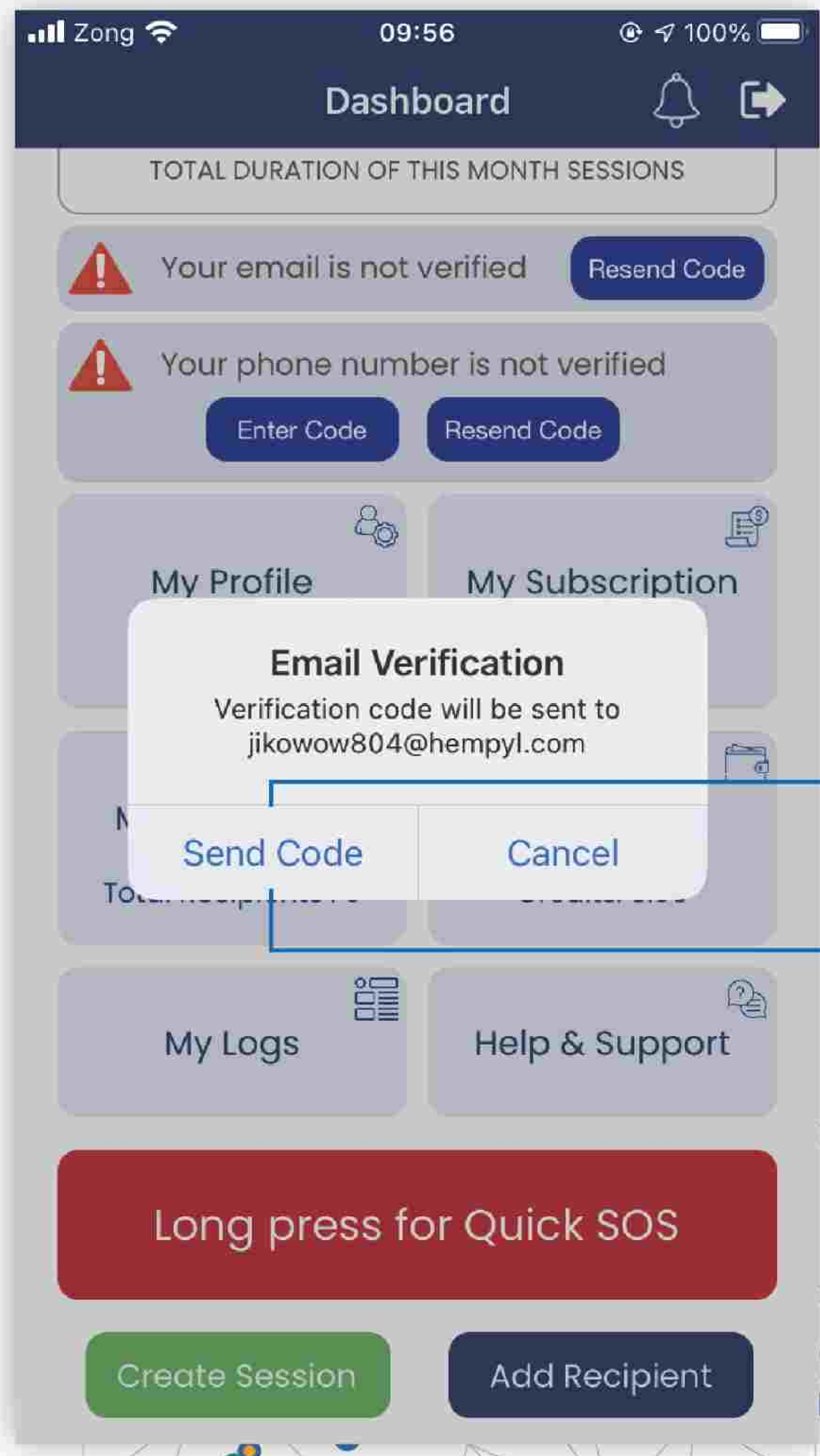


E-MAIL VERIFICATION

Email verification only being sent when user register or changes email address.



resend code

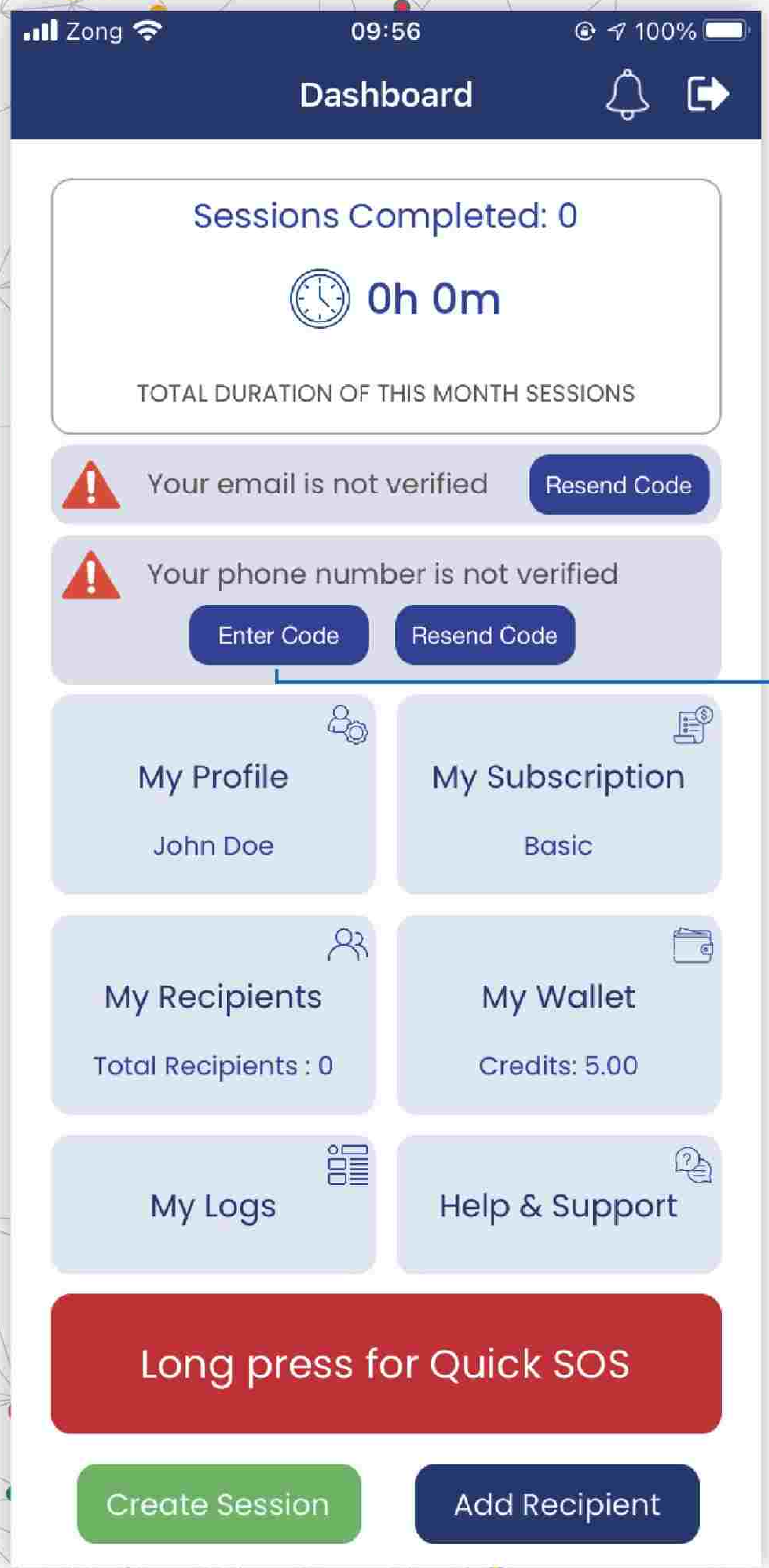


send code

Verification code has sent. Click on verification link in the email to verify your email.

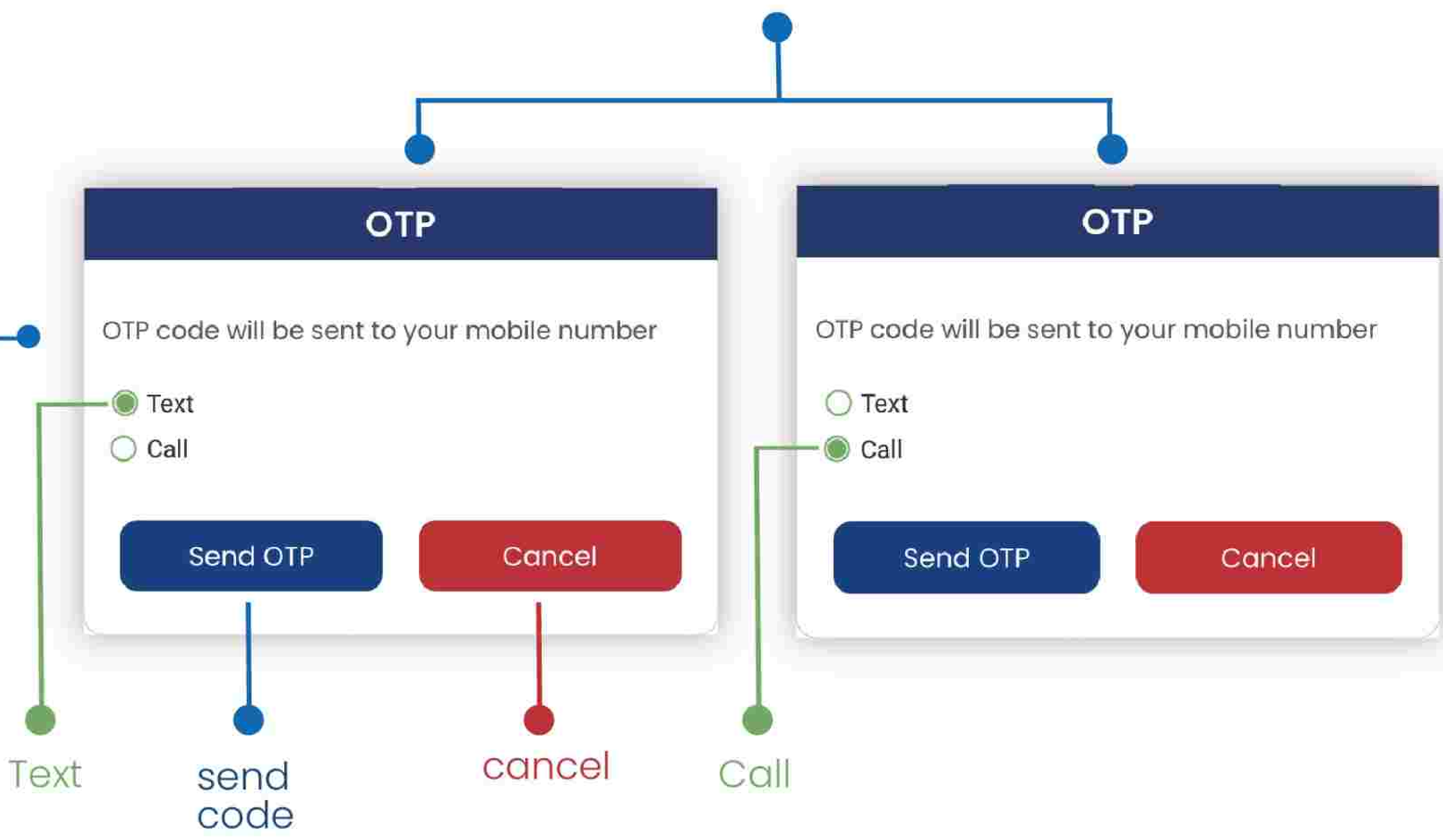
Ok





OTP VERIFICATION

OTP only being sent when user registers or changes mobile number



OTP verification

Enter OTP

OTP Verification

Enter OTP sent to your mobile number

Enter OTP

Verify OTP

You can request new code after

27

OTP Verification

Enter OTP sent to your mobile number

Enter OTP

Verify OTP

Resend OTP

Close

- Verify OTP
- Resend OTP
- Close



MY PROFILE

Referral code share

Recover your account
if deleted within 30 days

Delete Account
Are you sure you want to delete account?

Confirm Cancel



Delete Account

Vehicle management

Zong 09:36 83%

My Profile

Referral Code: 1



First Name
John

Surname
Doe

Contact No
+44 20 3514 3971

Email
JohnDoe@gmail.co.uk

Delete Account Update Account

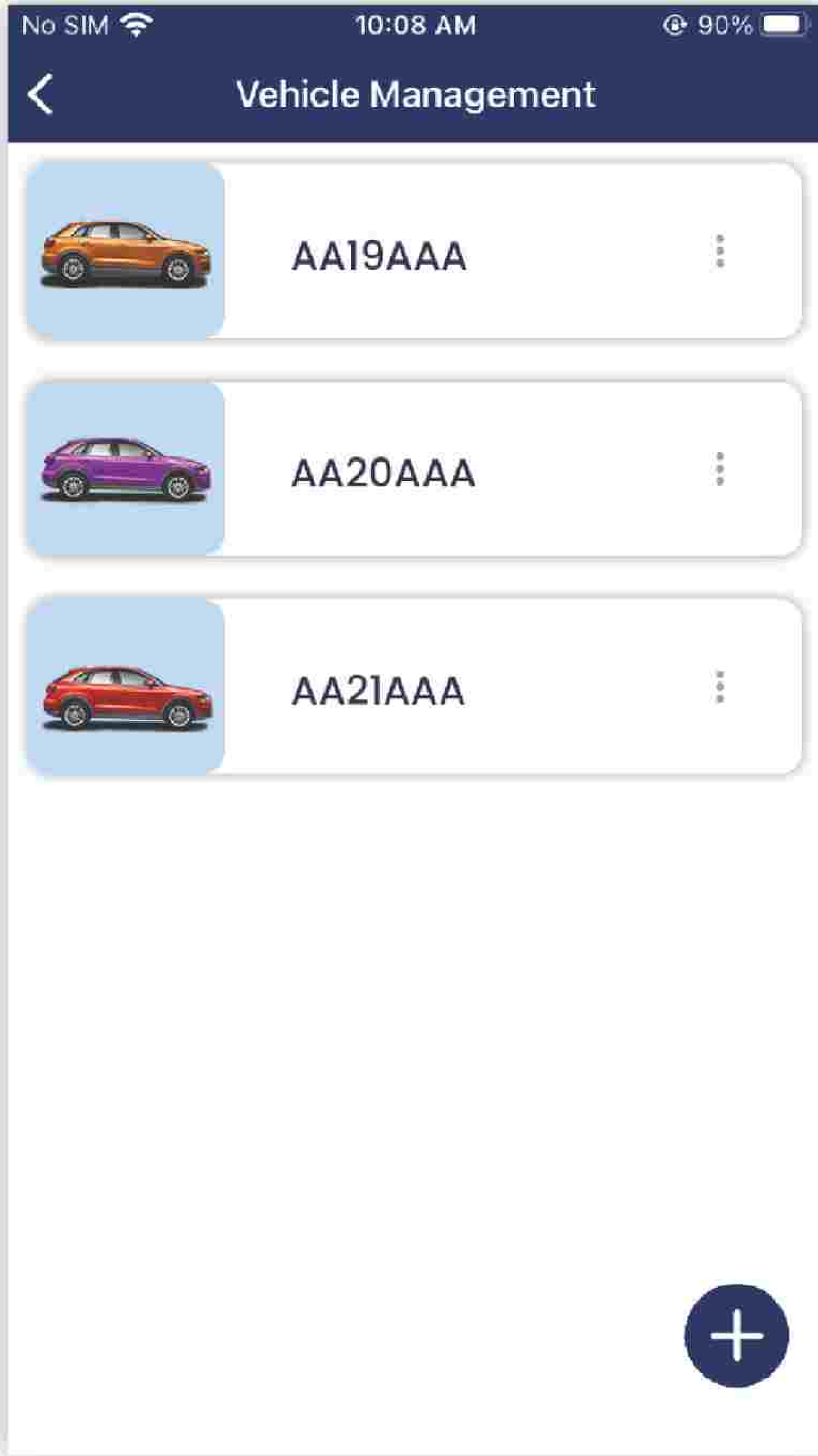
Vehicle Management



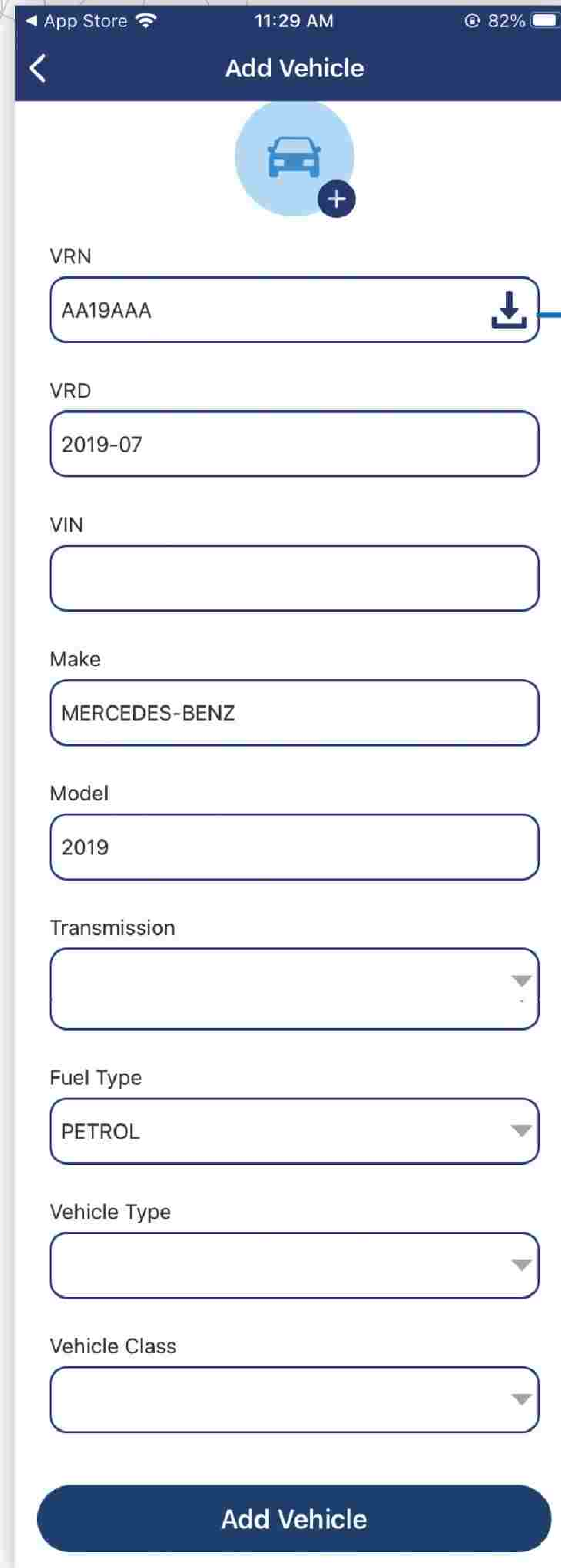
Vehicle Management

Here you can manage and keep records of your vehicle




Country where applicable fetch information from VRN



Add vehicle



Vehicle Management




-  AA19AAA
-  AA20AAA
-  AA21AAA

- View
- Edit
- Delete
- Set as Default

Delete Vehicle

Are you sure you want to delete this vehicle?

No Yes

- No SIM 10:08 AM 90%
- # Vehicle Management
-  AA19AAA (DEFAULT)
 -  AA20AAA
 -  AA21AAA



Platinum
GBP 14.99/month after free trial

current package

CREDITS
552.20

Top-up

Earn credits by sharing

Top-up

CREDITS

5

You pay £ 5

Buy

Other Subscription plans

Basic
Free Forever

other packages

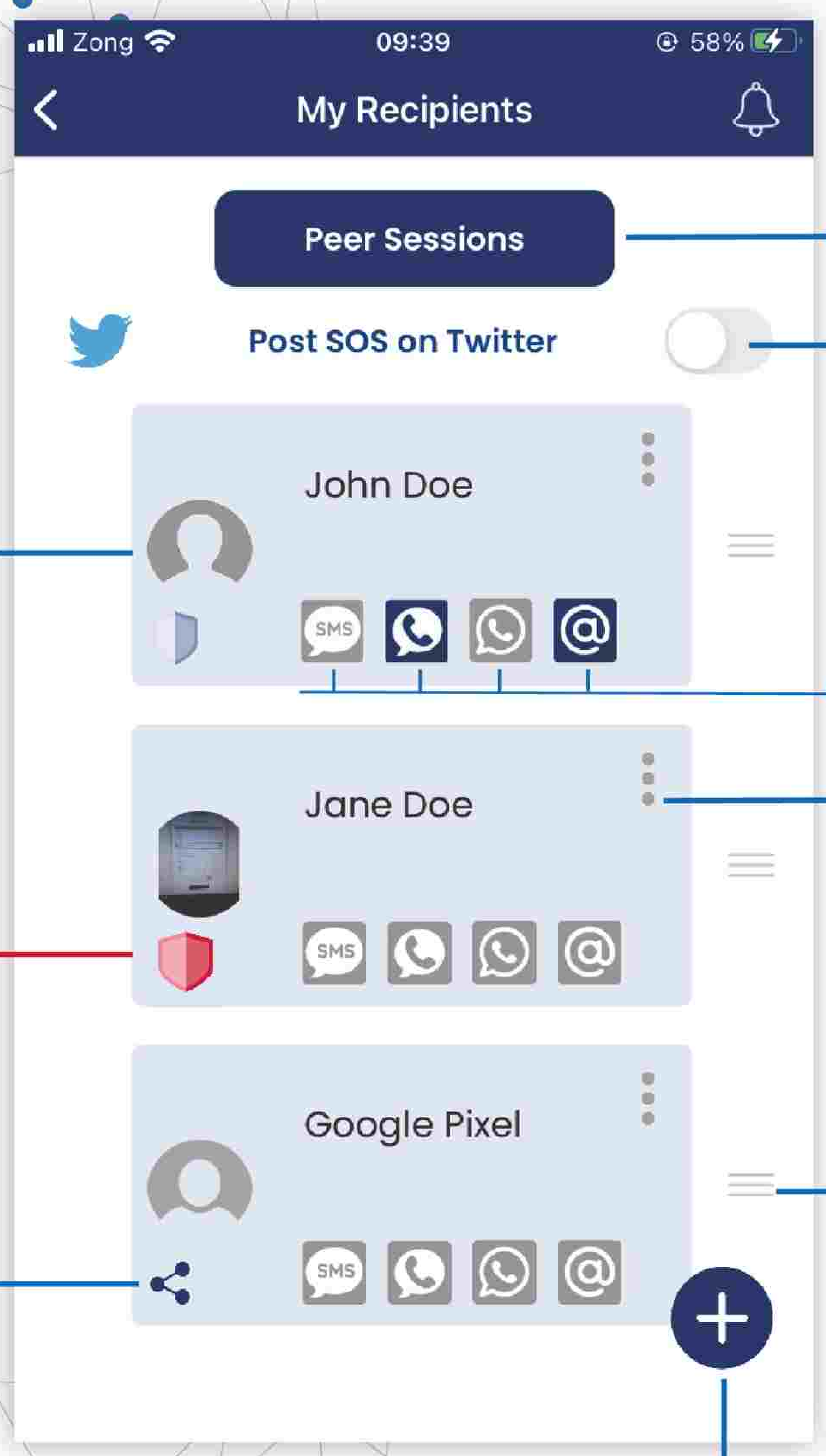
Silver
GBP 4.99/month after free trial

MY SUBSCRIPTION

Trial on Packages are avail only 1 time per account.



MY RECIPIENTS



Upload Photo

- Camera
- Gallery

Recipients that have active sessions in the app

Post SOS Alerts on Twitter

Recipient Settings

View

Edit

Delete

Delete Recipient

Are you sure you want to delete recipient?

No Yes

Recipients that are in the app package info

Share to Earn Credits

Share Public

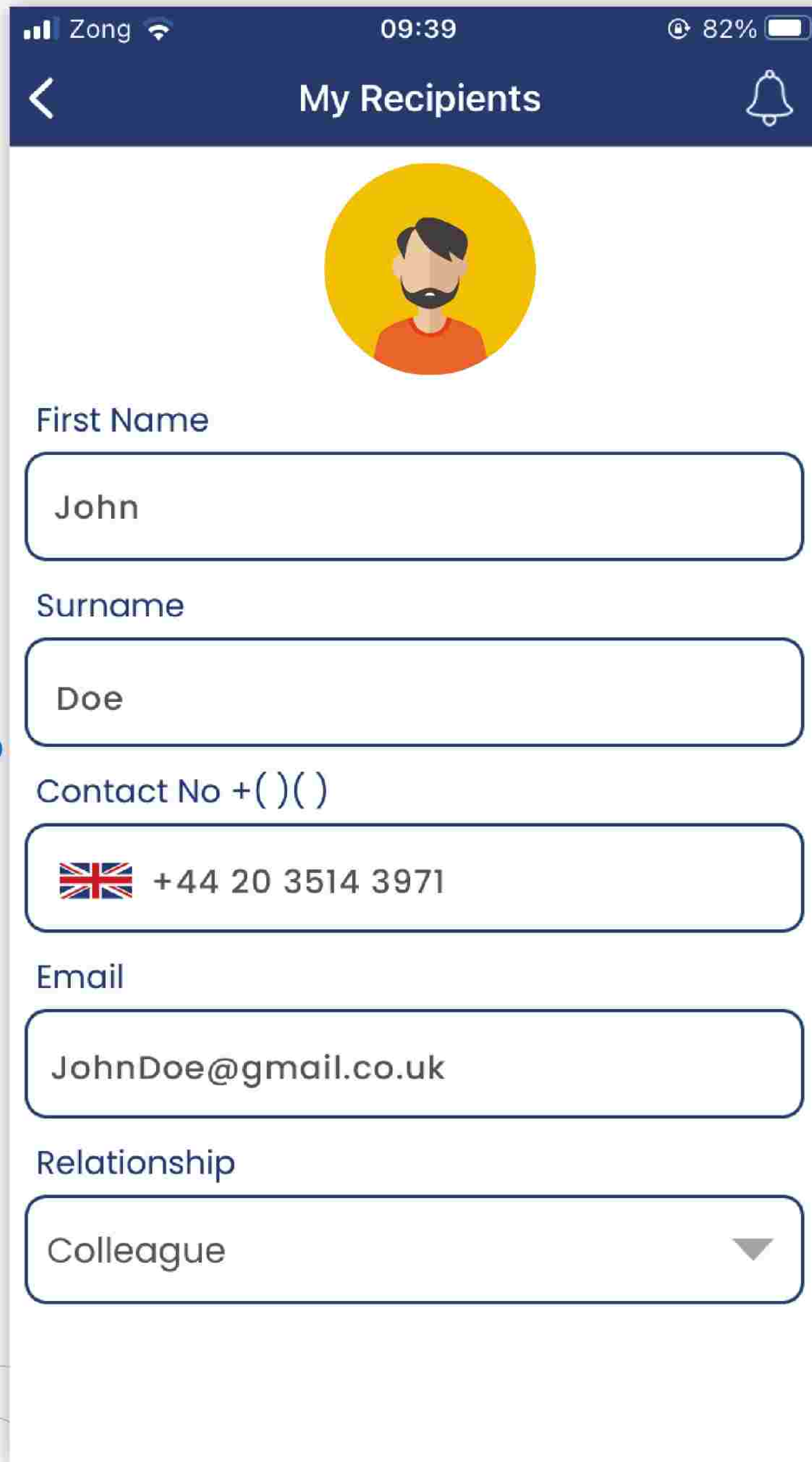
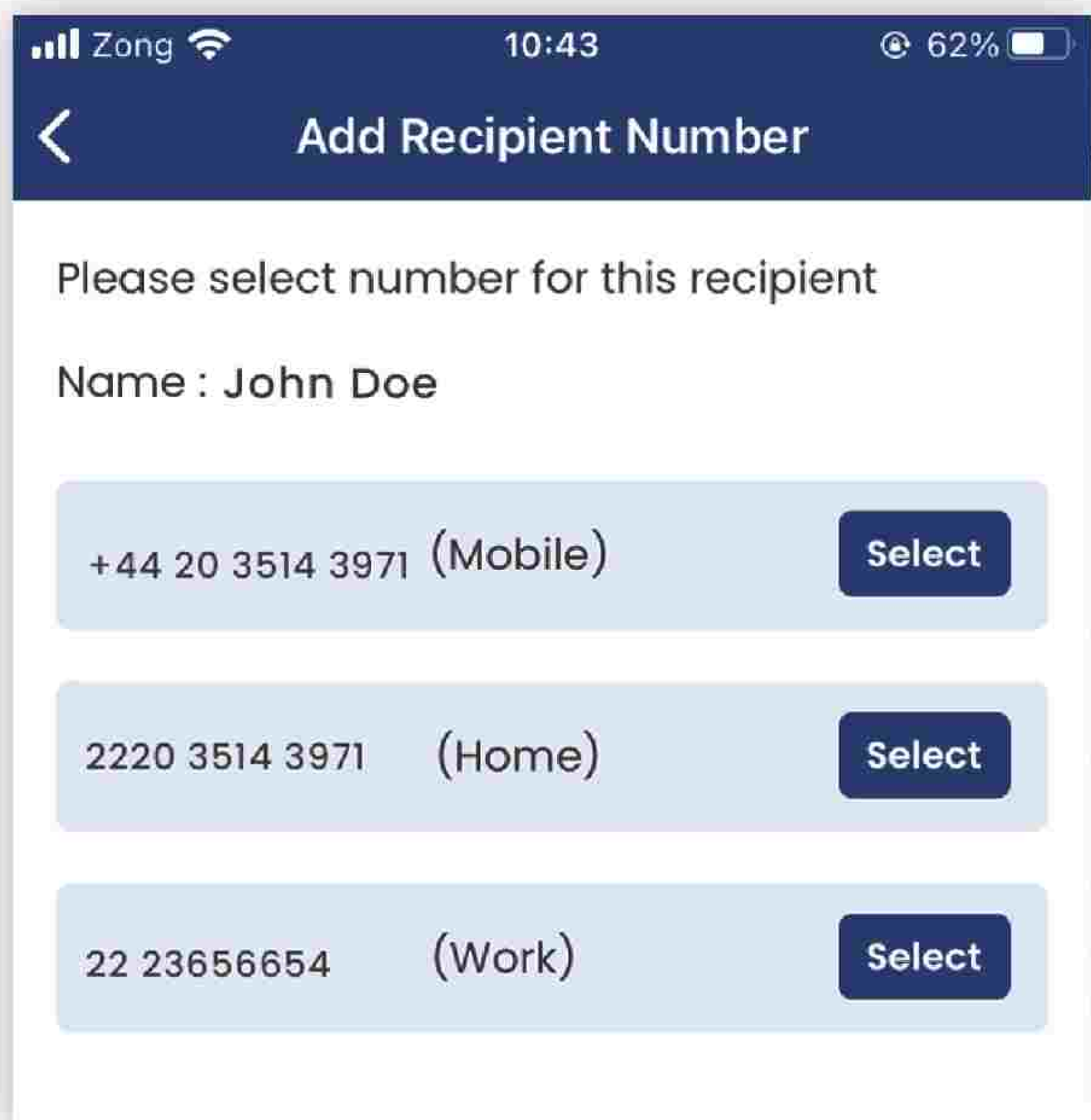
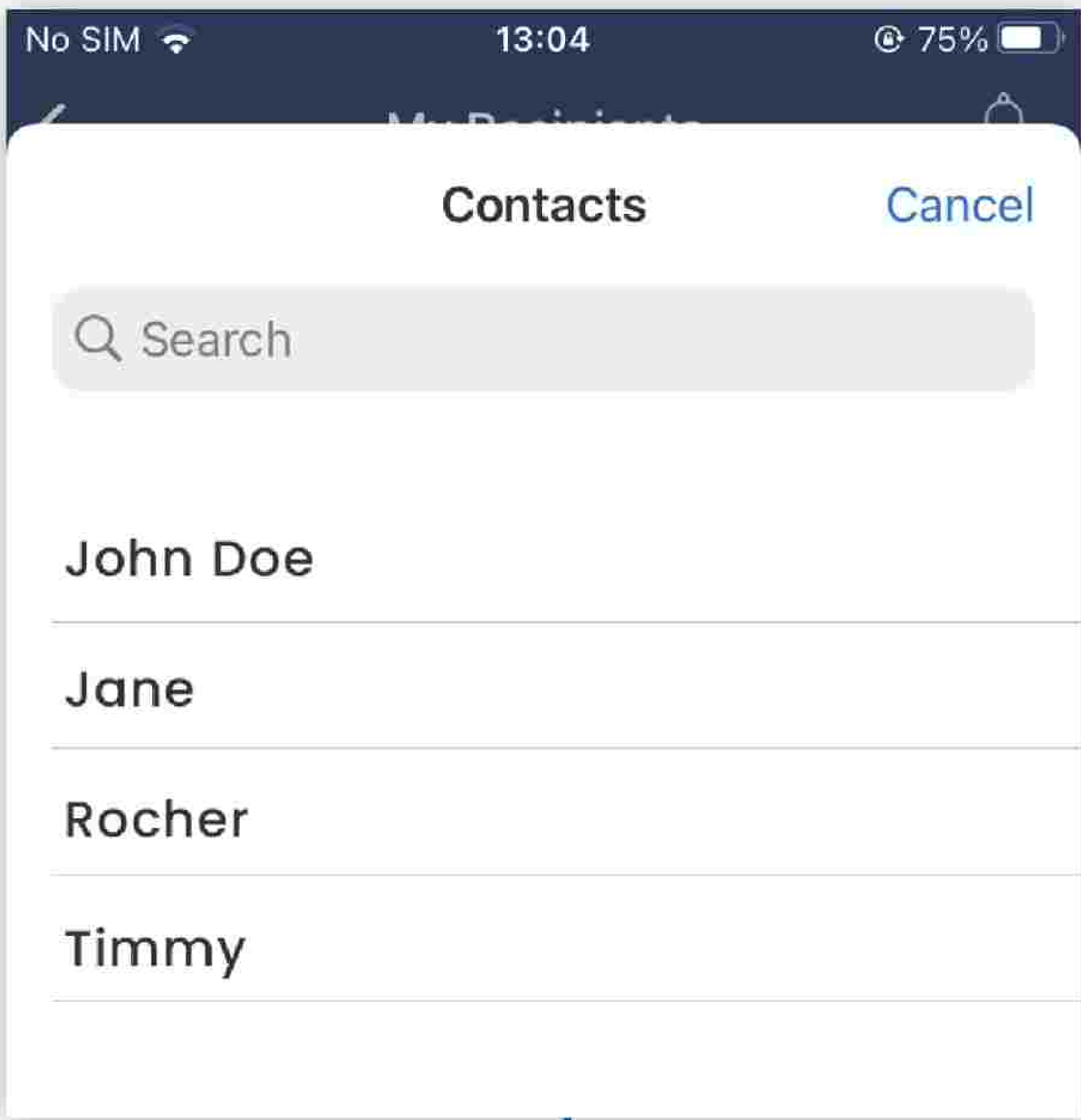
Share with Emergency Services

Cancel

Prioritize Recipients (dragable)

Add recipient





ADD RECIPIENT 8

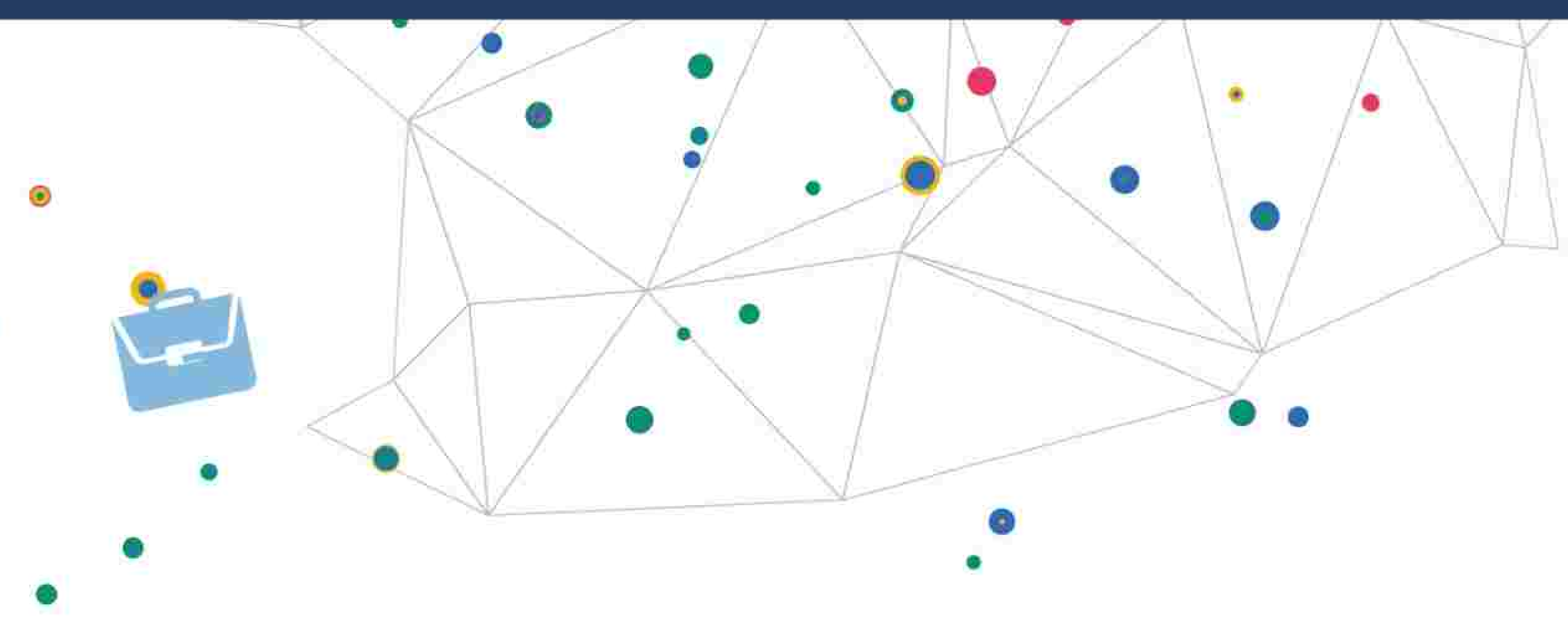
User has the ability to add Recipient number, individual & from list of numbers



((sos)) CREATE A SESSION, SETTINGS

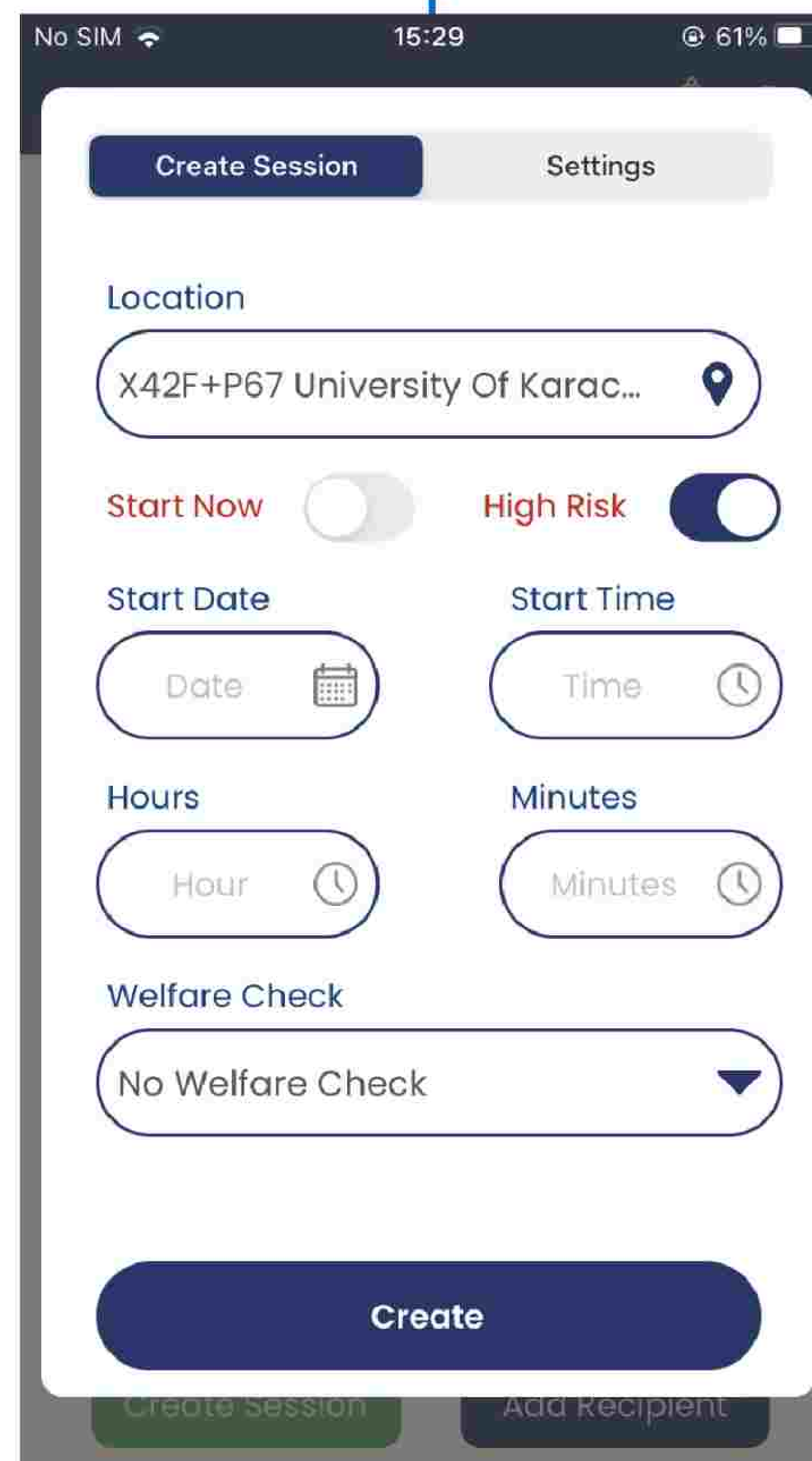
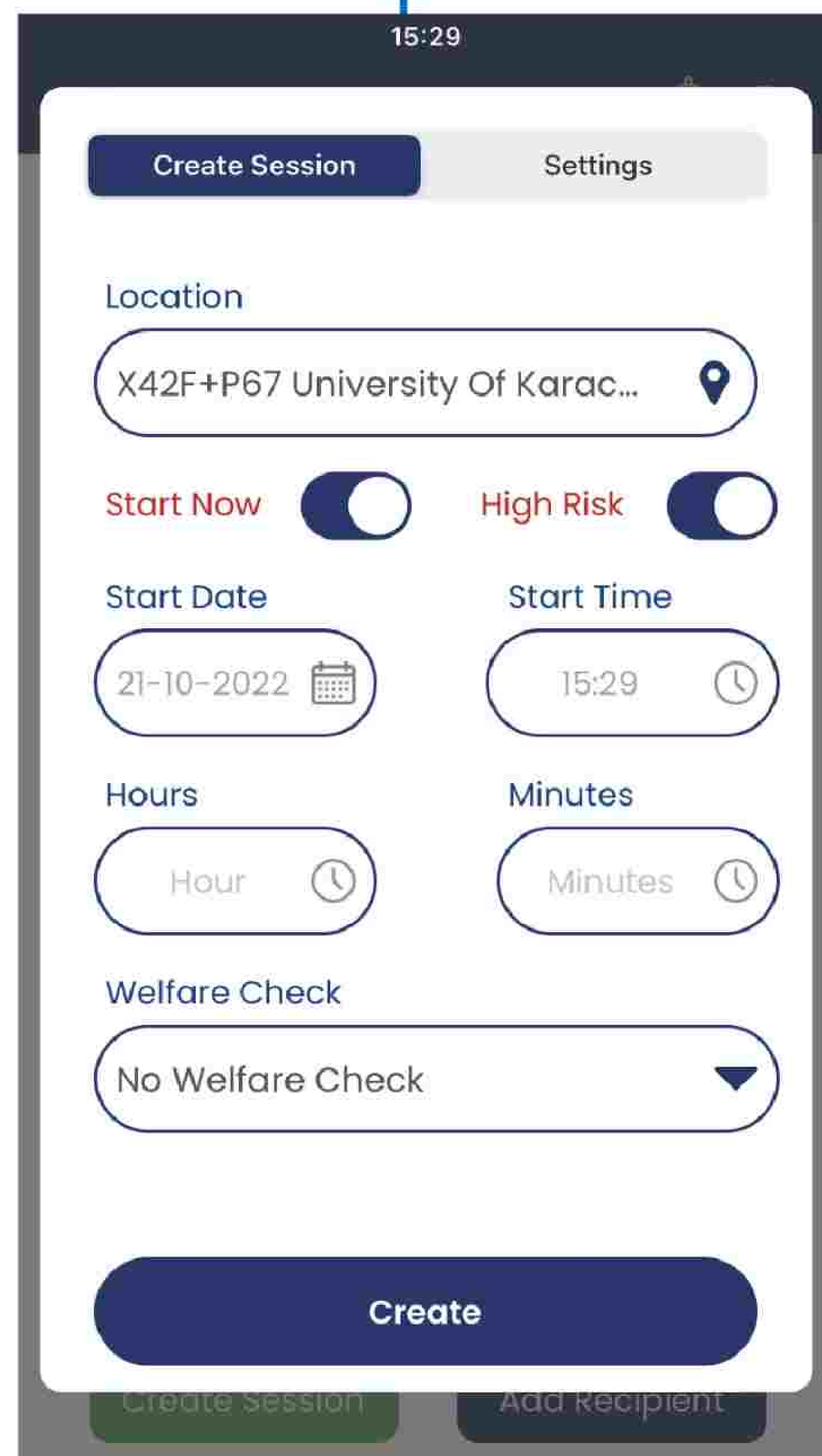
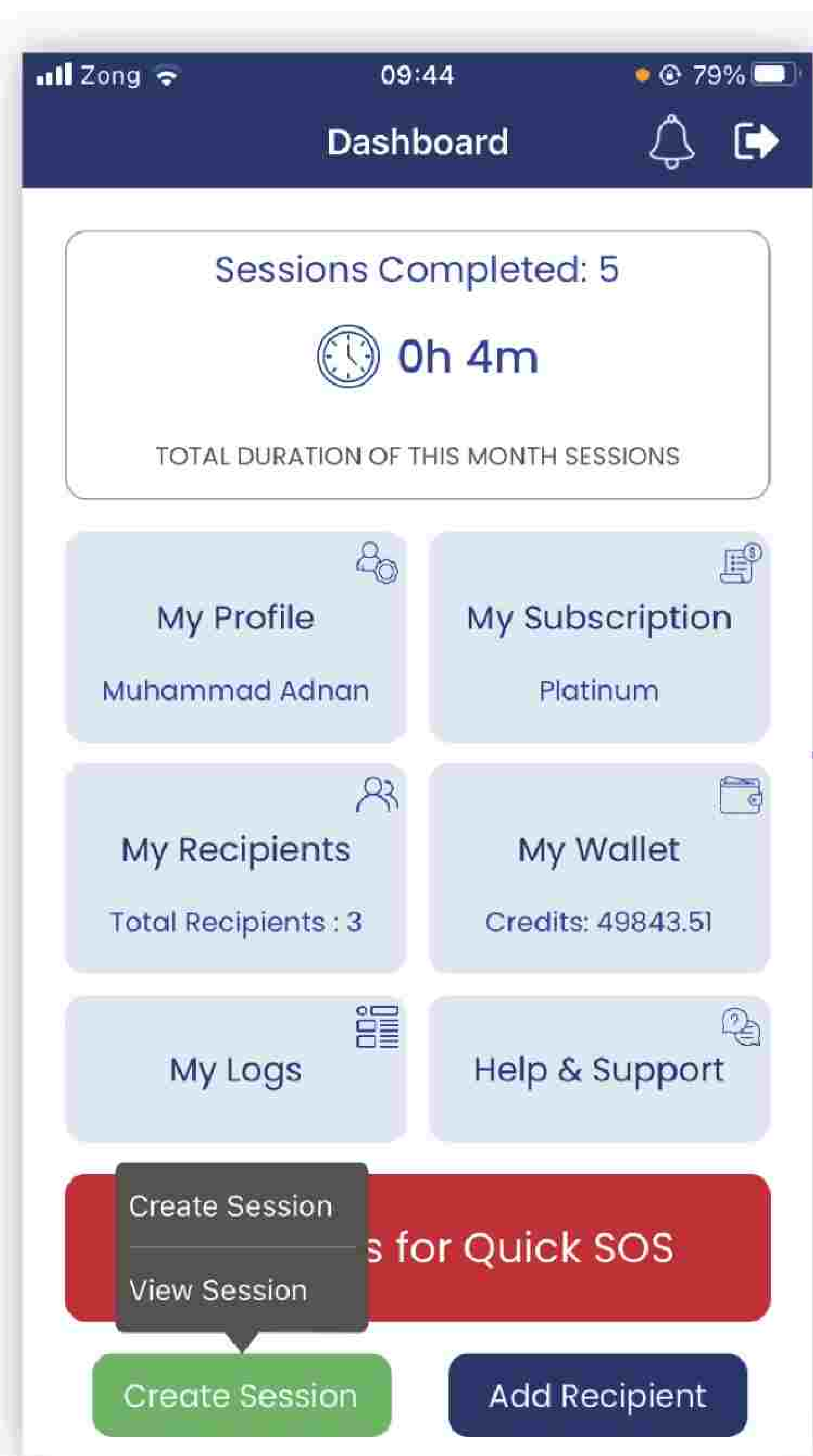
You can create a session that will commence

- immediately or
- later at scheduled time



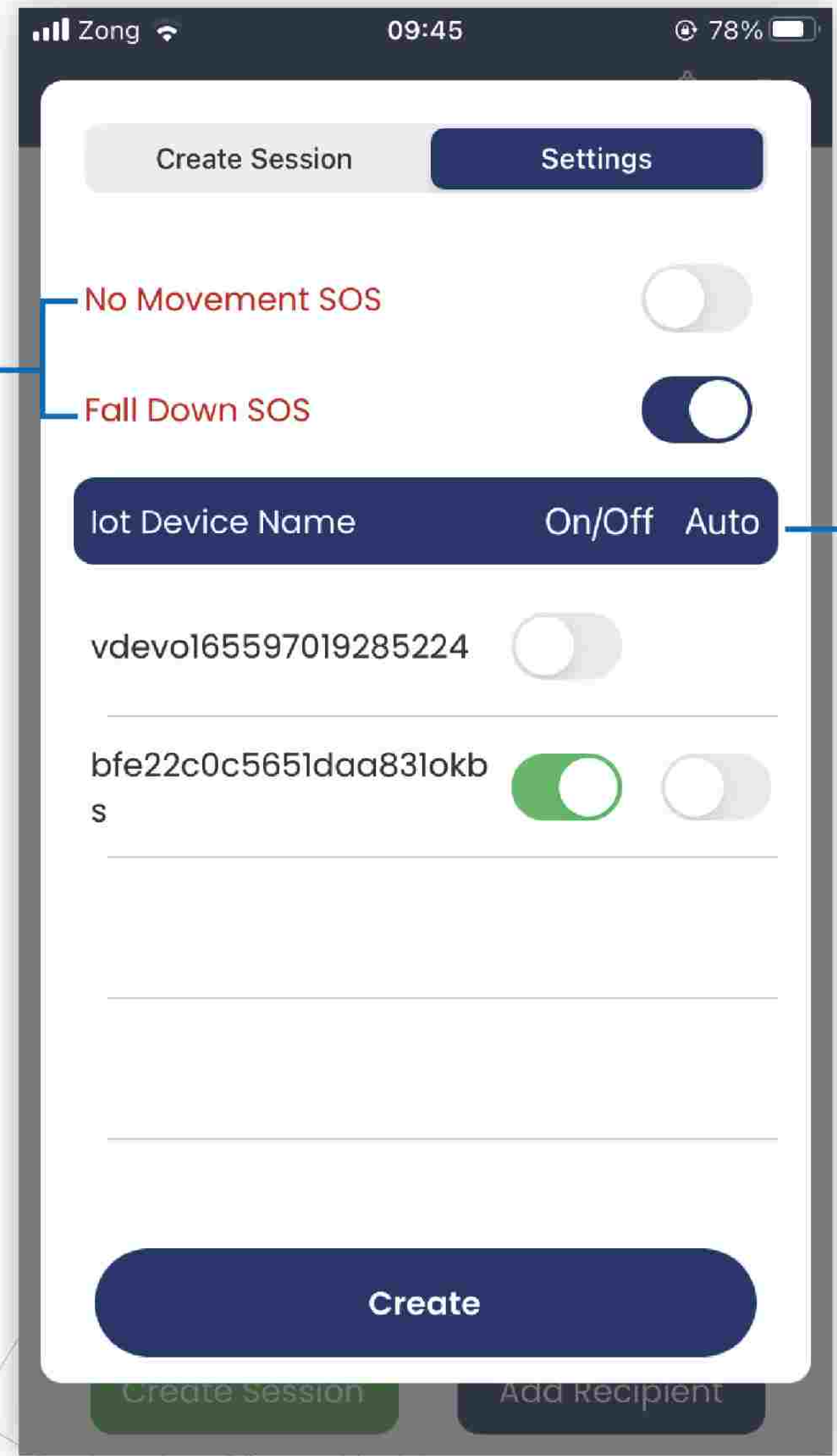
Creating Session that starts immediately

Creating Session that starts later



SOS SETTINGS

SOS settings that can be enable / disable for individual sessions



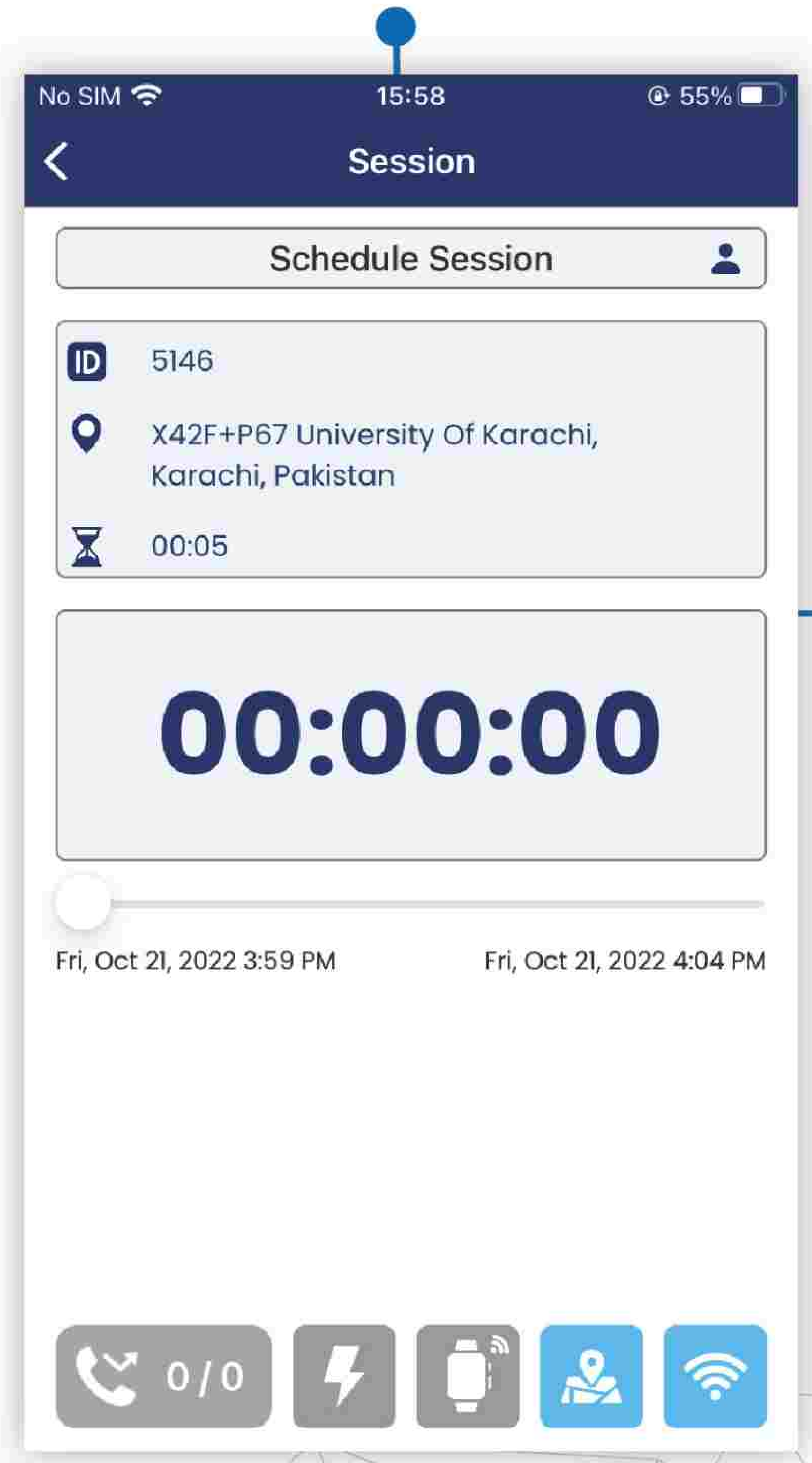
IoT DEVICE SETTINGS

IoT Alerts that can be triggered manually or automatically

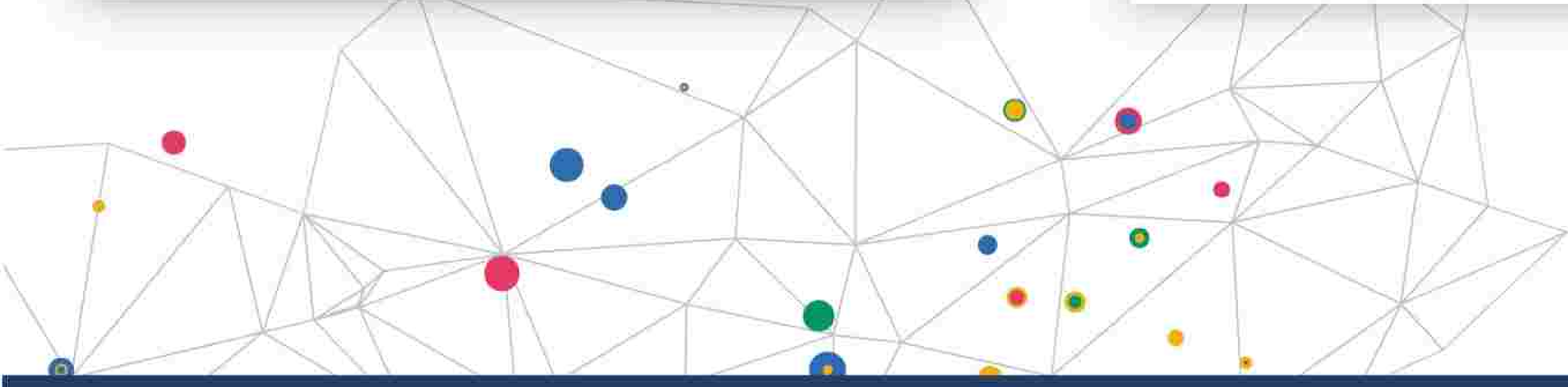
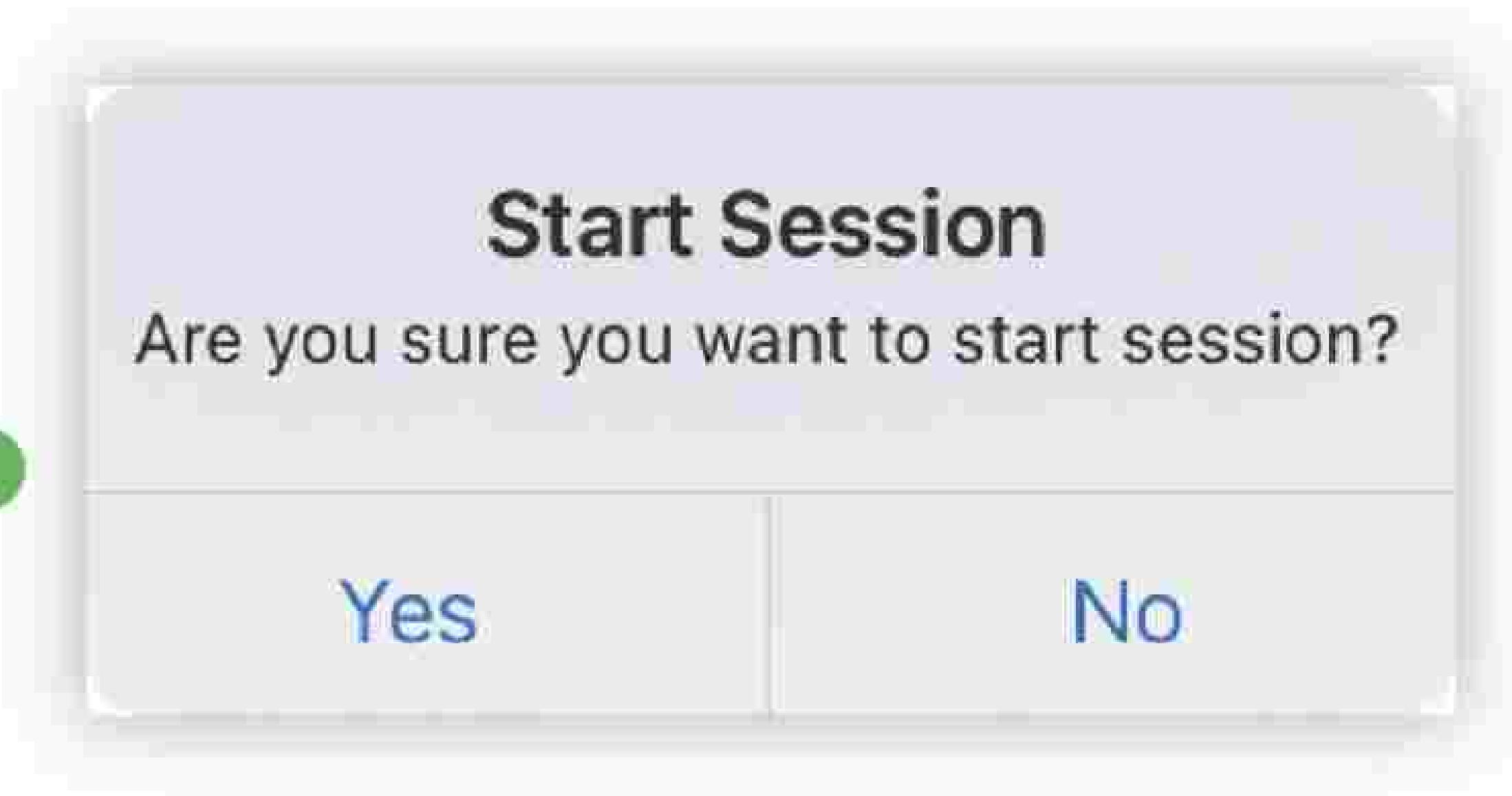
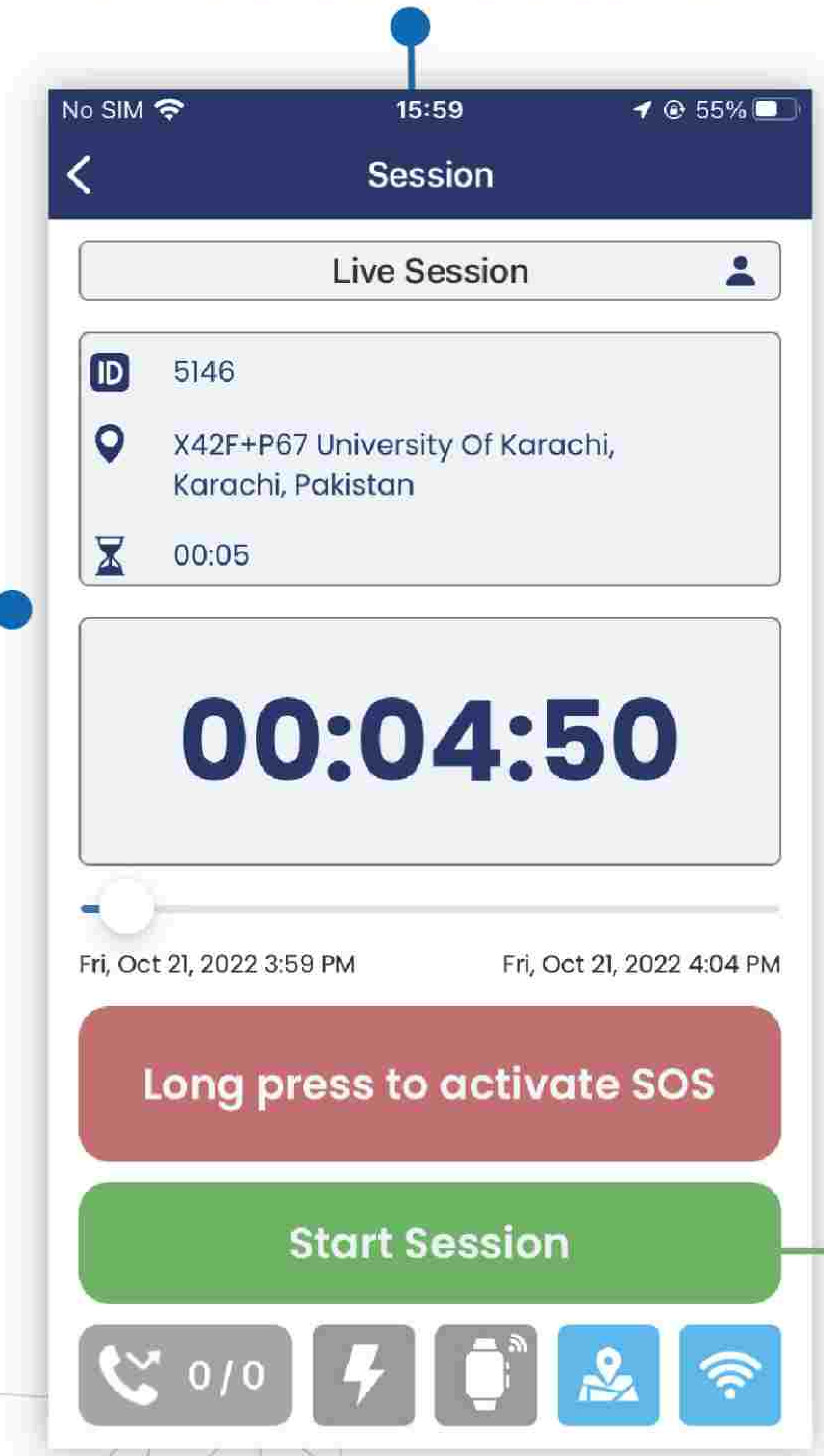


SESSION'S STATES

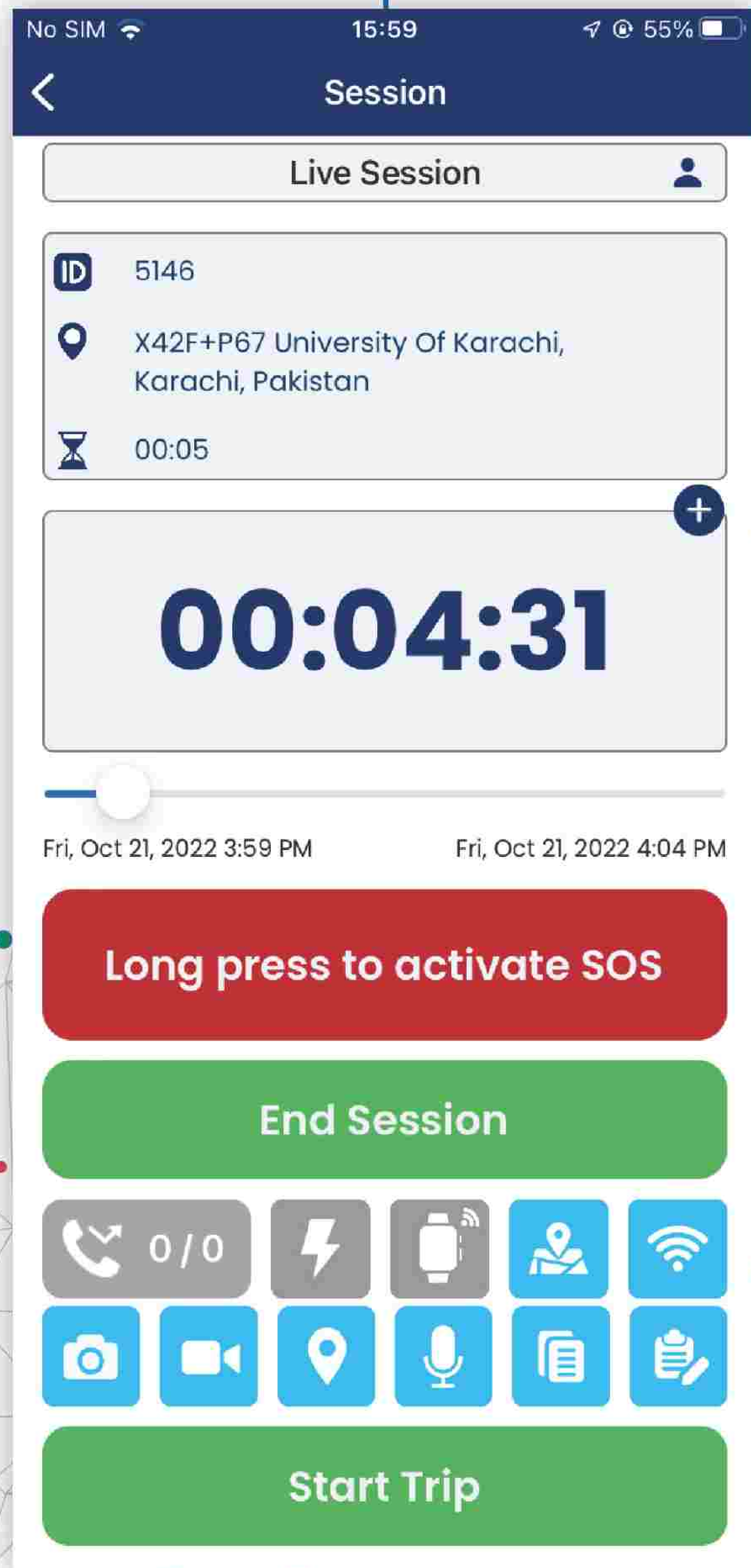
The shedule session time is not reached



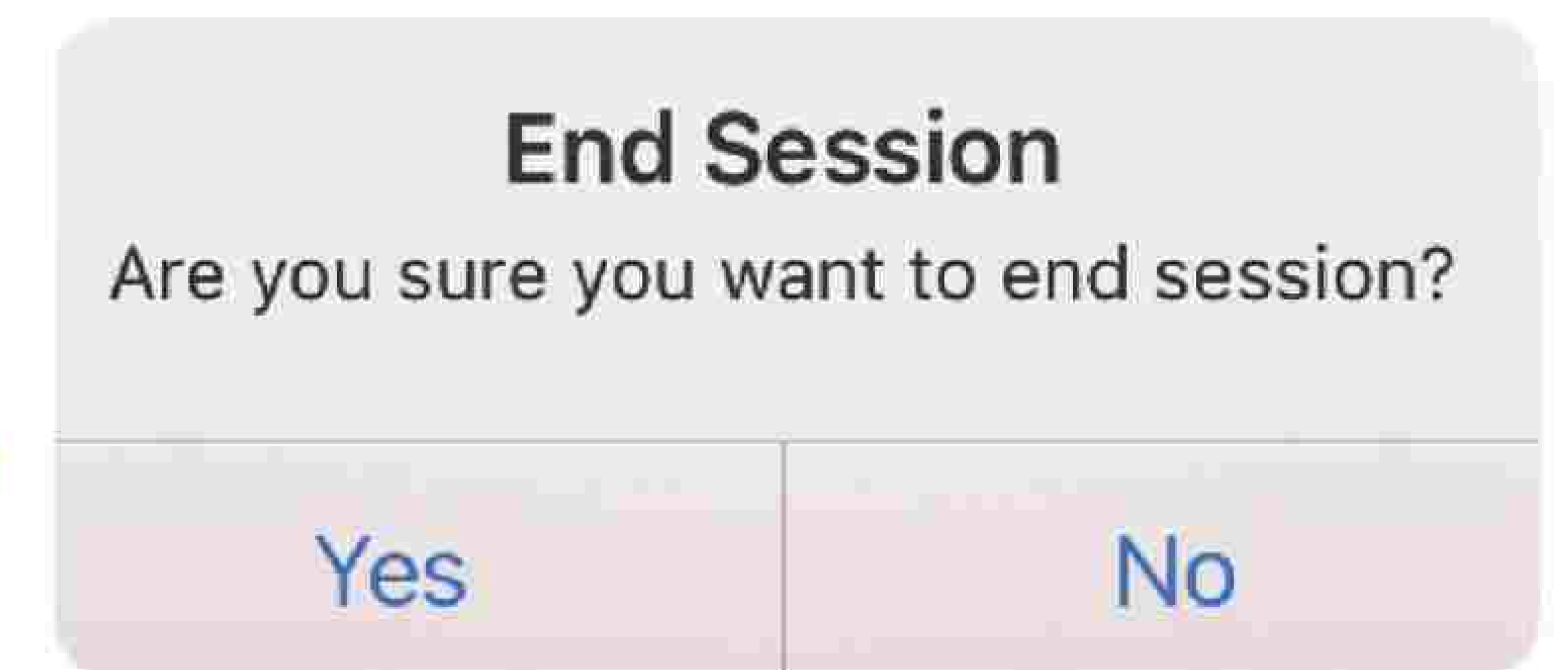
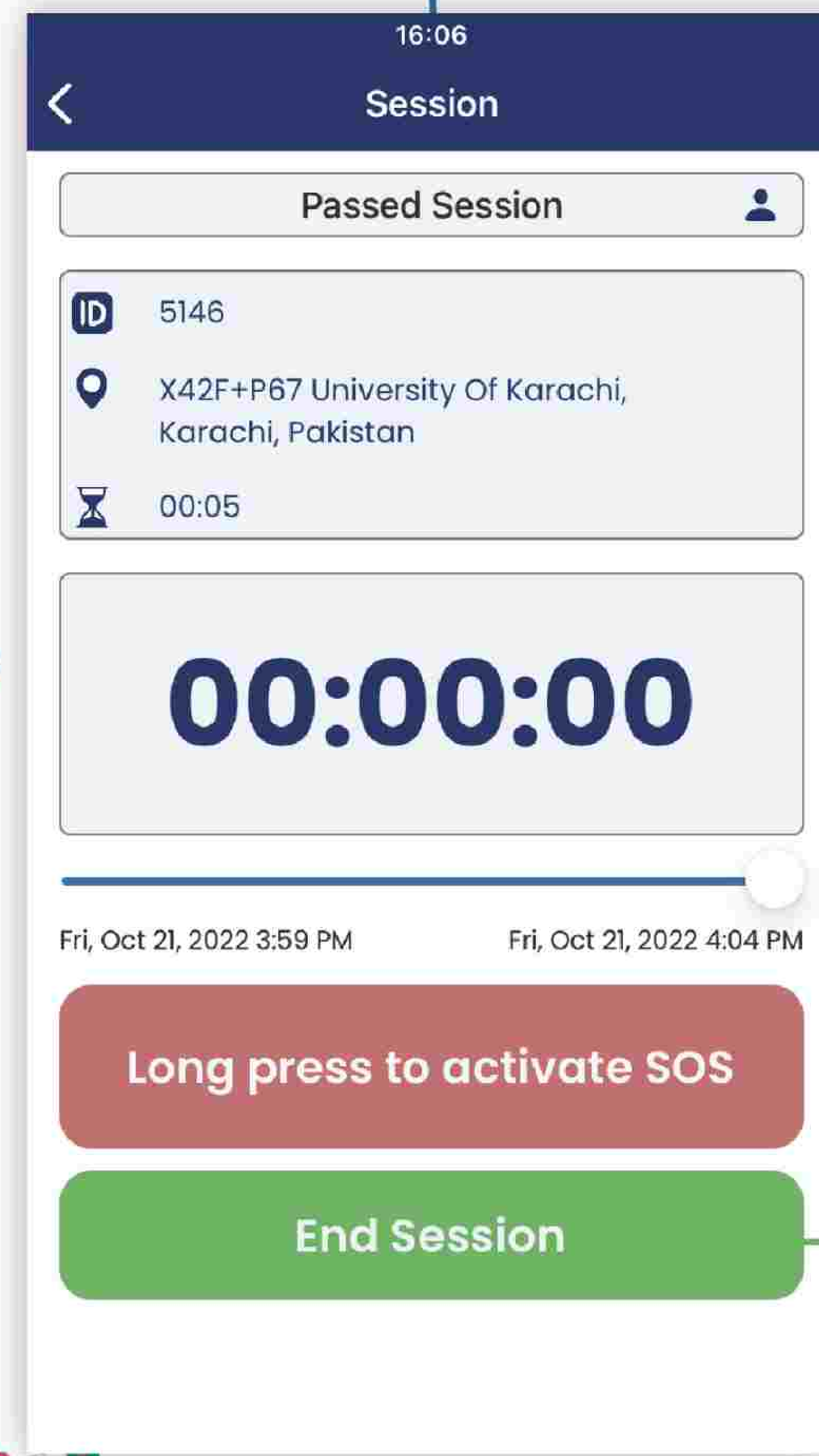
The shedule session is live & before book on

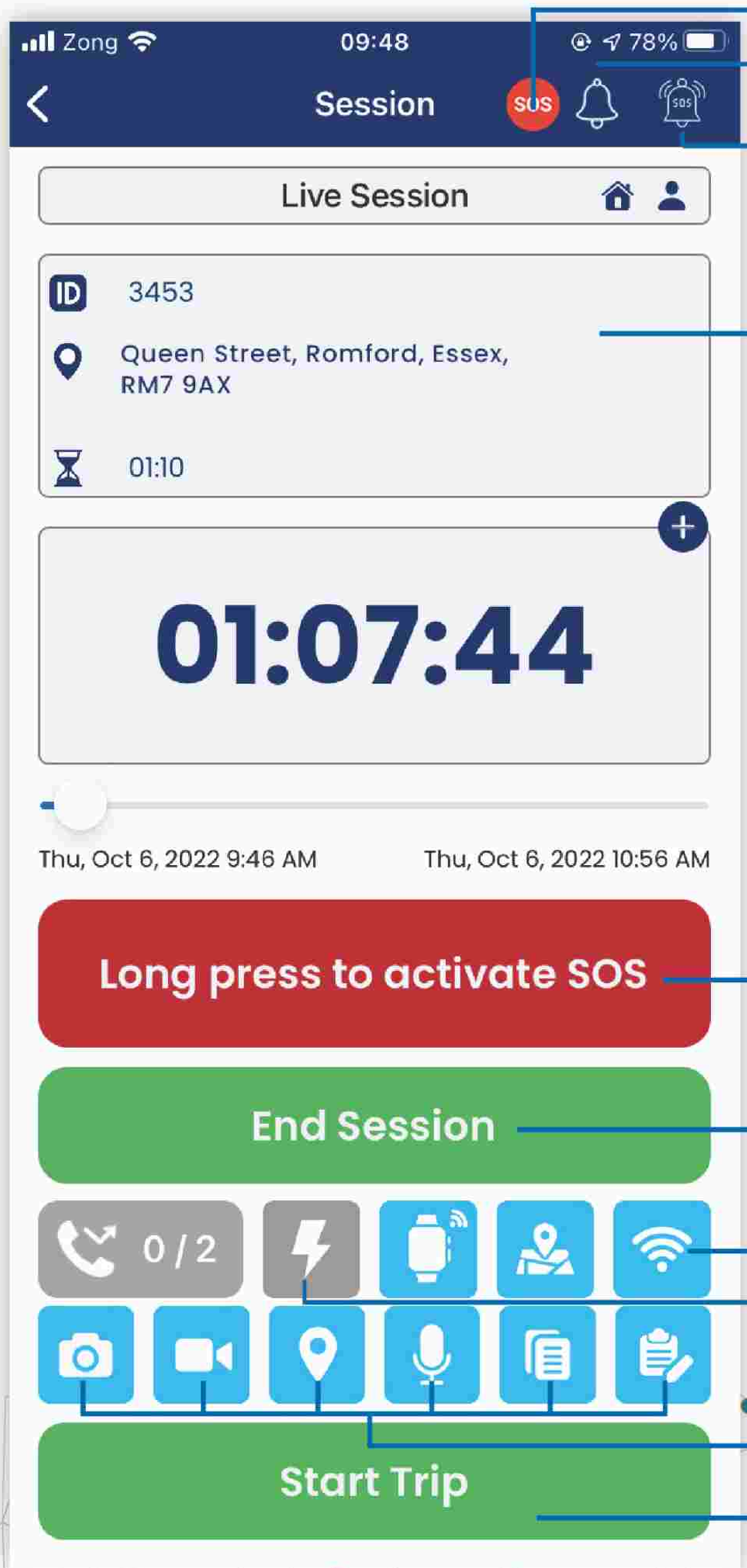


The session is live



The session time is passed





● Press and hold for 3 seconds to activate SOS

● Notification

● Manual IoT Alarm notification

DEPLOYMENT FEATURES

● session Info

Extend session time if needed



● Duration of session

Long press to activate SOS

● Long Press to activate SOS

End Session

● Press to End Session

● WiFi Connection

● High Risk session status

Start Trip

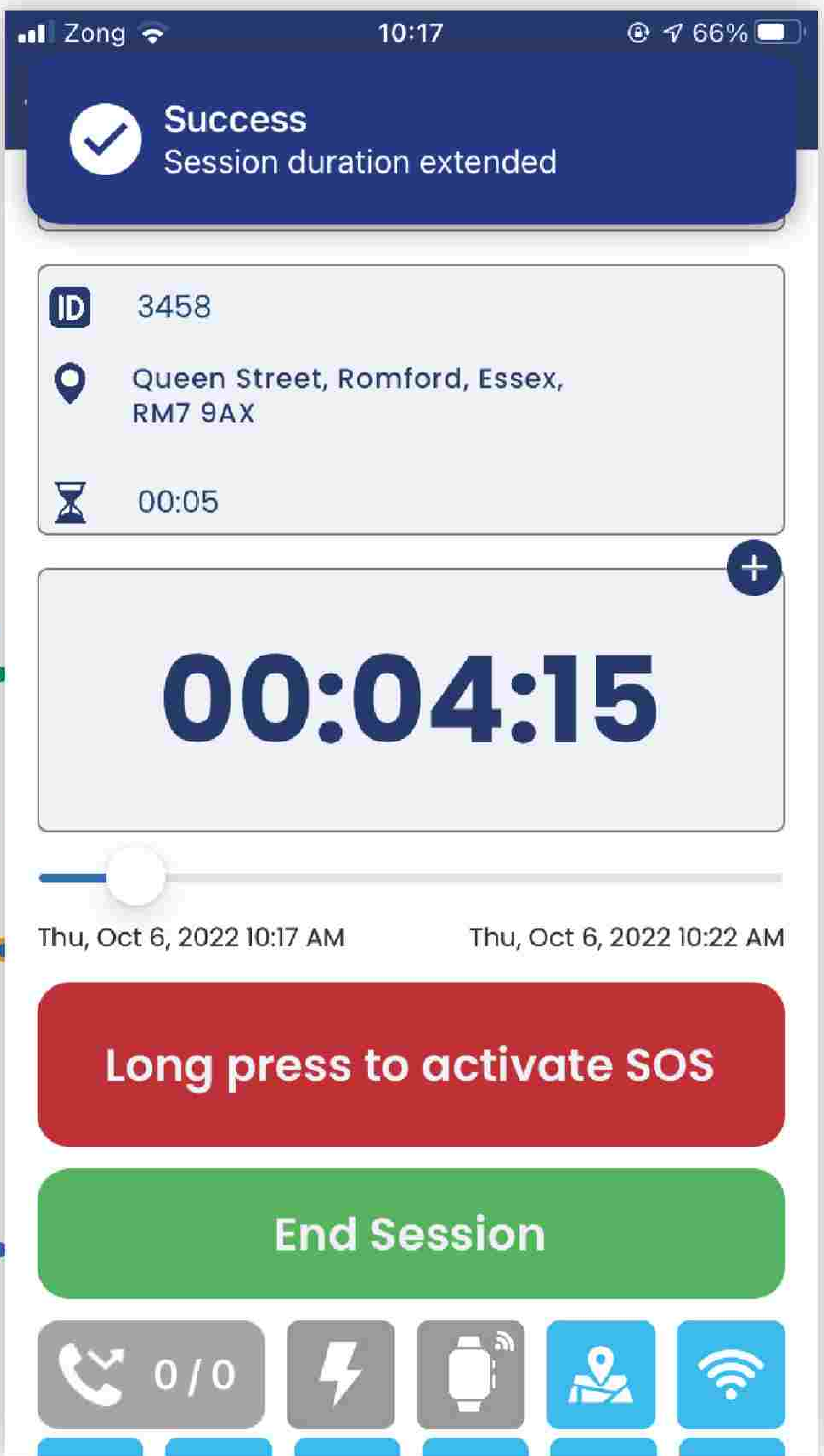
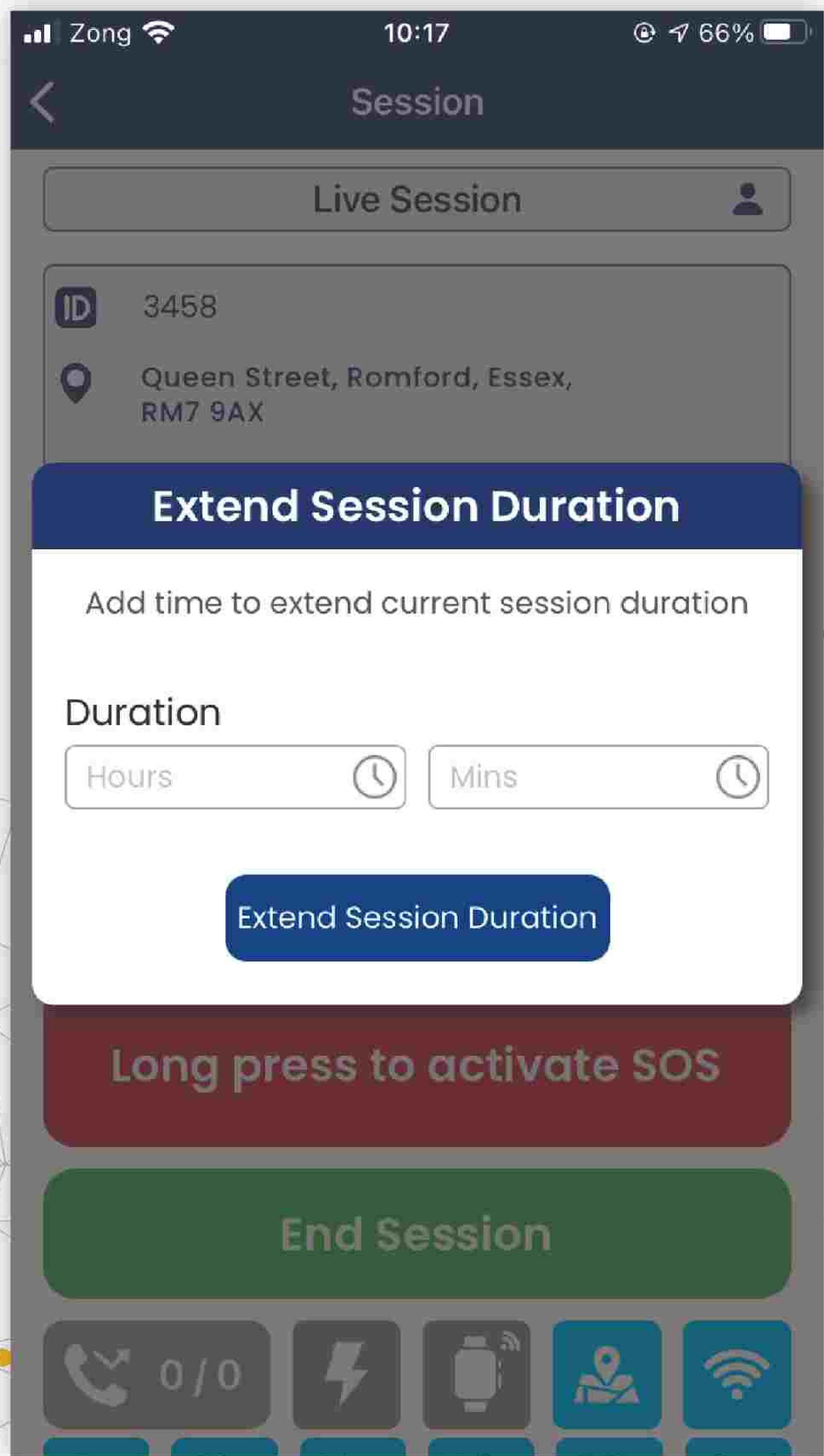
● Reporting features

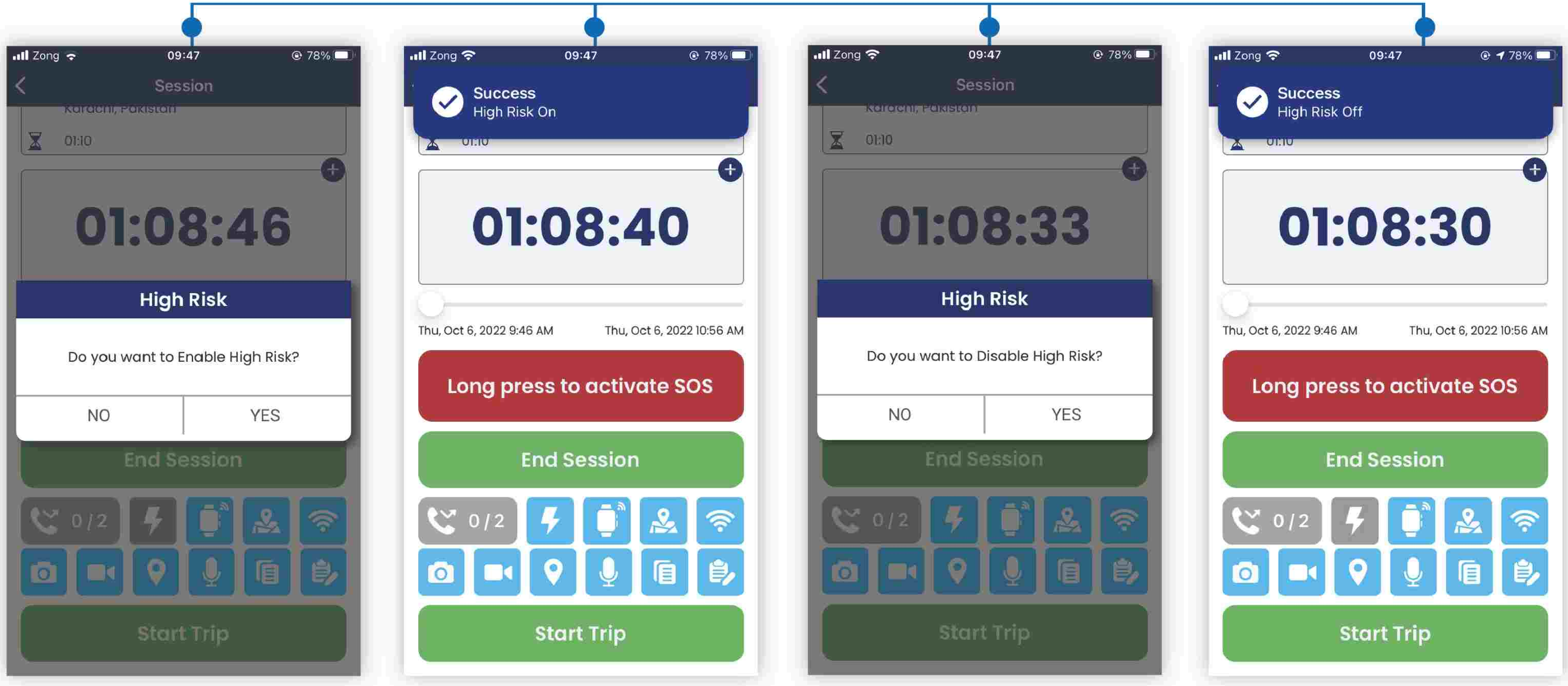
● Tap here to Start trip



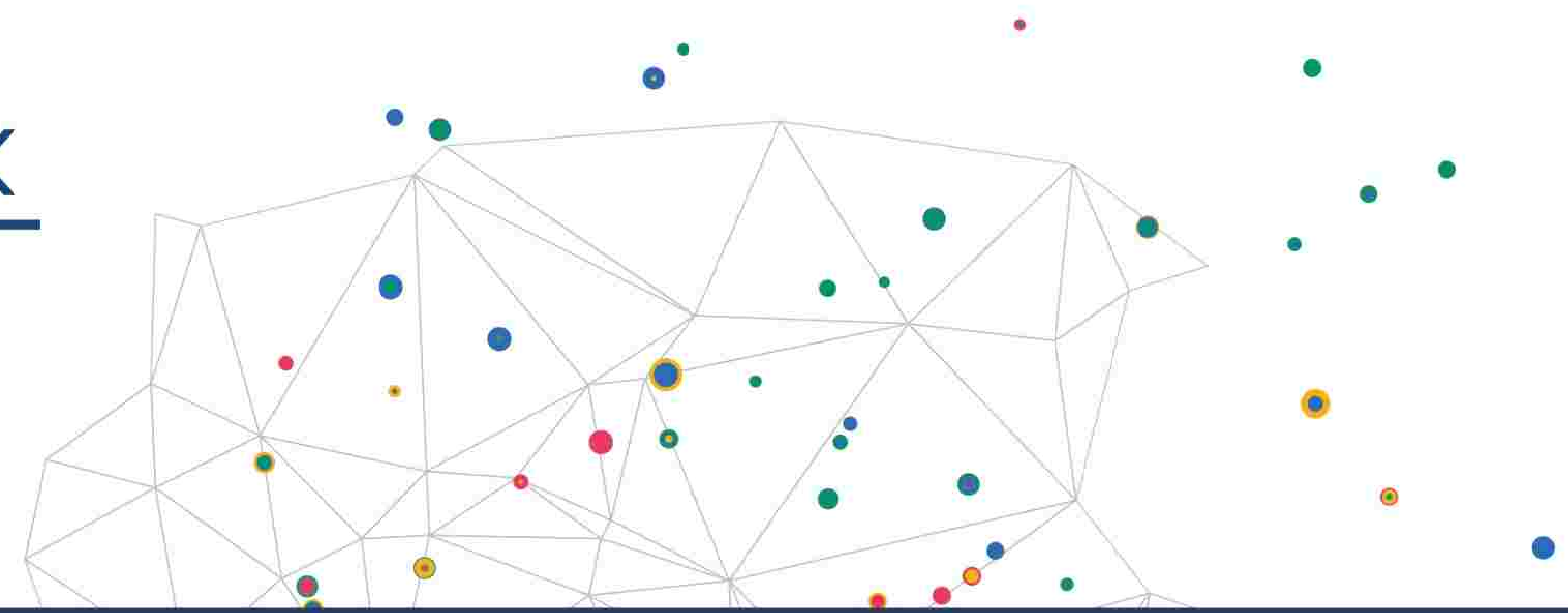
EXTEND SESSION DURATION

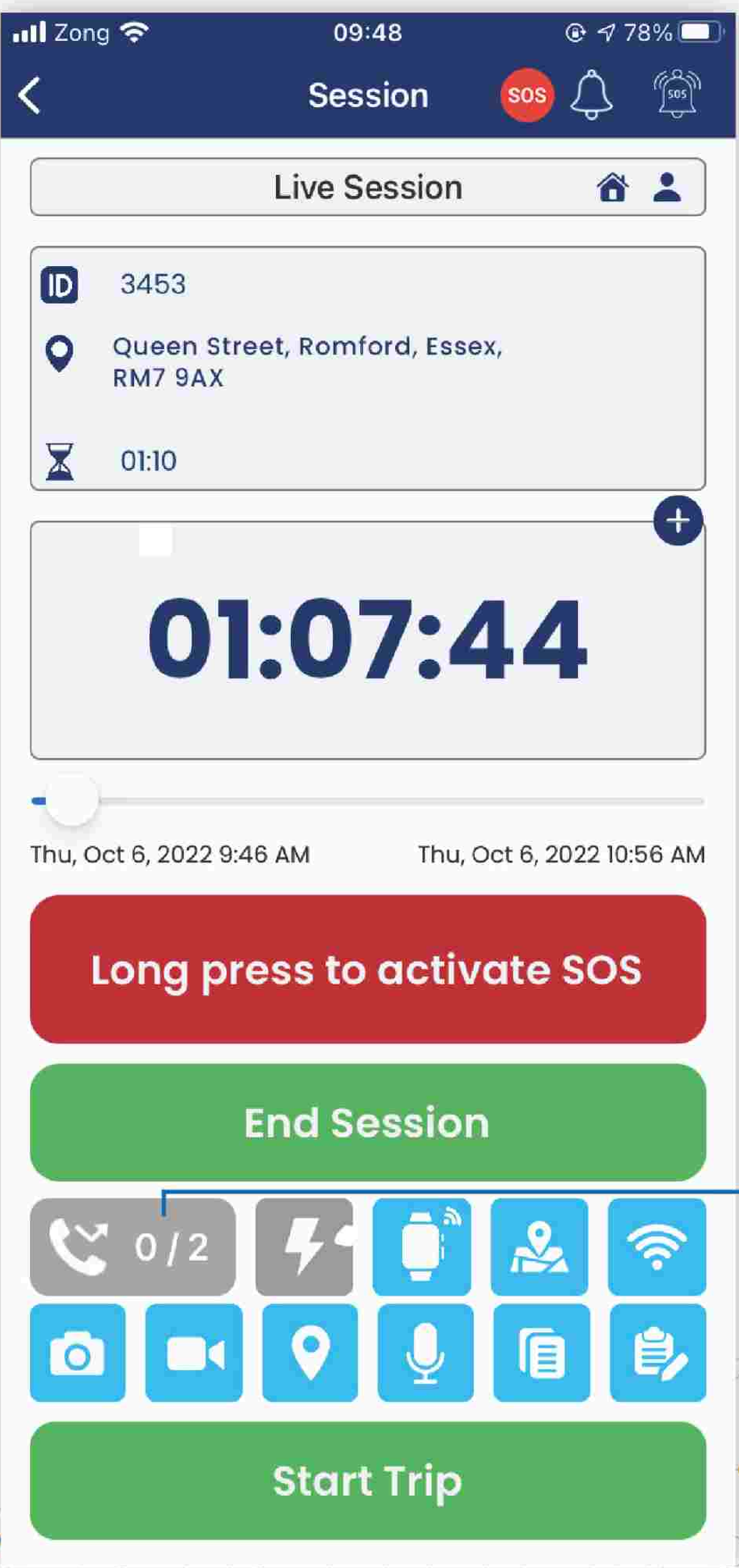
Extend session duration as per your requirements.





HIGH RISK





CHECK CALL

Record welfare check call to indicate the control room that you are safe and sound



Check call is due. Tap to record



Check call is not due

When Check Call is missed, SOS is raised.
If you missed unintentionally, you should cancel the SOS.
See SOS section to see how to do so



Current check call counter



Total number of Check Calls applicable to the current session



Session SOS

Live Session

ID 3453
 Queen Street, Romford, Essex, RM7 9AX
 01:10

01:07:44

Thu, Oct 6, 2022 9:46 AM Thu, Oct 6, 2022 10:56 AM

Long press to activate SOS

End Session

0/2 [Battery] [Location] [Wi-Fi]

[Camera] [Video] [Location] [Microphone] [Documents]

Start Trip

LOG LOCATION

Report you location by tapping . Tap to view the last reported location details



09:50

01:05:08

GPS Status X

- Location Sent: 0
- Last Location: Not Available
- Current Location: 24.9517652, 67.1231278
- Last Sent: Not Available

Start Trip

09:51

01:04:55

GPS Status X

- Location Sent: 1
- Last Location: 24.9517652, 67.1231278
- Current Location: 24.9517652, 67.1231278
- Last Sent: 06/10/2022 | 09:50:45

Start Trip

GPS status details:

- Location(s) Sent
- Last location reported
- Current location of user
- Date and time when location was last reported

Tap to report current location to the control room

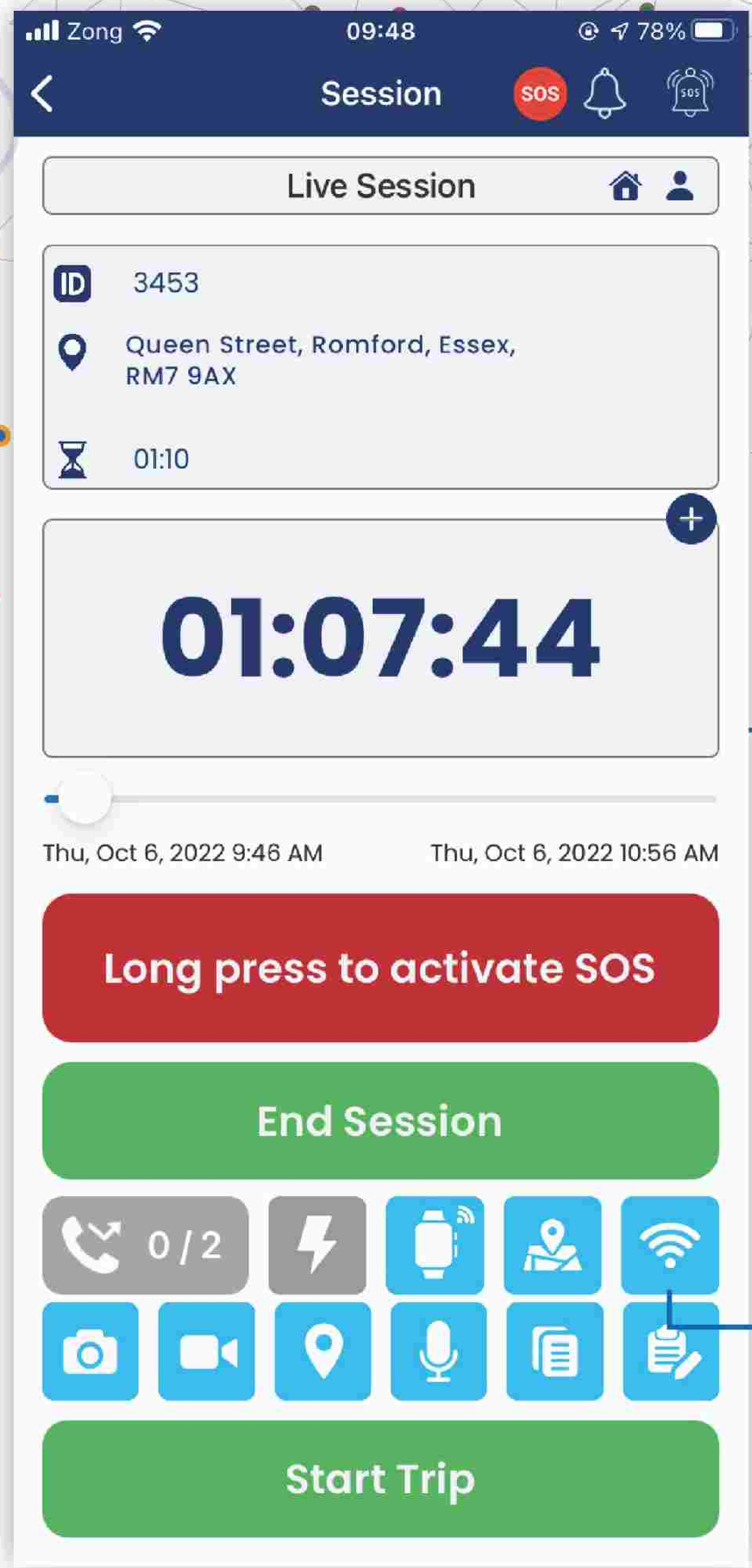
Success
Location Sent

Site Novus Altair H0
 Addr... Roding House 2 Cambridge Road, Barking, Essex, 118

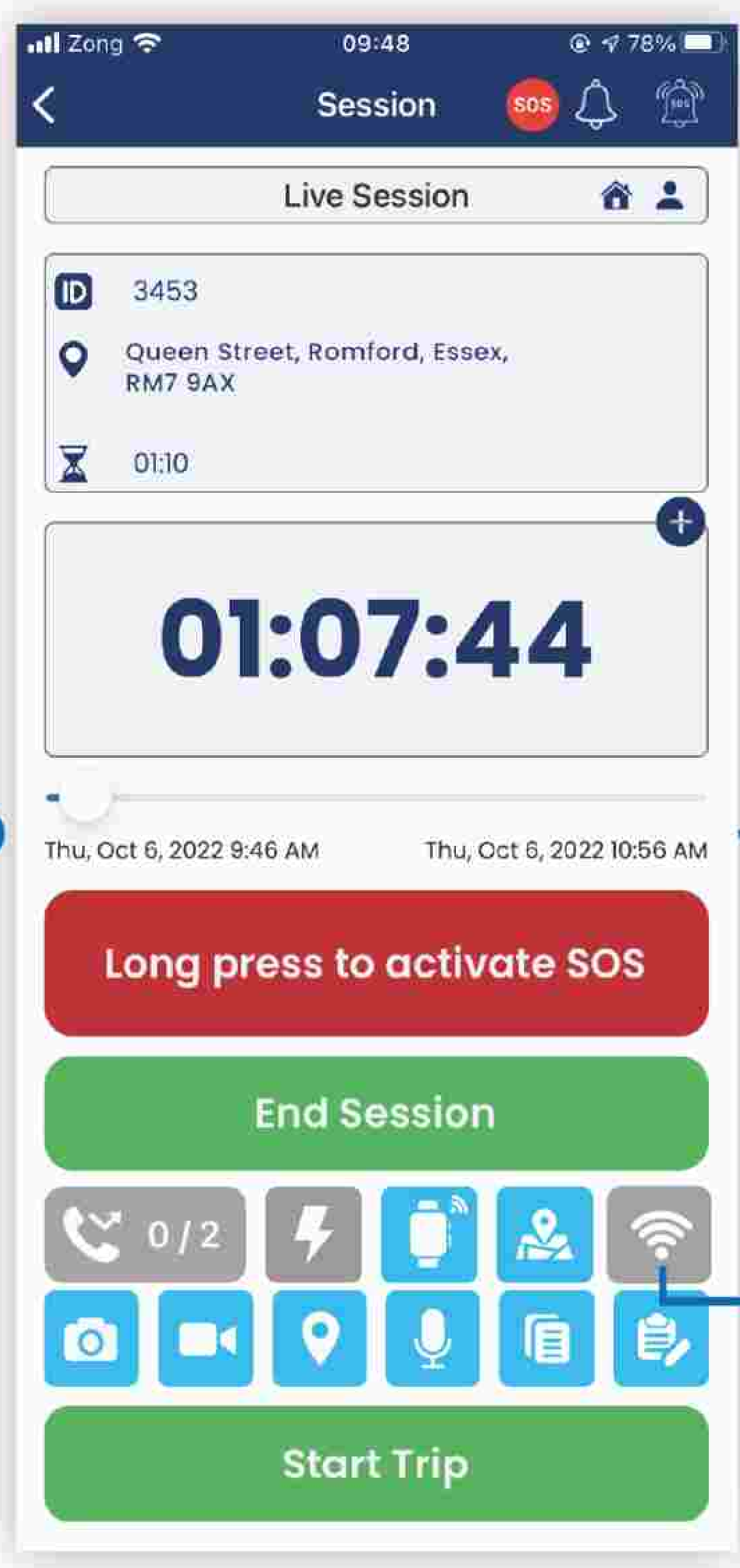


NETWORK CONNECTION STATUS

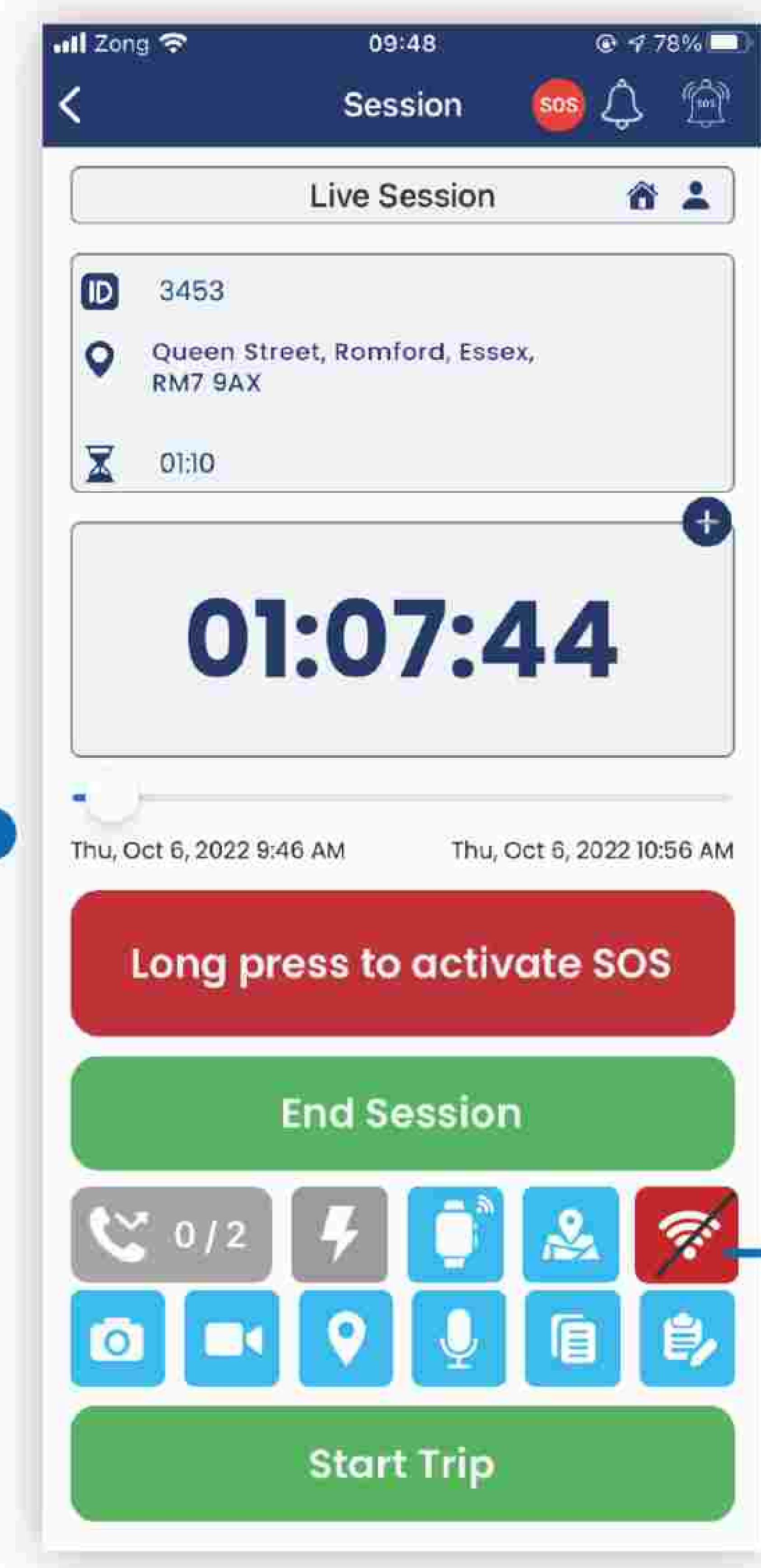
Indicate the data connection status



Connected



Not Connected

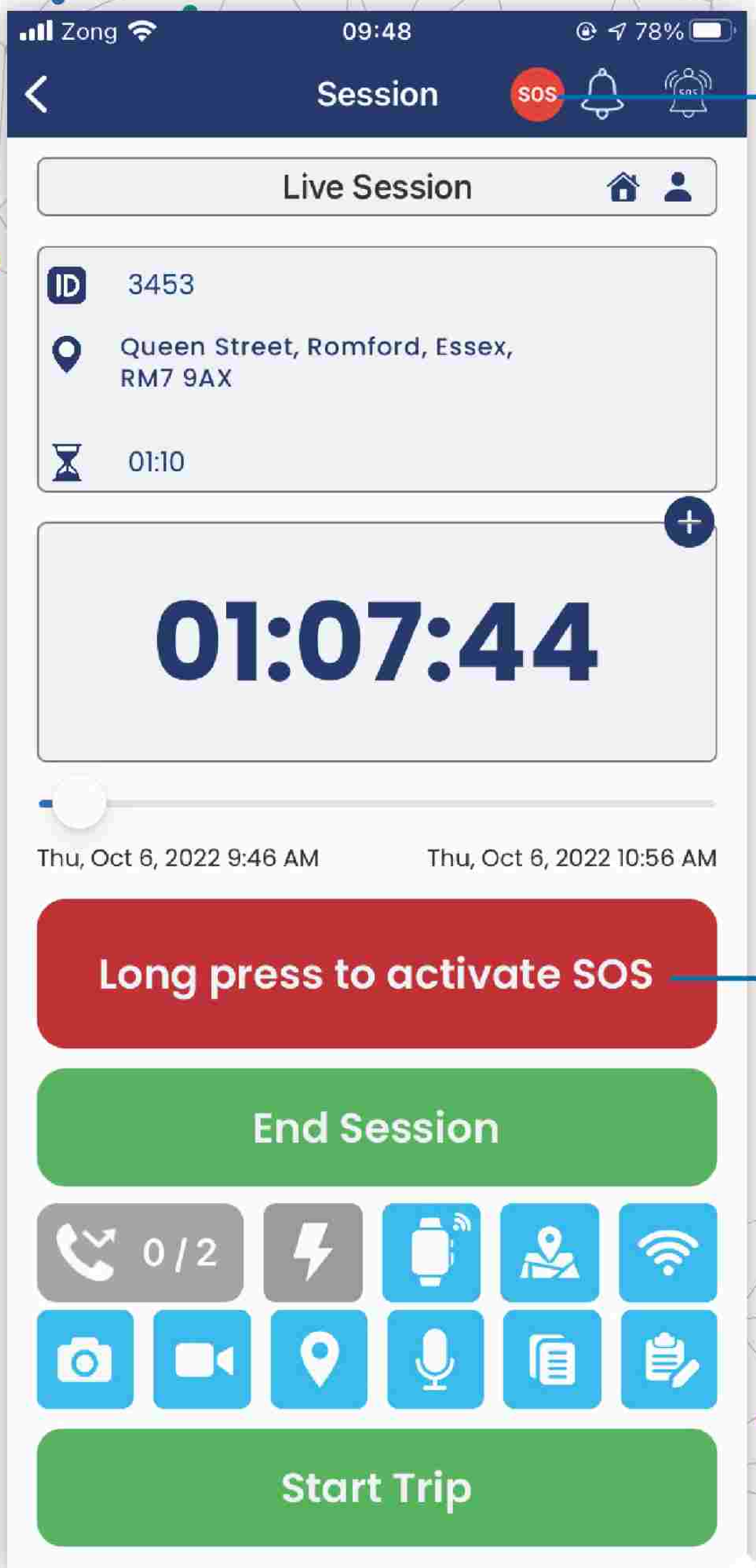


disabled in the device



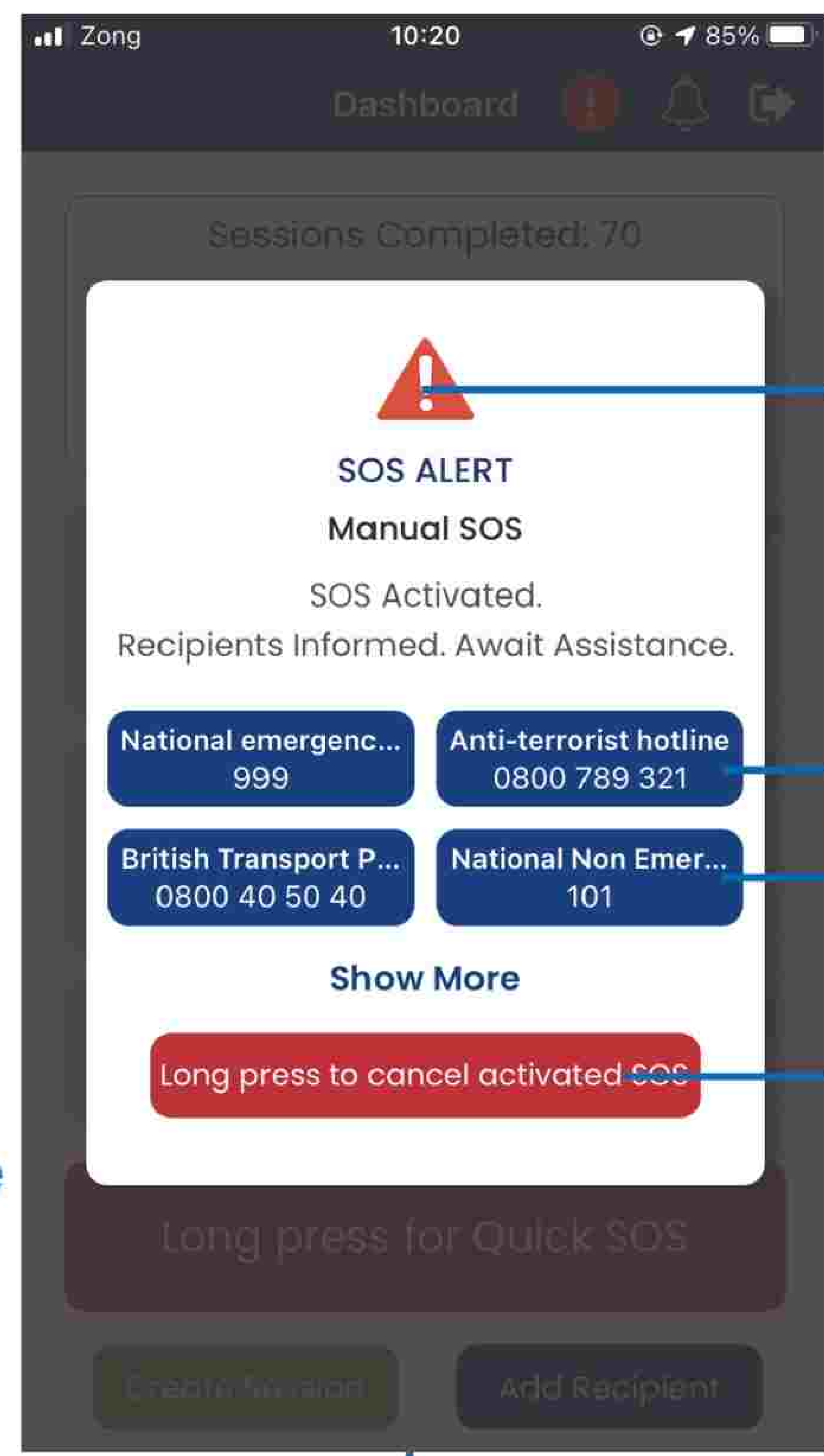
((sos)) SOS

SOS can be triggered manually or by tapping the relevant SOS buttons. SOS is triggered automatically when Check Call or Book OFF is missed as well as when a Fall Down or No Movement is detected. DURESS alarm is raised when you enter DURESS PIN



Tap and hold for 3 seconds to activate SOS manually

Long press to Activate SOS manually



SOS activated

Emergency quick contacts depending on the country

Long press to cancel the active SOS

SOS screen will be frozen until resolved by User





((sos)) SOS TYPES

- **SOS ALARM**

SOS activation via manual SOS long press

- **NO MOVEMENT ALARM**

SOS activation after a period (configurable) of inactivity

- **FALL DOWN ALARM**

SOS activation due to sudden movement

- **MISSED CHECK CALL ALARM**

SOS activation due to missed check call

- **MISSED BOOK OFF ALARM**

SOS activation due to missed book off

- **LOW BATTERY ALARM**

SOS activation due to battery running low

- **V-ALRT FALL DOWN ALARM**

SOS activation due to sudden movement of V-ALRT device

- **V-ALRT DISCRETE ALARM**

SOS activation by pressing the button in the V.ALRT Bluetooth device.

- **DISCRETE ALARM**

SOS Activate tapping volume down button 3 times

- **VOICE BASED DISCRETE SOS**

SOS activation by voice pattern

- **DURESS ALARM**

Escalated SOS activation due to entering duress PIN while already any other type of SOS is activated.



((sos)) TRIP ALERTS



- **OVERSPEED ALARM**

Alarm activation due to overspeeding during trip

- **HARSH ACCELERATION ALARM**

Alarm activation due to harsh acceleration during trip

- **HARSH BRAKING ALARM**

Alarm activation due to harsh braking during trip

- **HARSH CORNERING ALARM**

Alarm activation due to harsh cornering made during trip

- **COLLISION ALARM**

Alarm activation due to collision occurred during trip

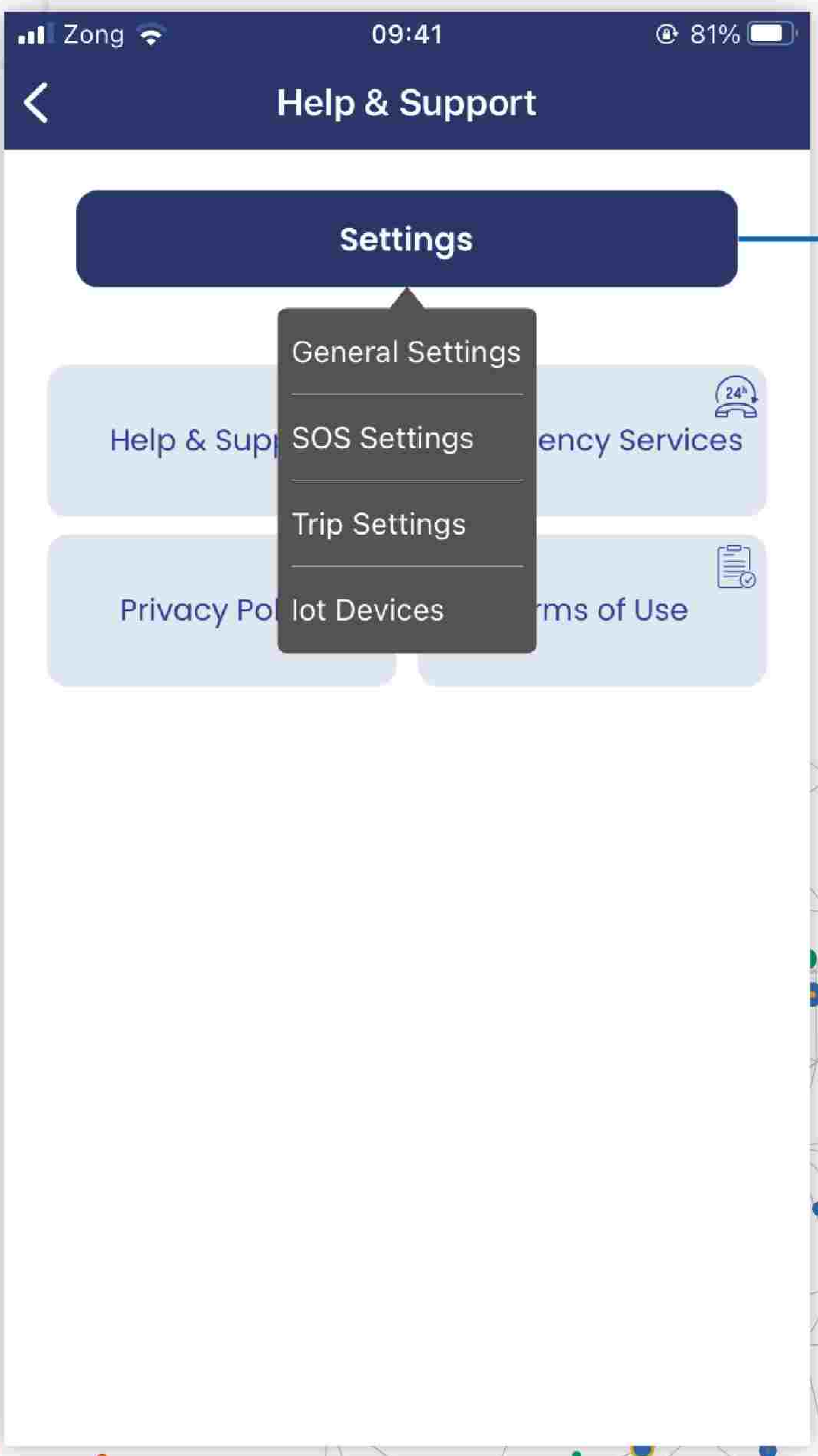
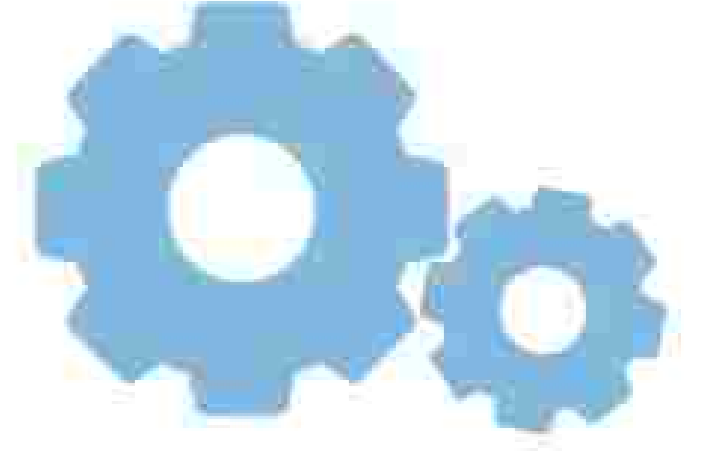
- **ENGINE IDLING**

Alarm activation due to certain period of car idling during a trip

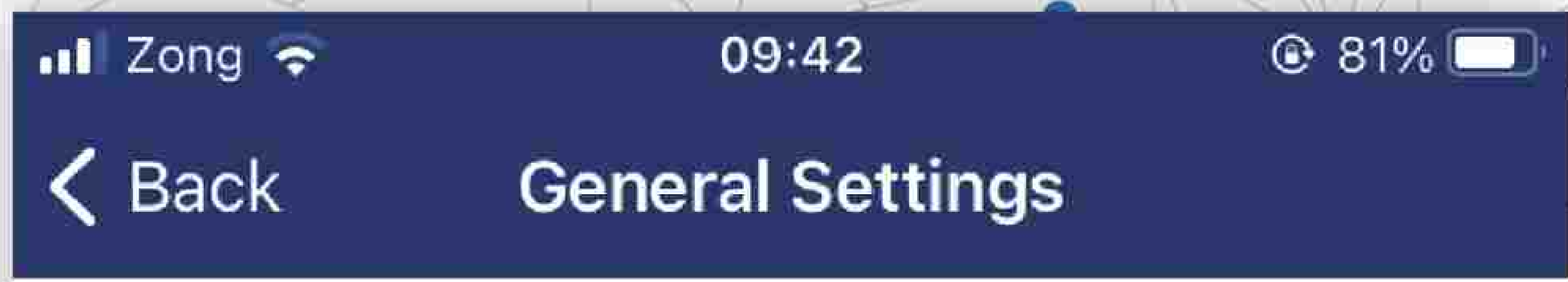


SETTINGS

- General settings
- SOS Settings
- Trip Settings
- lot Devices



GENERAL SETTINGS



App Permissions

Change

- Camera Allowed
- Location Allowed While Using
- Notifications Allowed

- Listen-in (One-way using voice memo)
- Listen-in (Two way using audio call)
- Enable PIN

Change Security PIN

App Permissions

Camera

Location

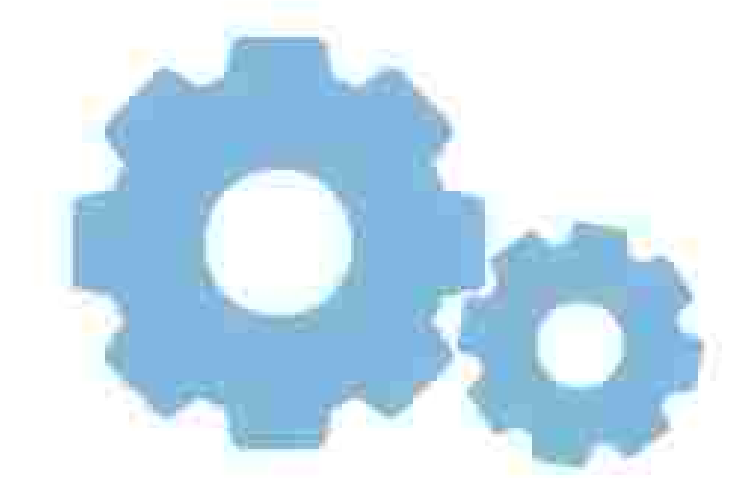
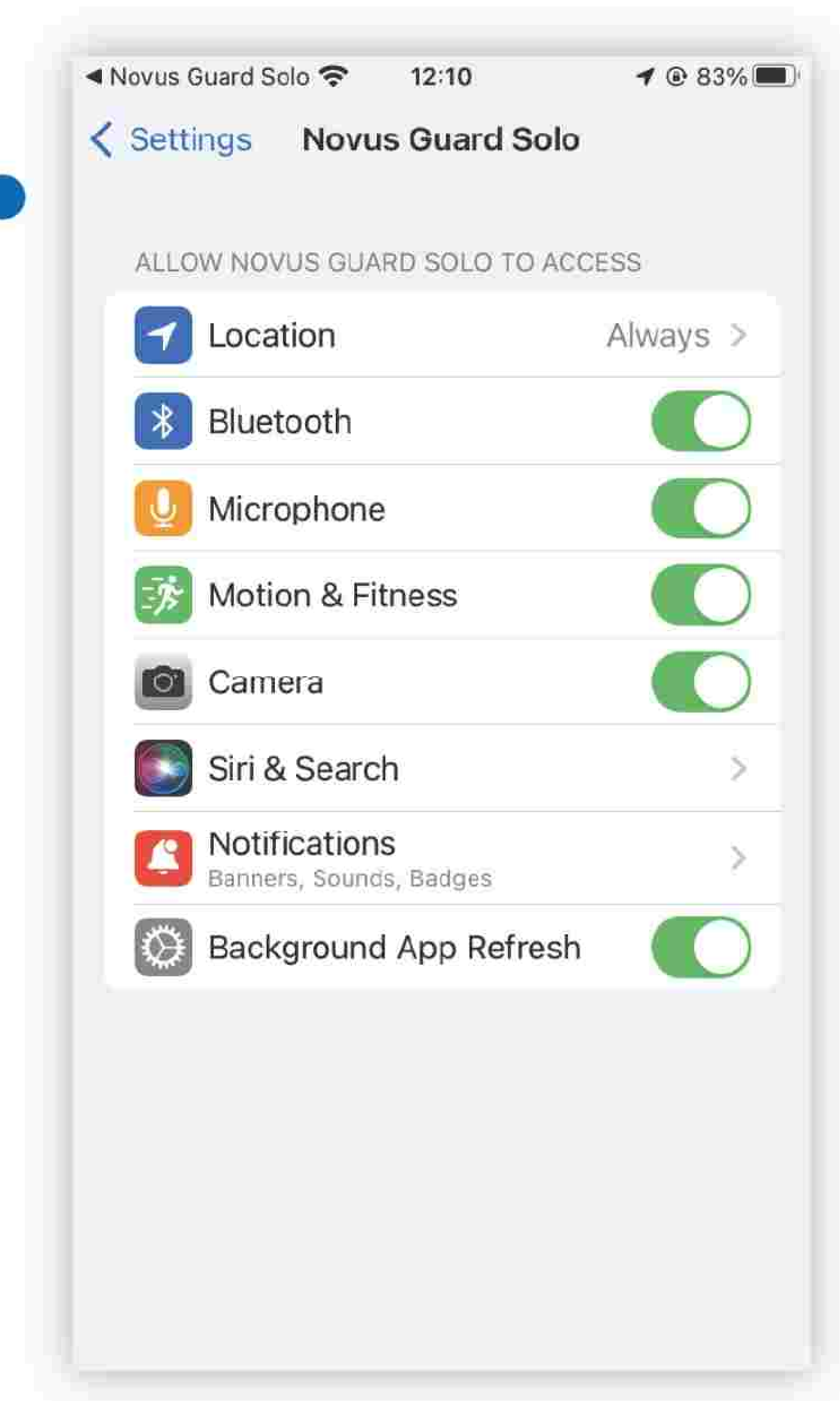
Notification

To let control room Listen-in on your environment during session

To let you get on touch with control room via call when triggered by control room during session

Enable PIN (enable/disable)

Change Security PIN



Change Security PIN

Safe

The screenshot shows the 'Change Security PIN' dialog box. At the top, it says 'Change Security PIN' with a close button (X). Below that, under 'PIN Type', the 'Safe' radio button is selected, and the 'Duress' radio button is unselected. There are three rows of four input boxes each, labeled 'Enter Current PIN', 'Enter New PIN', and 'Confirm New PIN'. At the bottom is a green 'Save' button.

Duress

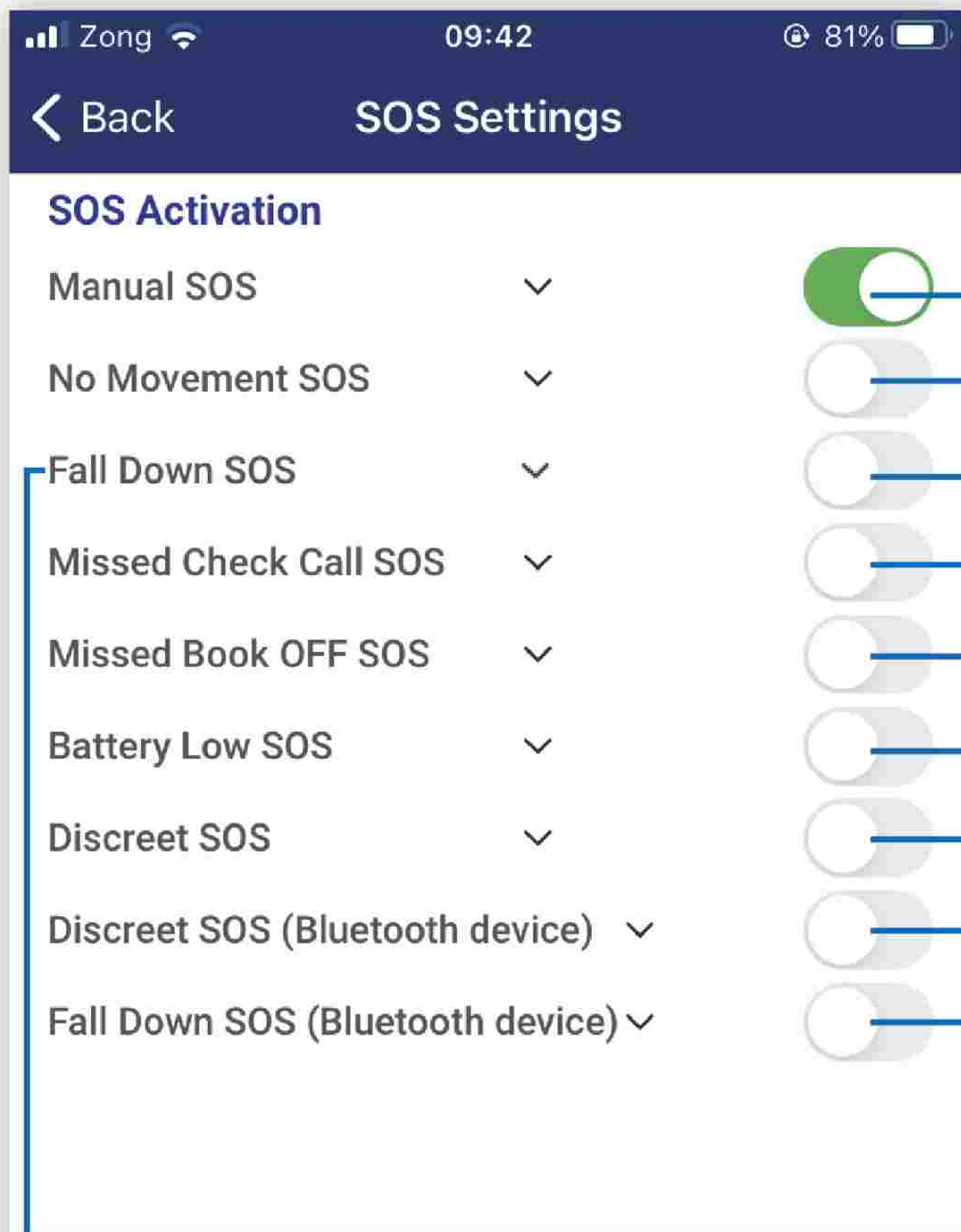
The screenshot shows the 'Change Security PIN' dialog box. At the top, it says 'Change Security PIN' with a close button (X). Below that, under 'PIN Type', the 'Duress' radio button is selected, and the 'Safe' radio button is unselected. There are three rows of four input boxes each, labeled 'Enter Current PIN', 'Enter New PIN', and 'Confirm New PIN'. At the bottom is a green 'Save' button.

Press to Save

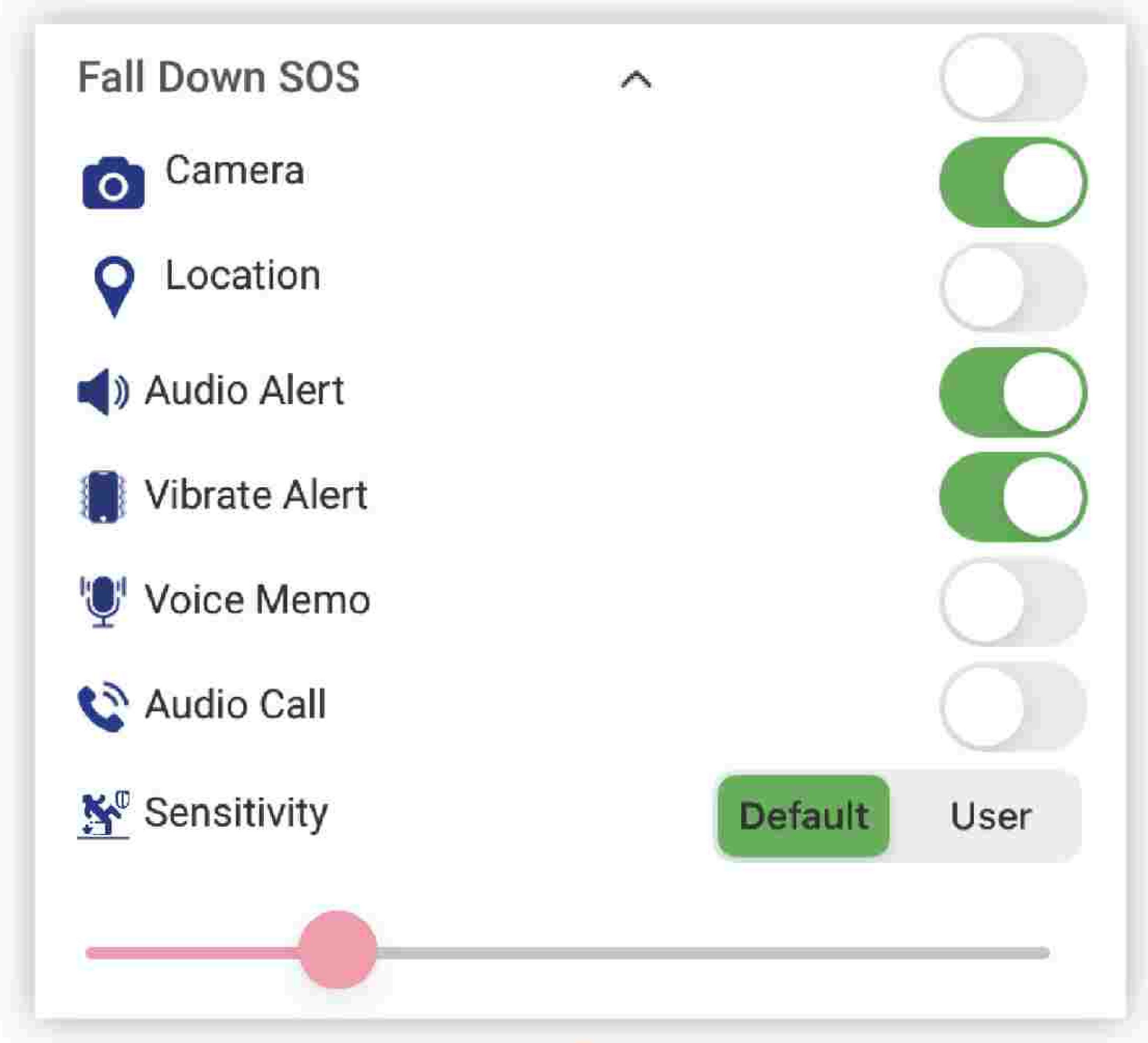


((sos)) SOS SETTINGS

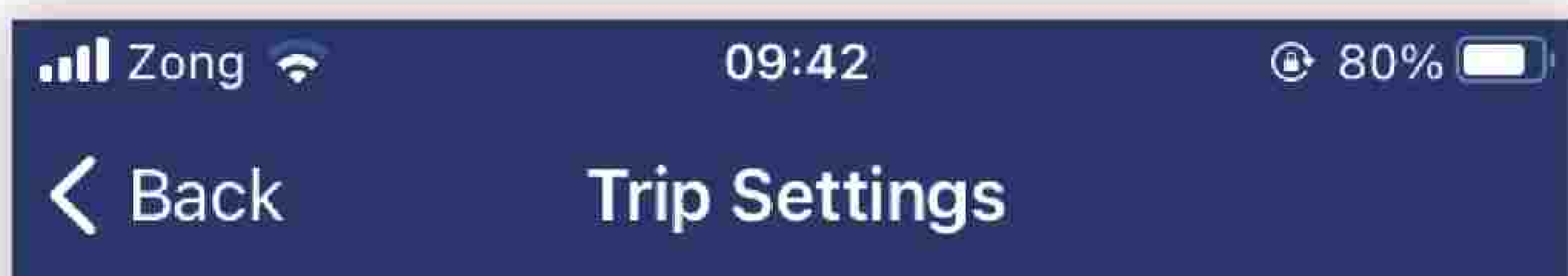
User can set SOS settings as needed based on user circumstances



- Manual SOS
- No Movement SOS
- Fall Down SOS
- Missed check call
- Missed book off SOS
- Bettery low SOS
- Discreet SOS
- Discreet SOS (Bluetooth device)
- Fall Down SOS (Bluetooth device)



TRIP SETTINGS



Harsh Braking



● Harsh braking (enable/disable)

Harsh Cornering



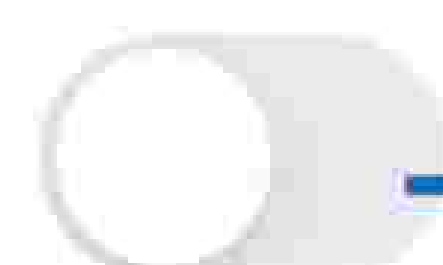
● Harsh cornering (enable/disable)

Harsh Acceleration



● Harsh acceleration (enable/disable)

Over Speeding



● Over speeding (enable/disable)

Collision

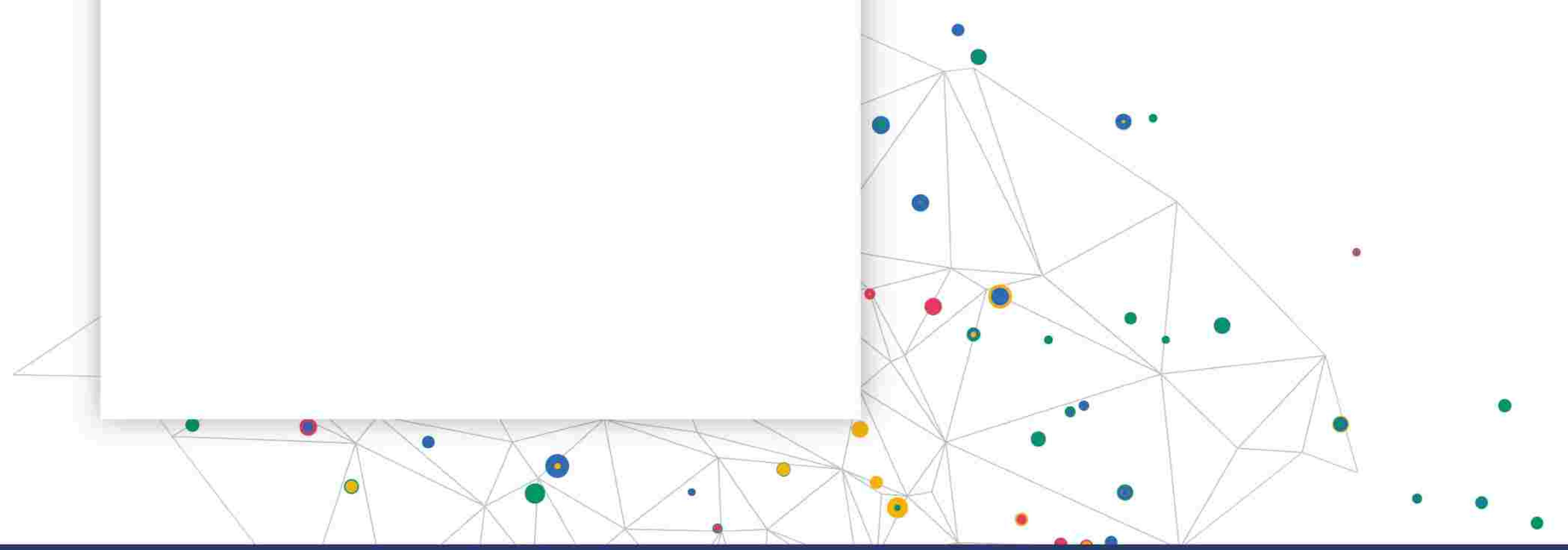


● Collision (enable/disable)

Engine Idling

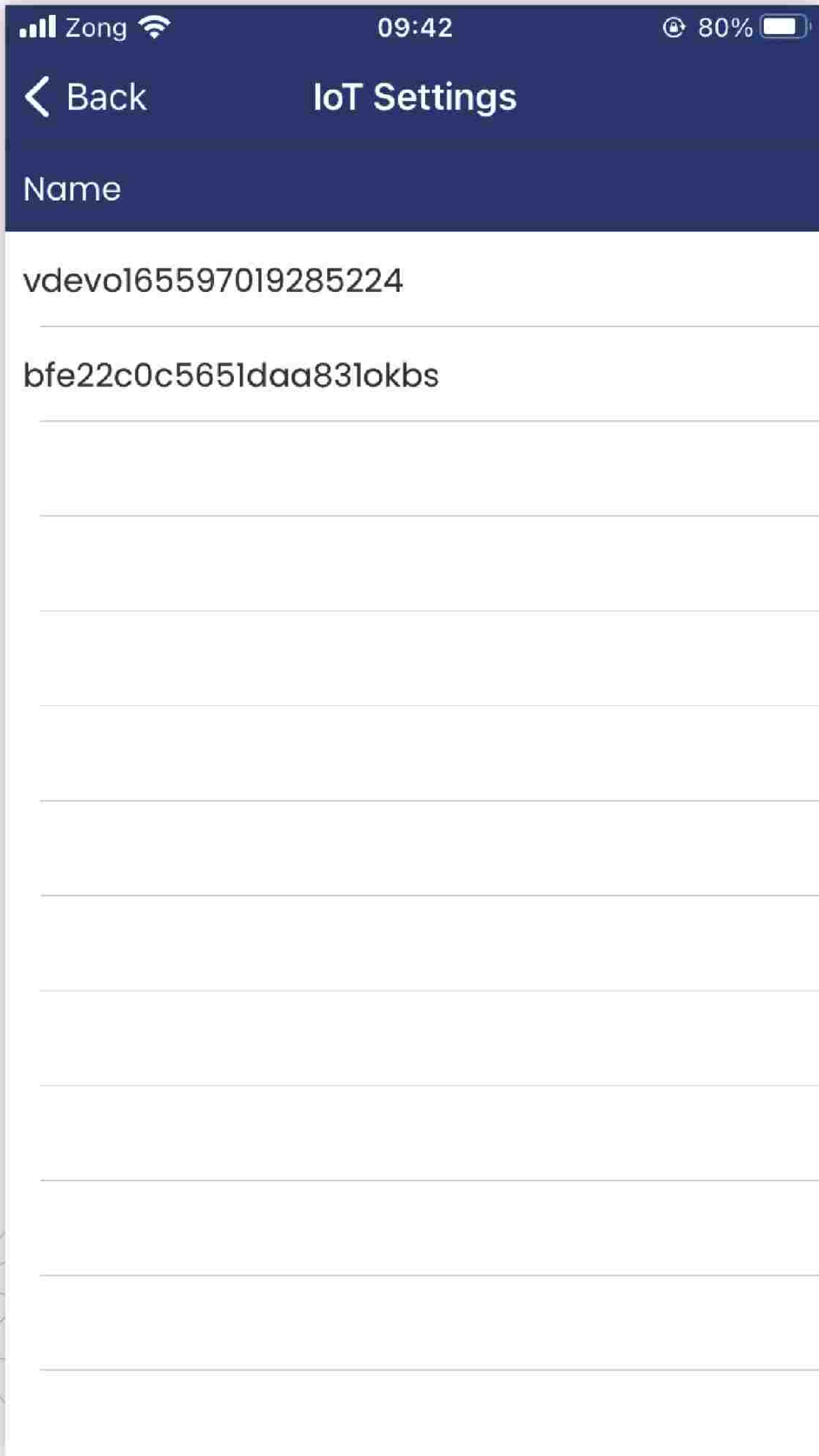
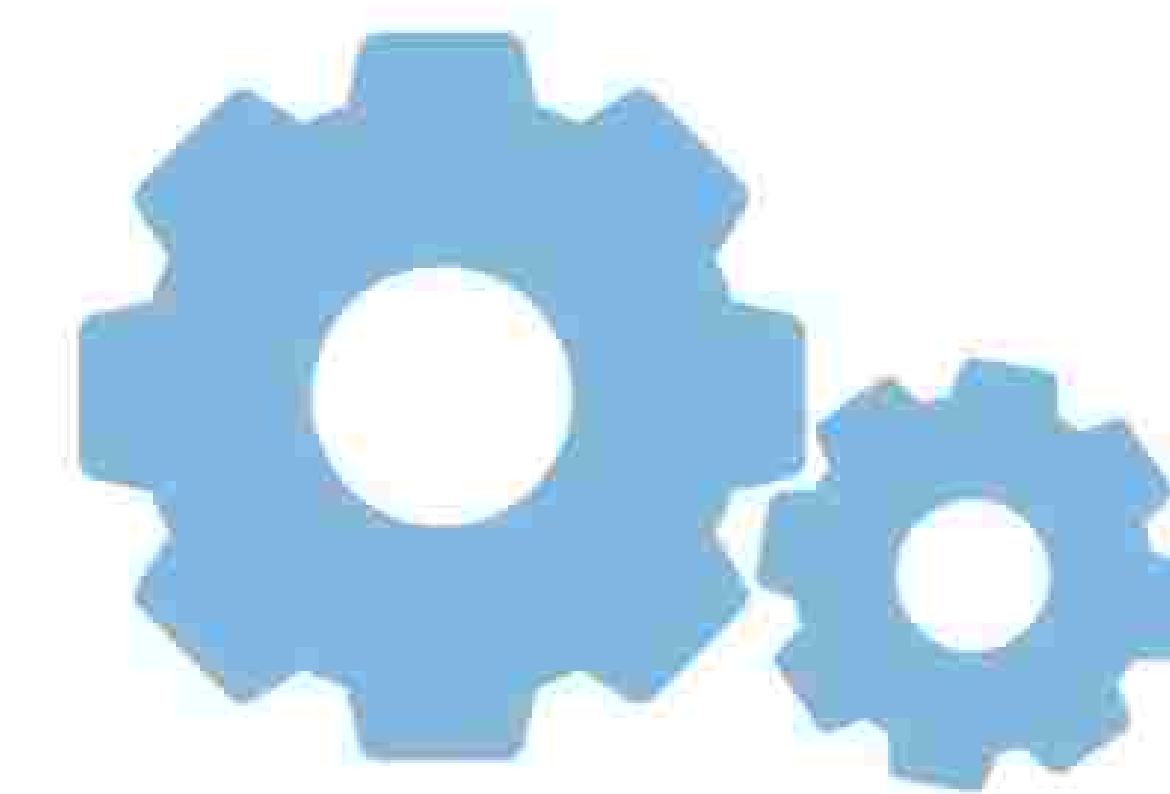


● Engine idling (enable/disable)



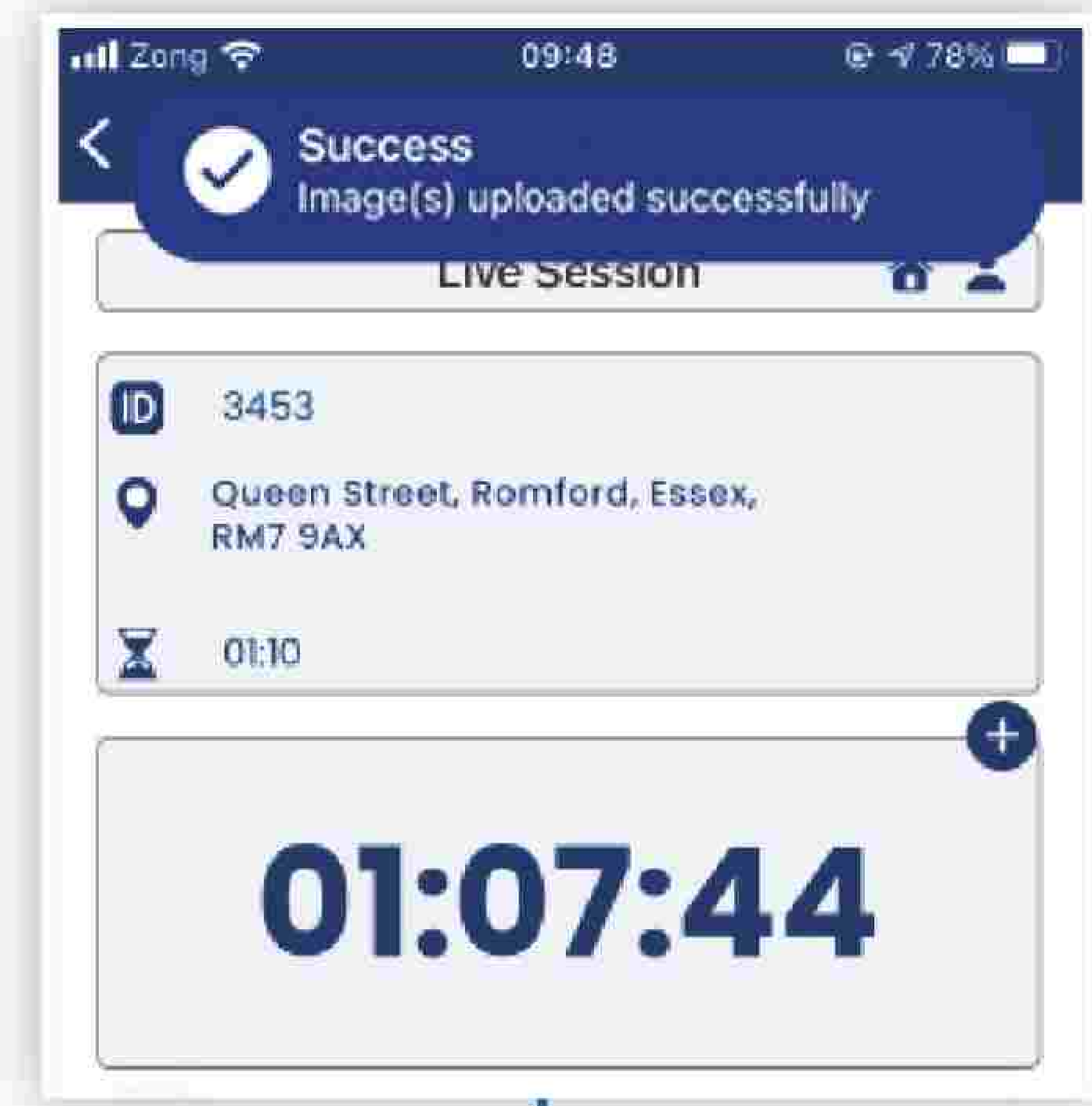
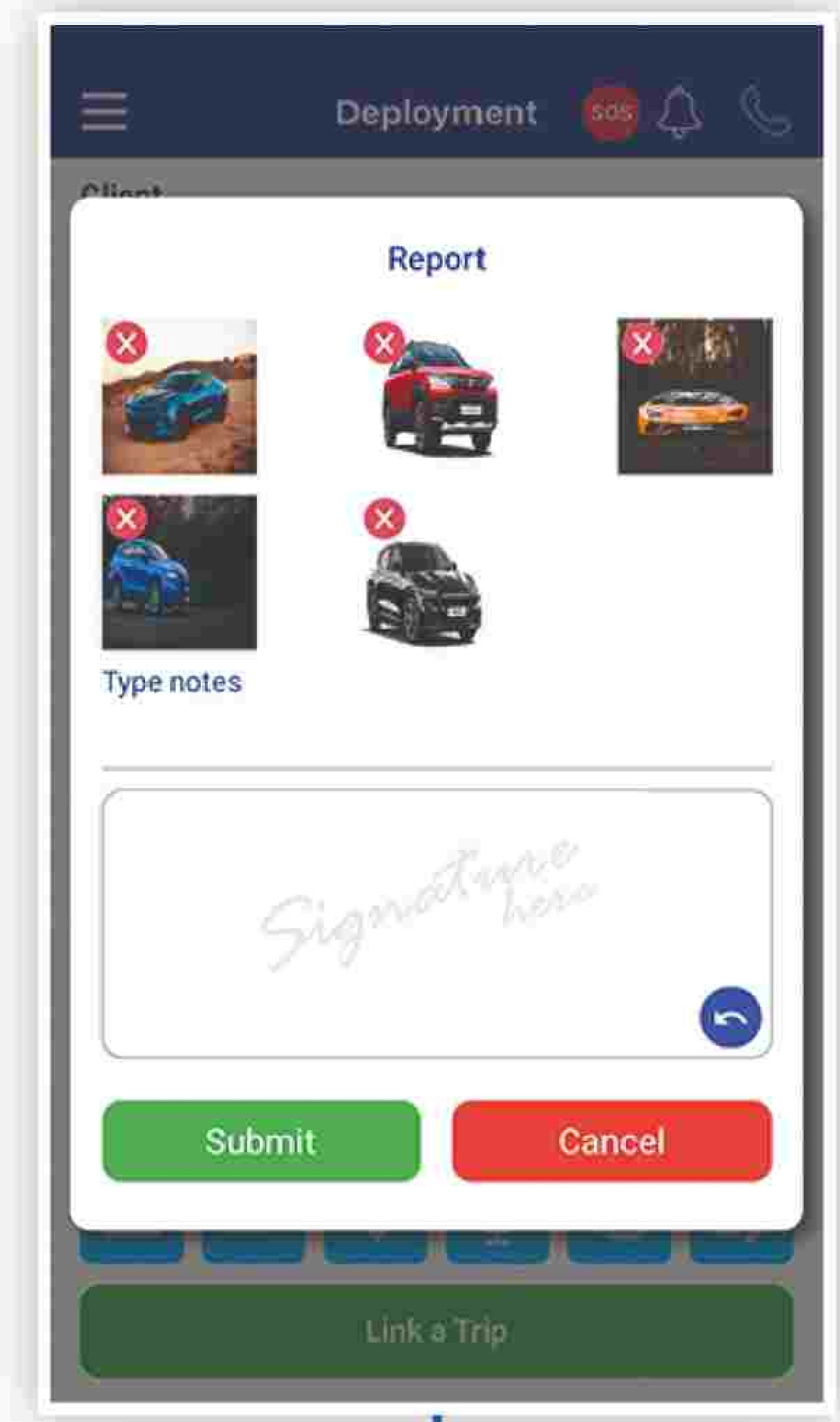
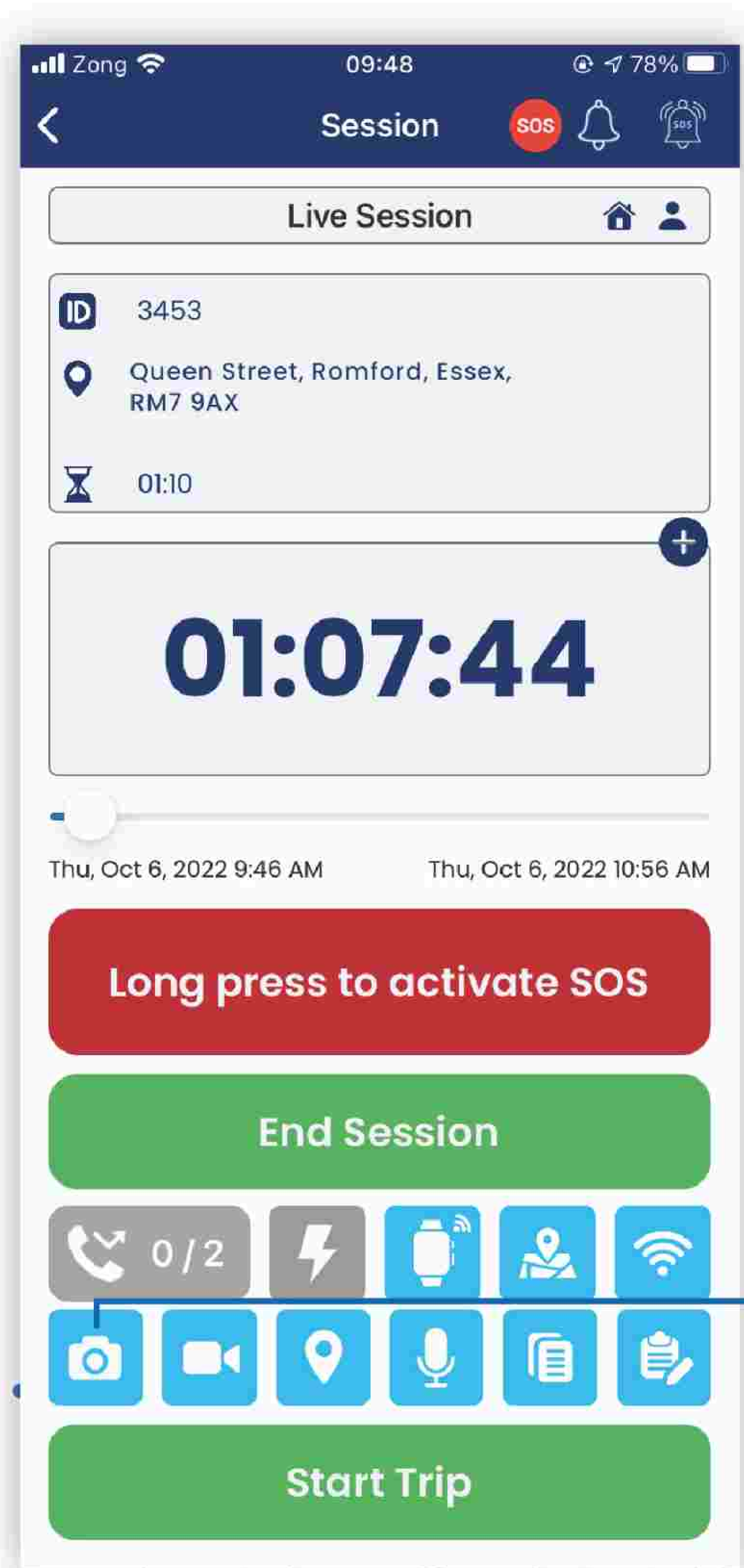
IoT SETTINGS

List of Home Intelligence \ IoT Devices that are connected to your device.



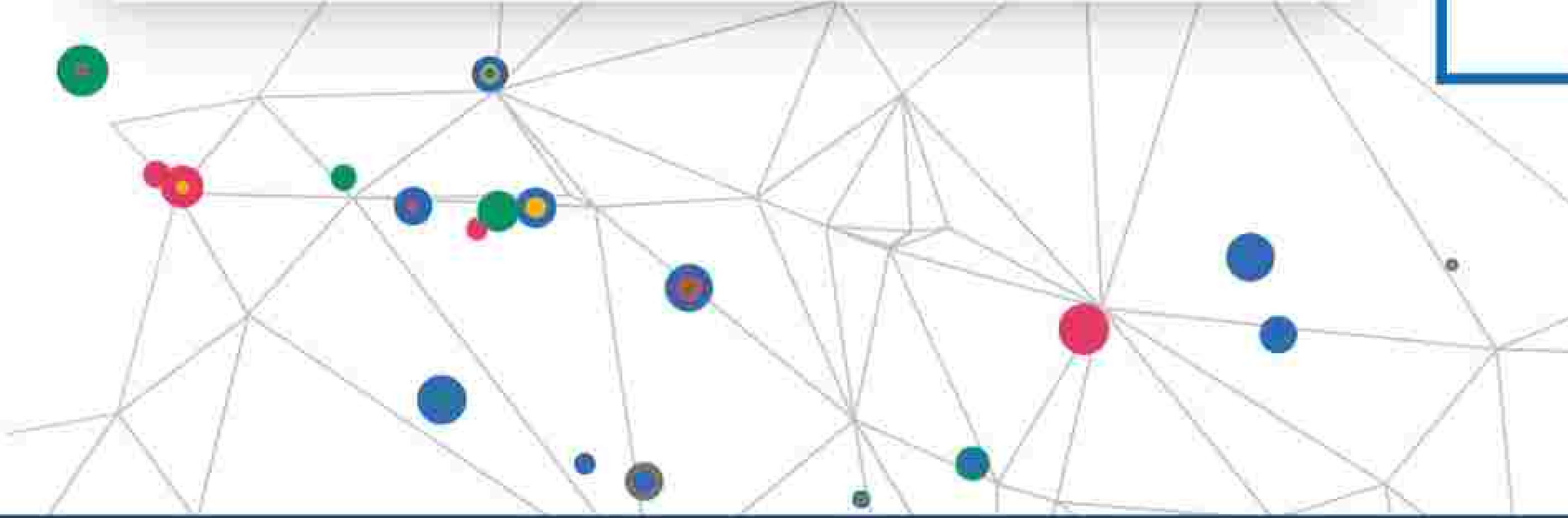
REPORT PICTURE

User can report picture(s) by capturing using the camera or selecting from the gallery



Type notes and enter signature

Notification





REPORT VIDEO

User can report video(s) by capturing using the camera or selecting from the gallery

Session

Live Session

ID 3453
Queen Street, Romford, Essex, RM7 9AX
01:10

01:07:44

Thu, Oct 6, 2022 9:46 AM Thu, Oct 6, 2022 10:56 AM

Long press to activate SOS

End Session

0/2

Start Trip

Select from Camera

00:00:00

Cancel VIDEO

Select from Gallery

Cancel Videos Albums

Q Photos, People, Places...

Deployment

Report

Type notes
This is a video.

Signature here

Submit Cancel

Link a Trip

Type notes and enter signature

Success

Video uploaded successfully

Live Session

ID 3453
Queen Street, Romford, Essex, RM7 9AX
01:10

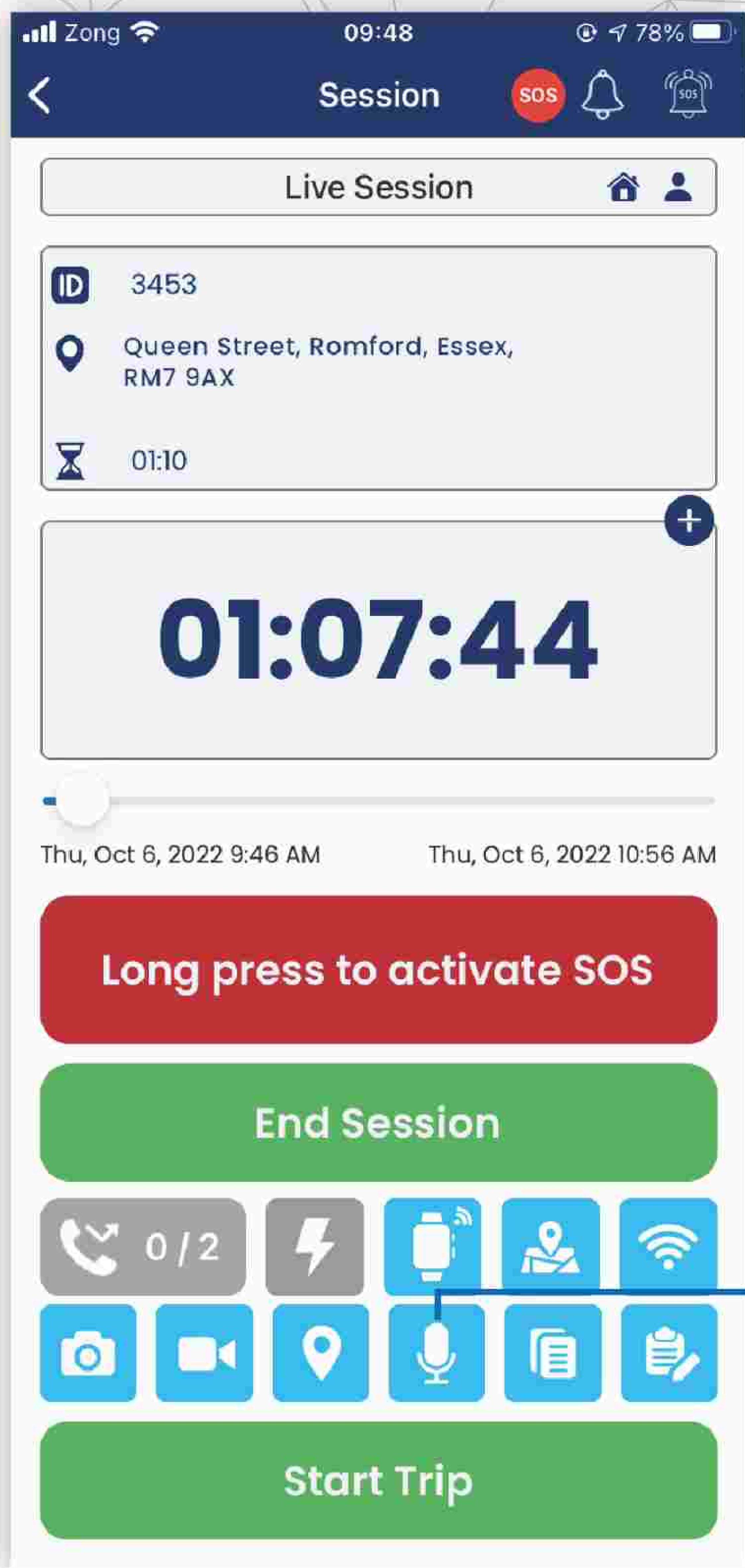
01:07:44

Notification

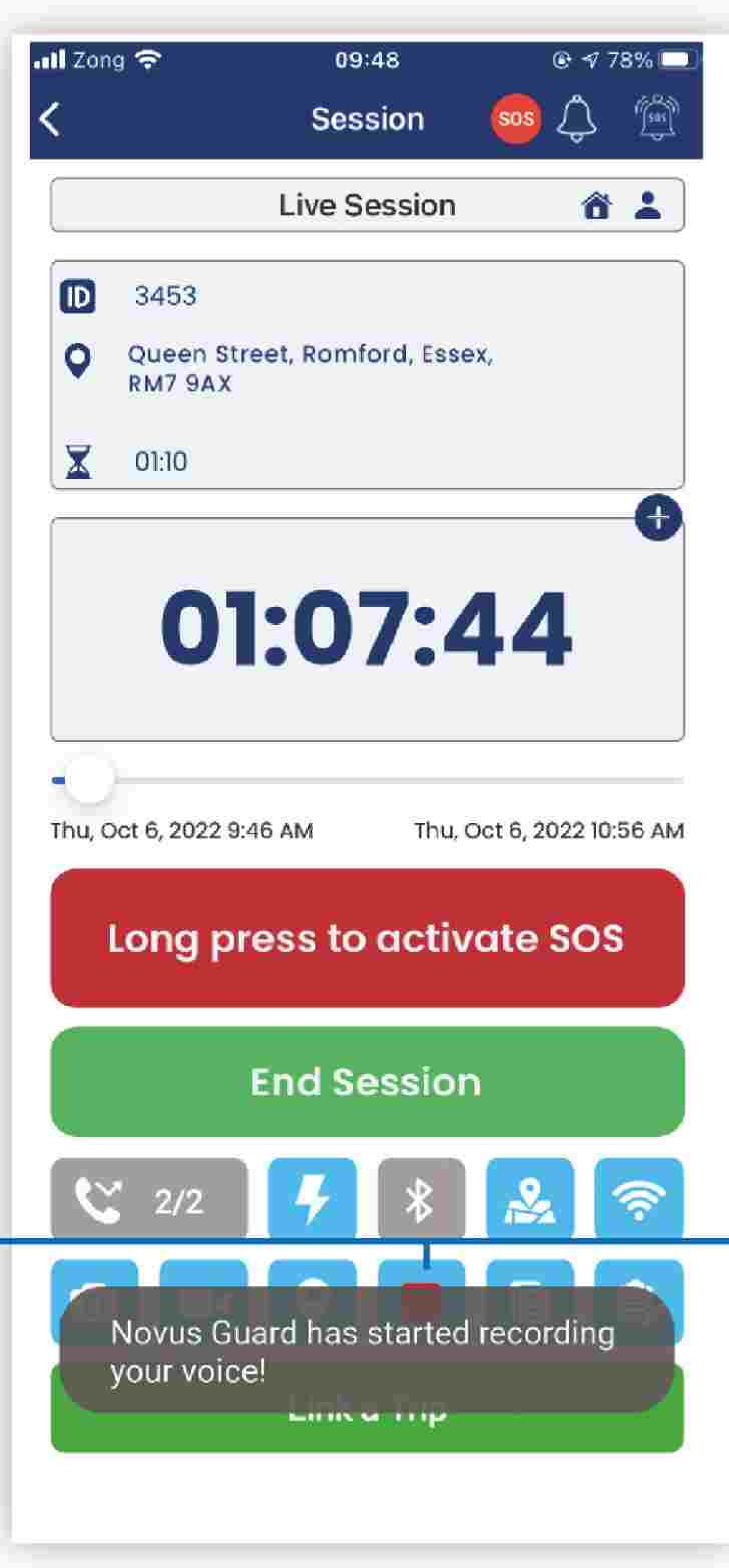


REPORT VOICE MEMO

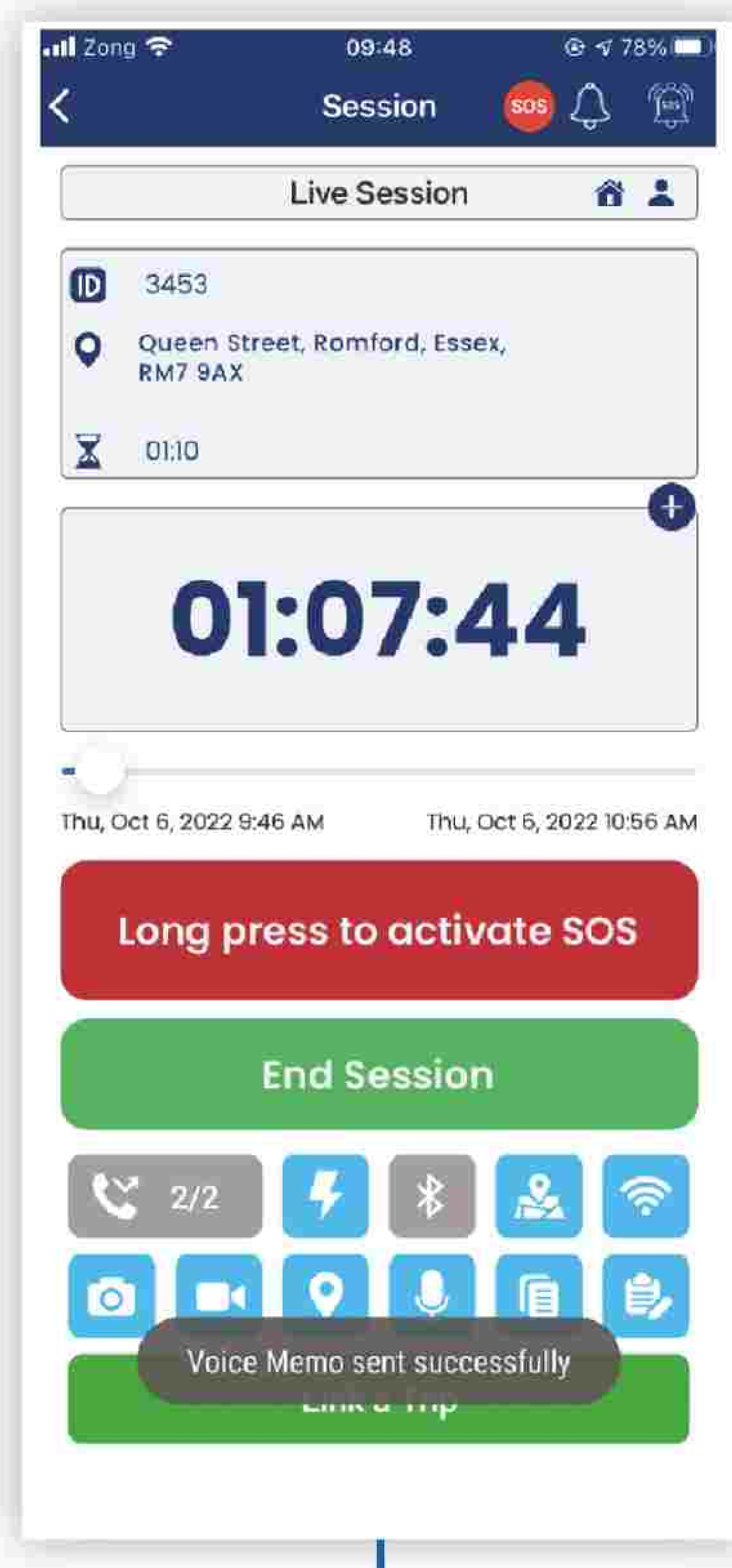
User can report voice memo to the control room



Tap to record voice memo



Tap to stop recording. Once stopped, voice memo will be sent to control room



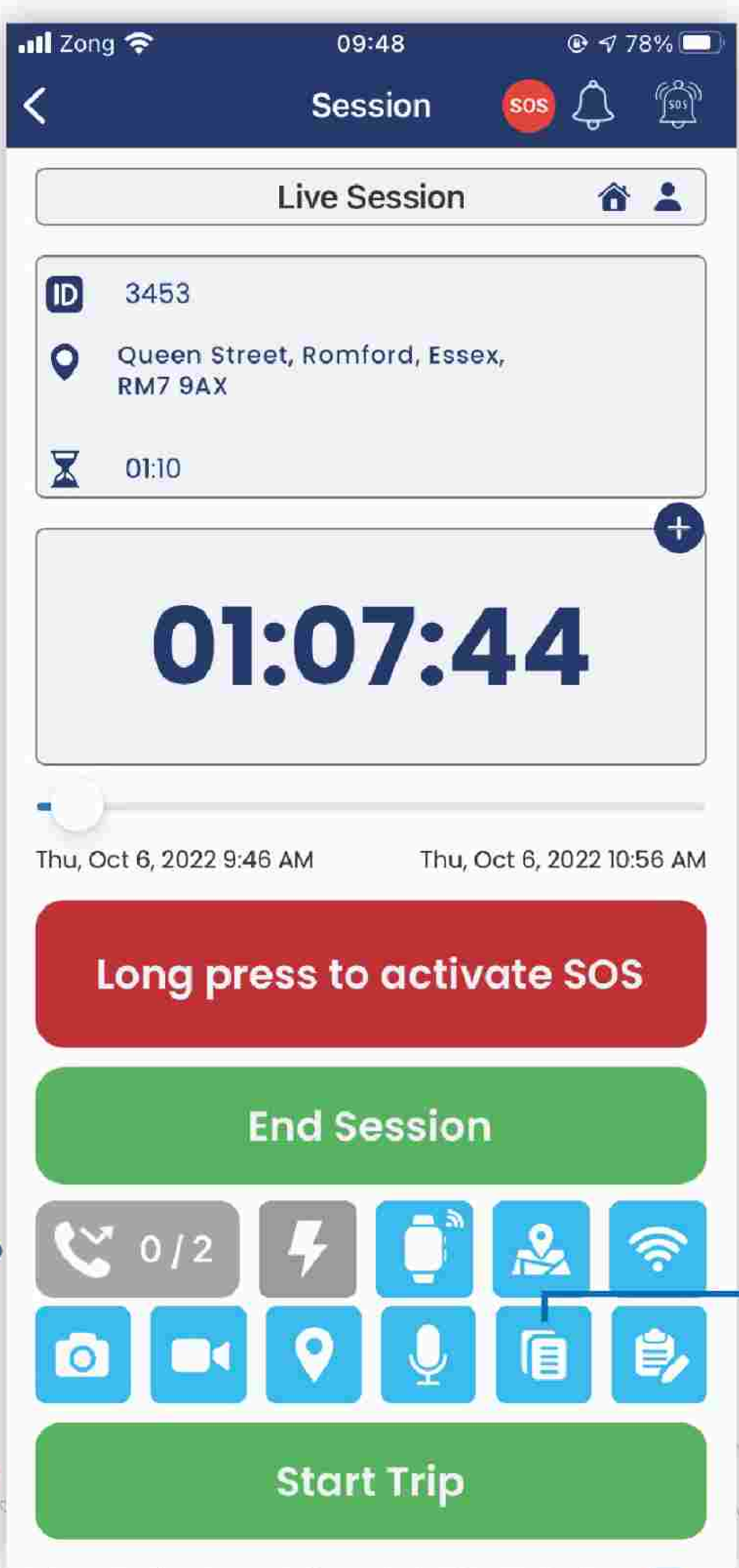
Notification



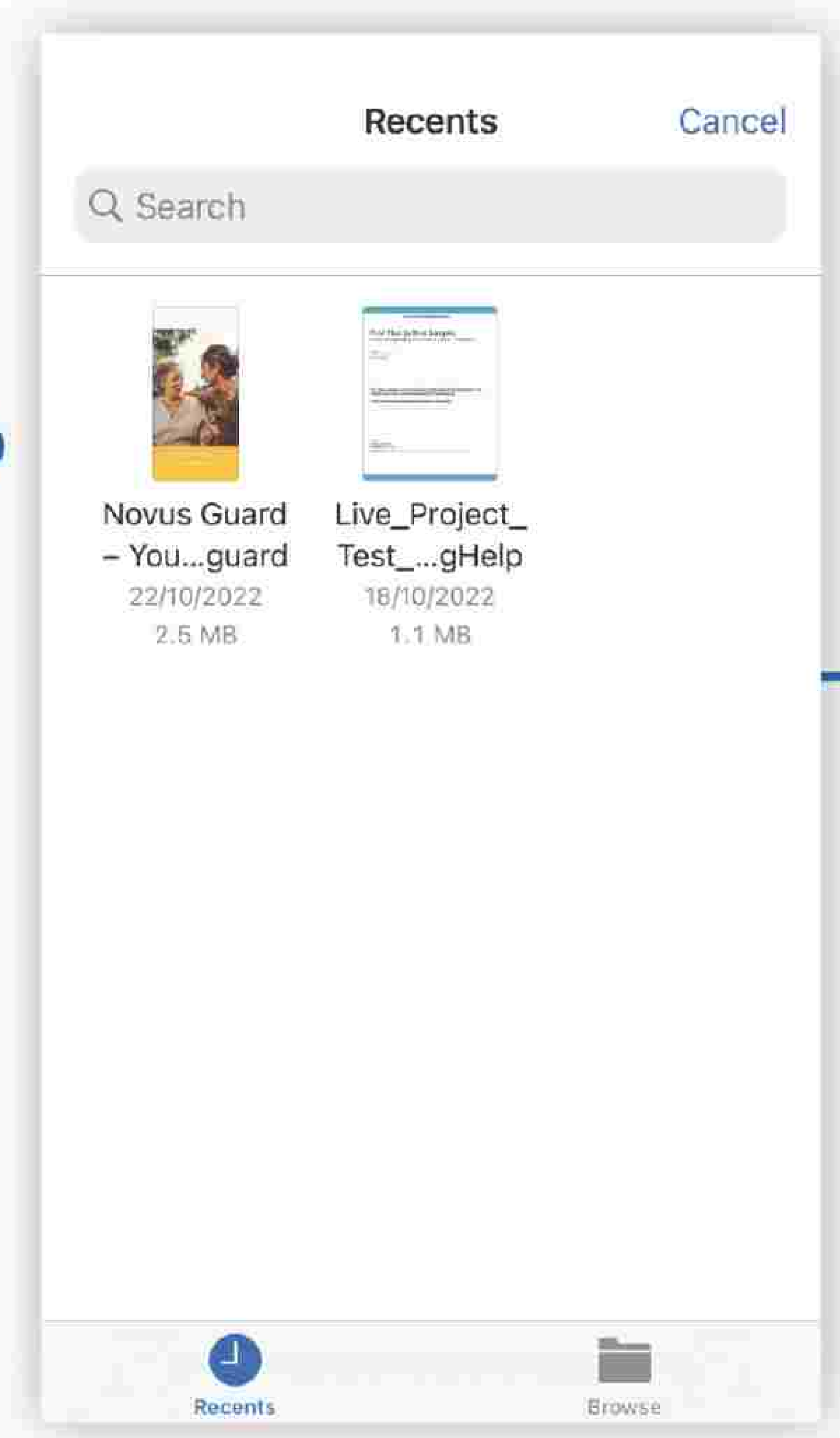


REPORT DOCUMENT

User can report document to the control room



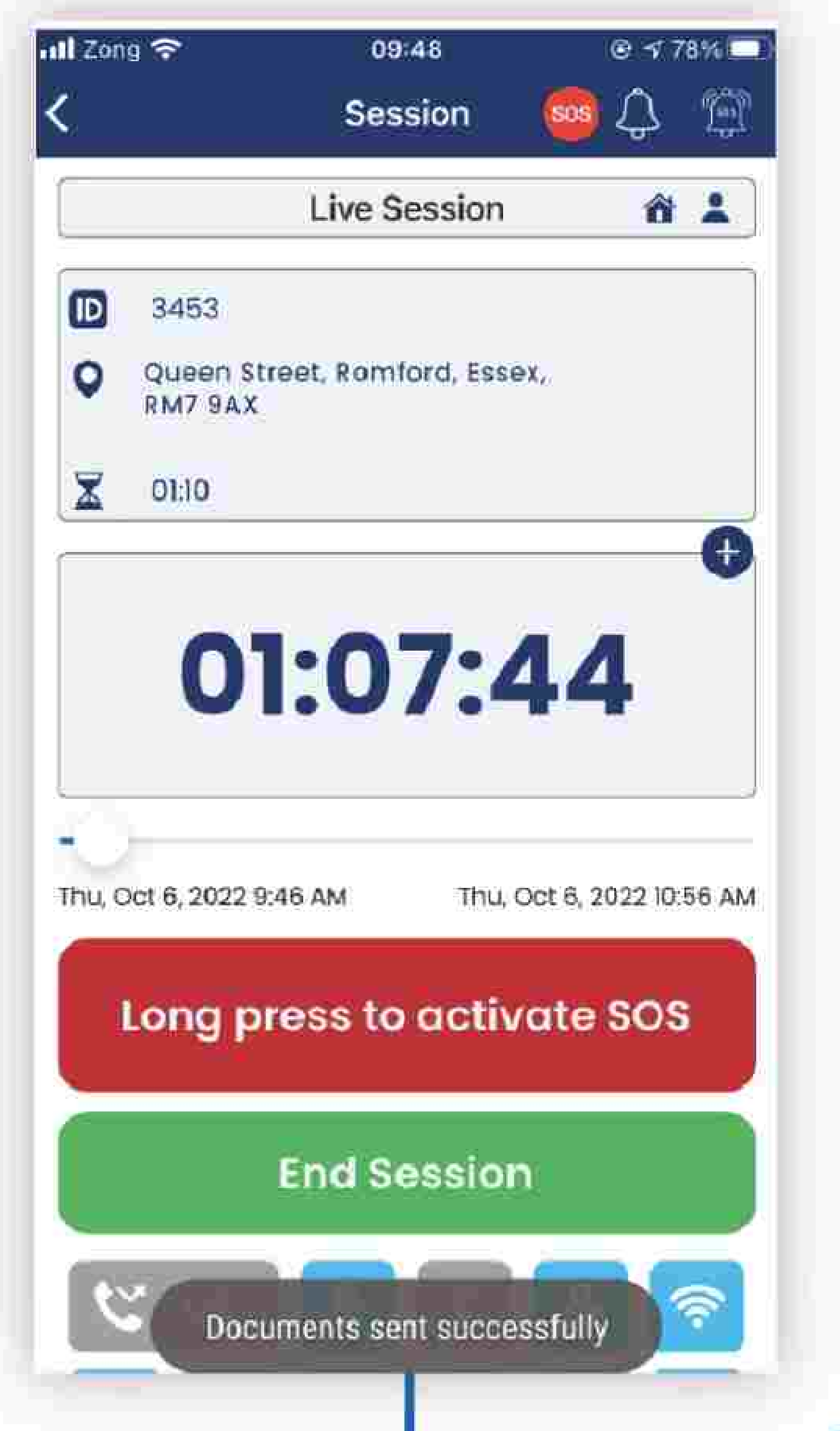
Tap Documents



Select doc from your phone



Type note and enter signature

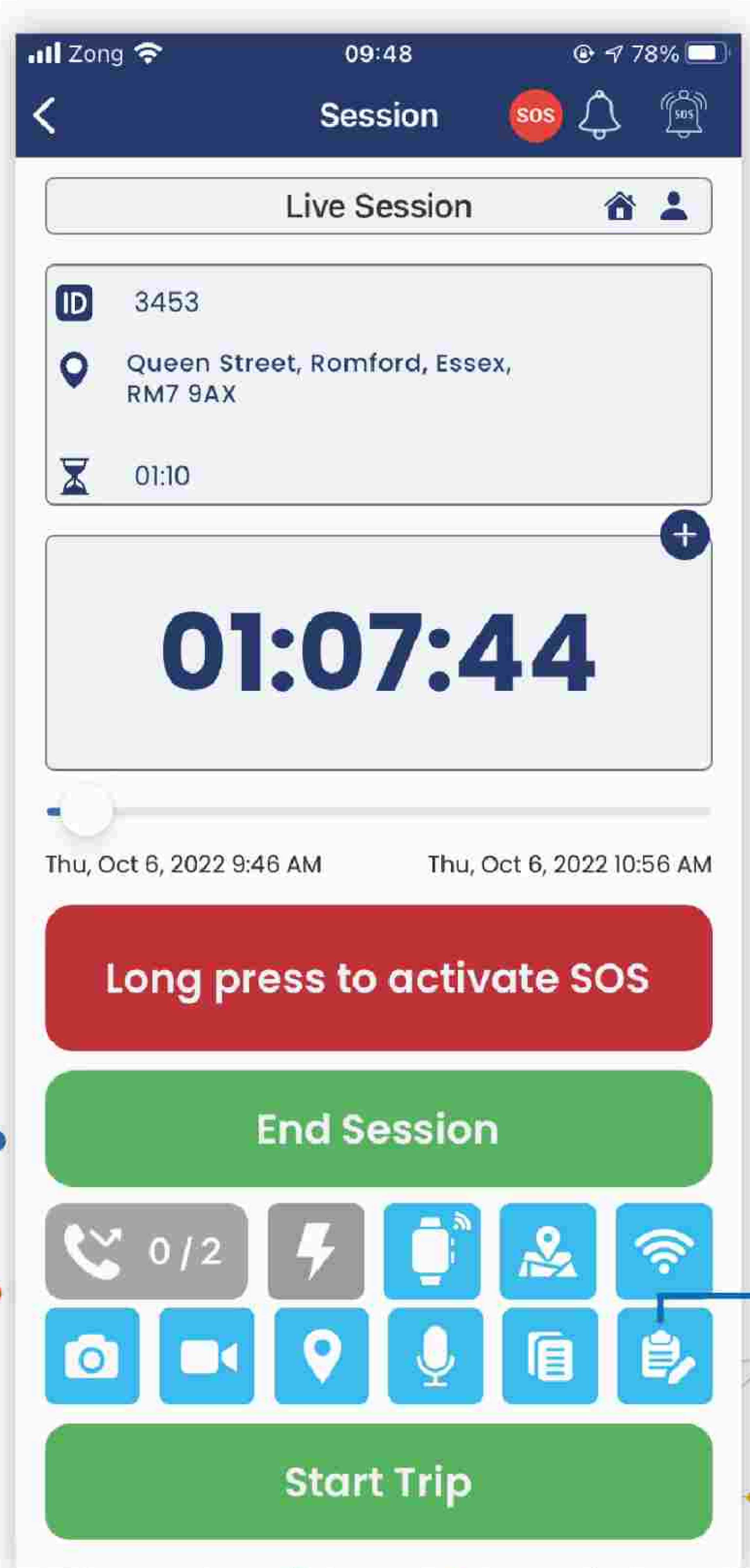


Notification

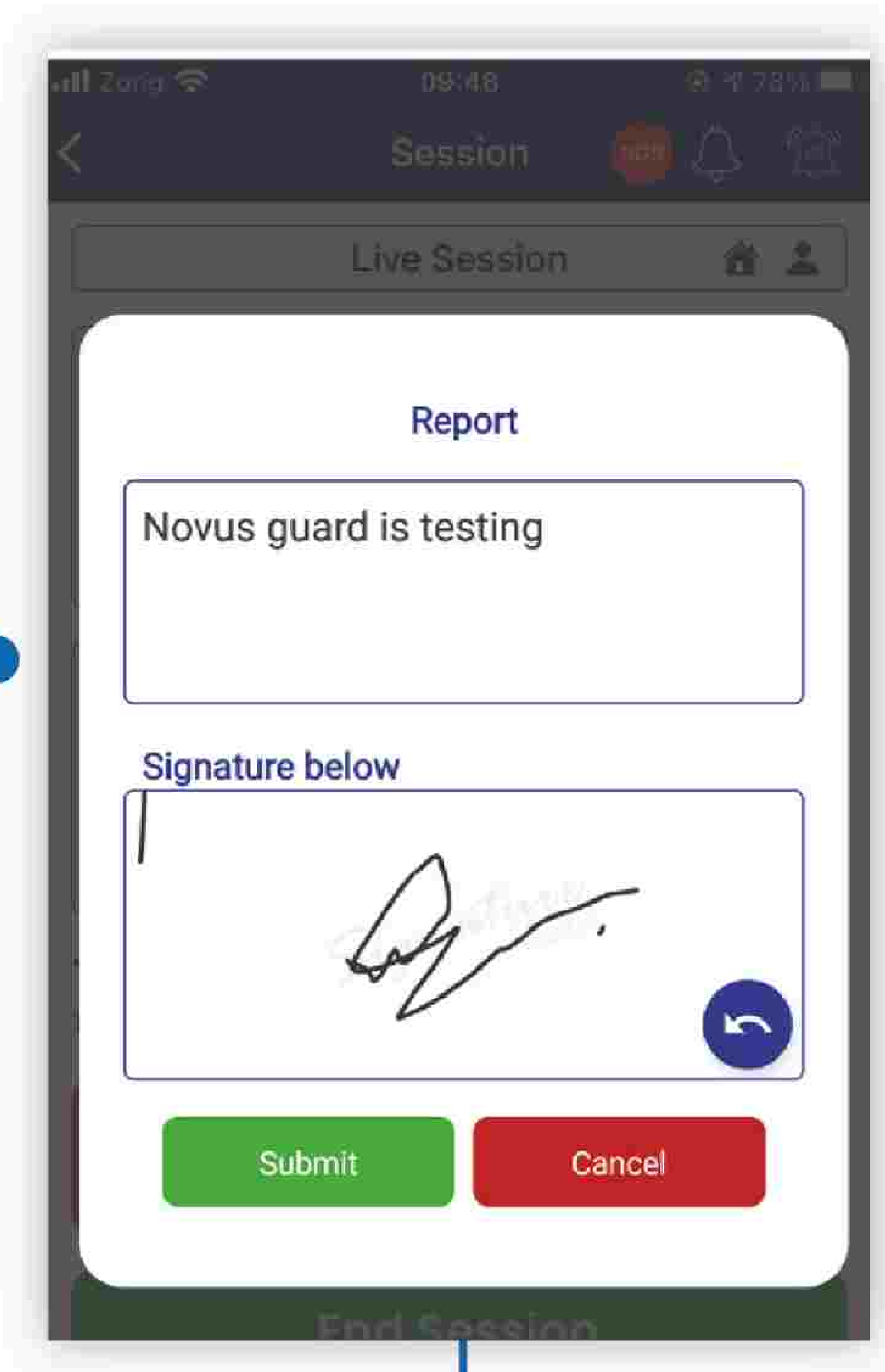


REPORT NOTES

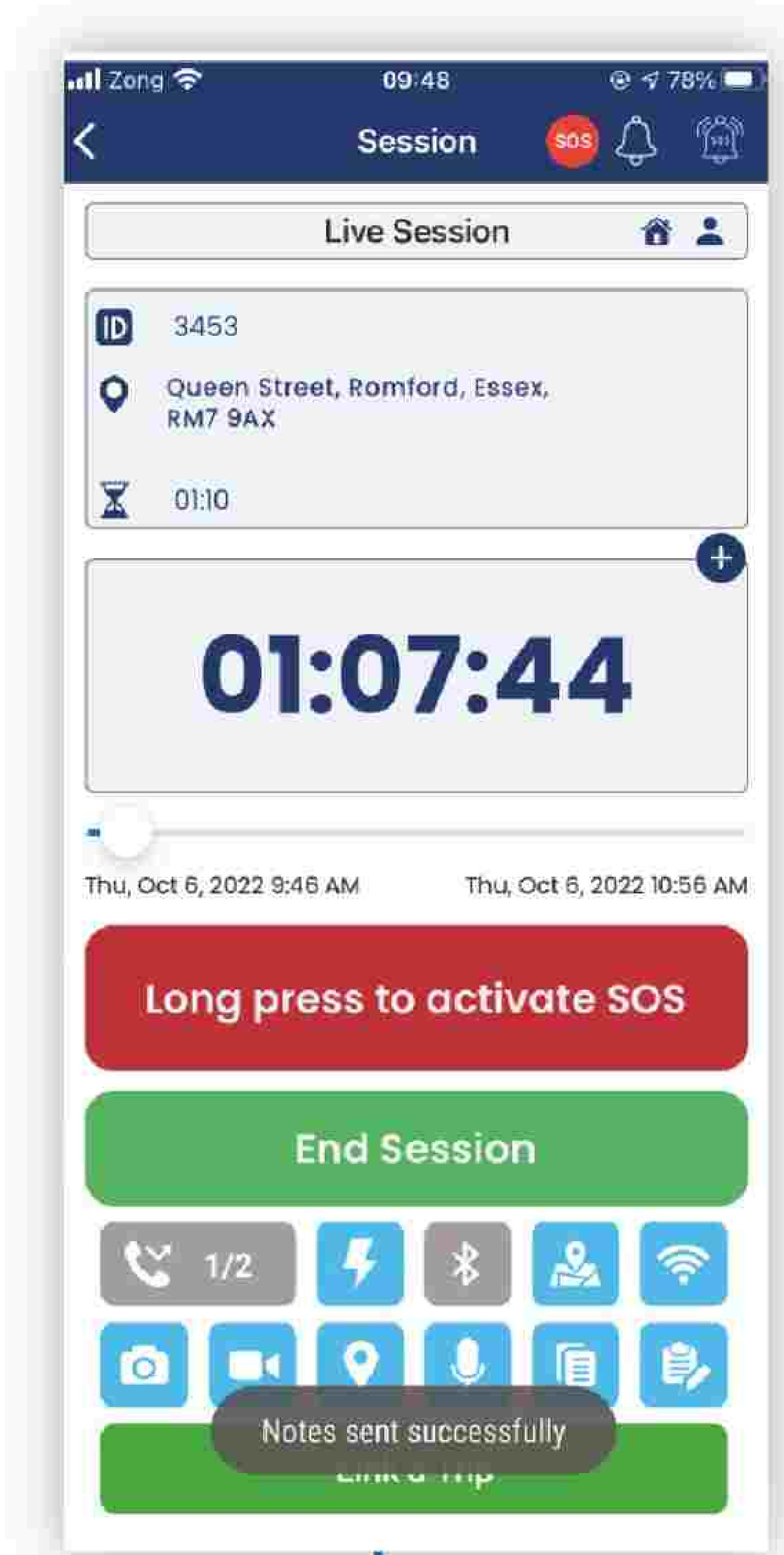
User can report notes to the control room



Tap Notes



Type notes and enter signature



Notification



HOME INTELLIGENCE / IoT DEVICES

09:44 78%

Create Session Settings

Location
Queen Street, Romford, Essex, RM7...

Start Now High Risk

Start Date: 06-10-2022 Start Time: 09:44

Hours: Hour Minutes

Welfare Check
No Welfare Check

Create

Create Session Add Recipient

09:45 78%

Create Session Settings

No Movement SOS

Fall Down SOS

IoT Device Name On/Off Auto

vdevo165597019285224

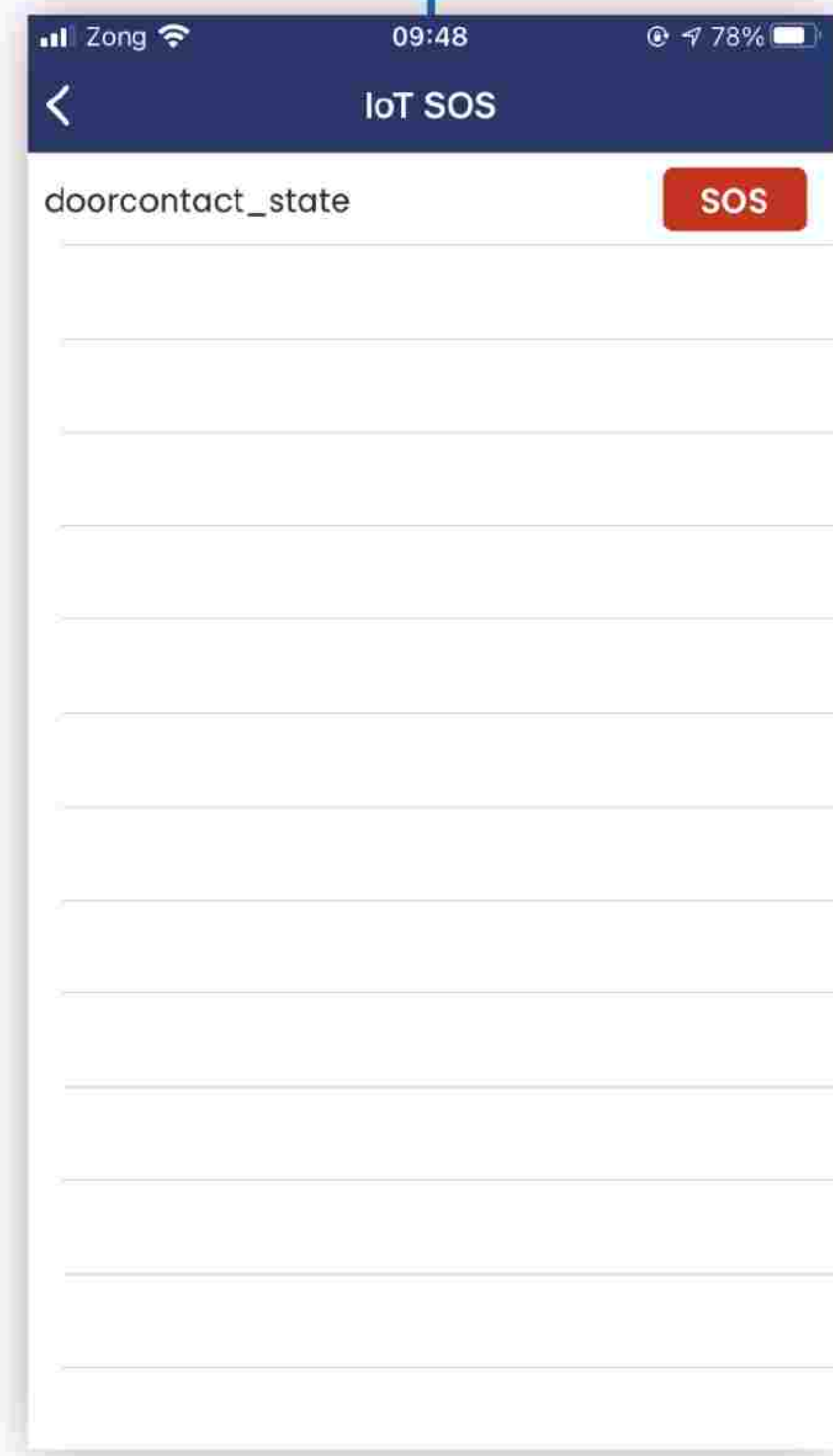
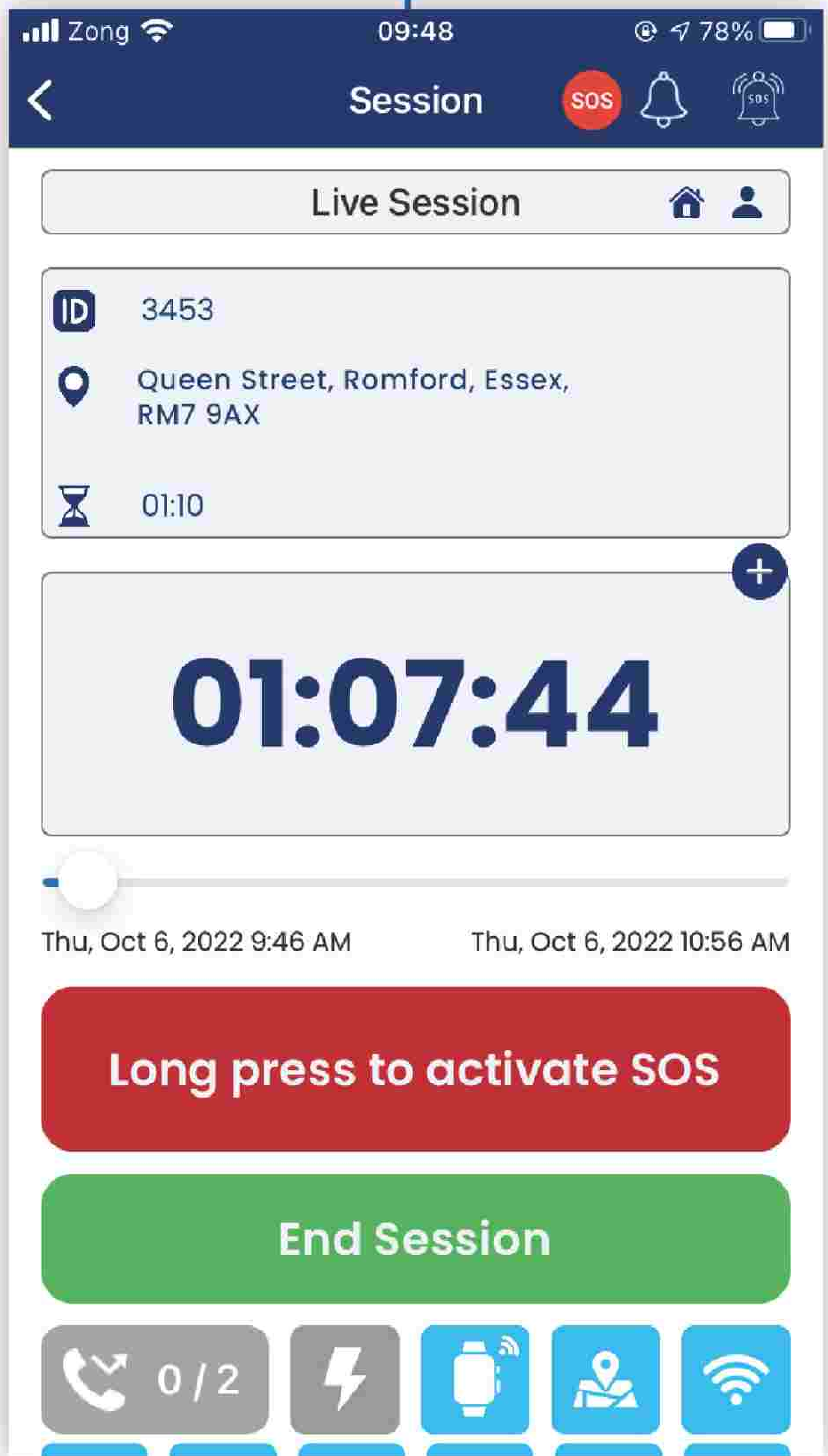
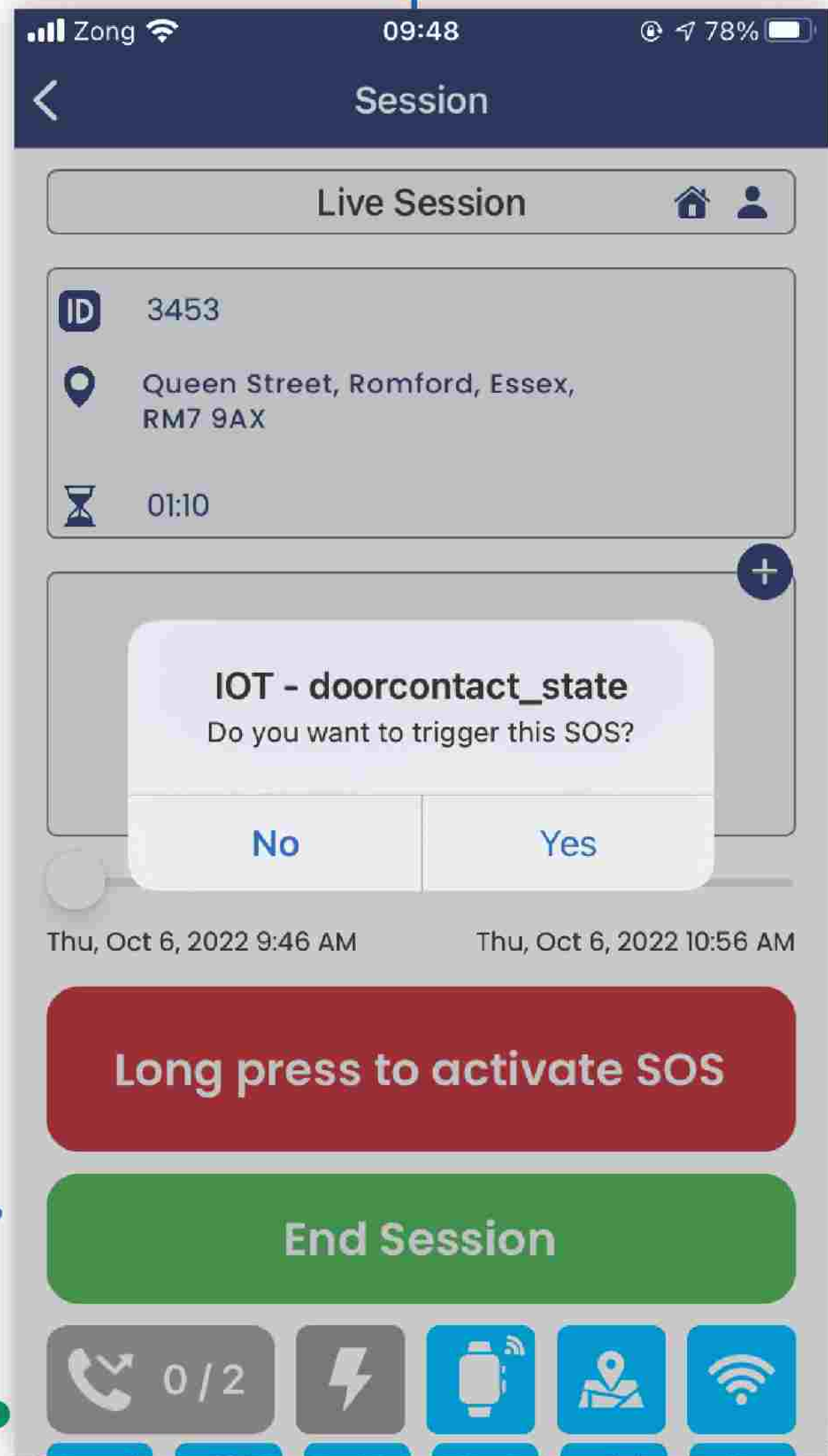
bfe22c0c5651daa83lokbs

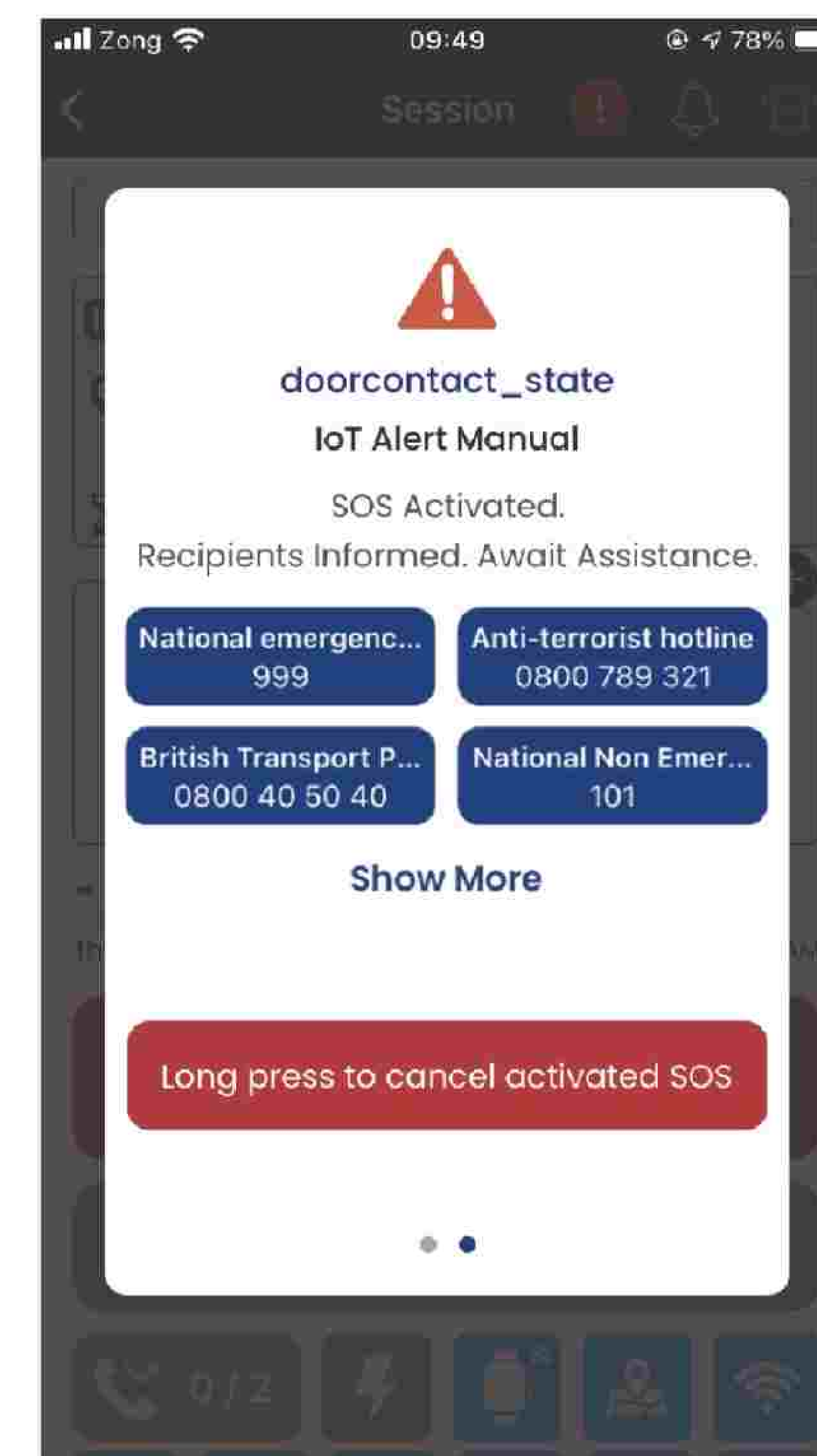
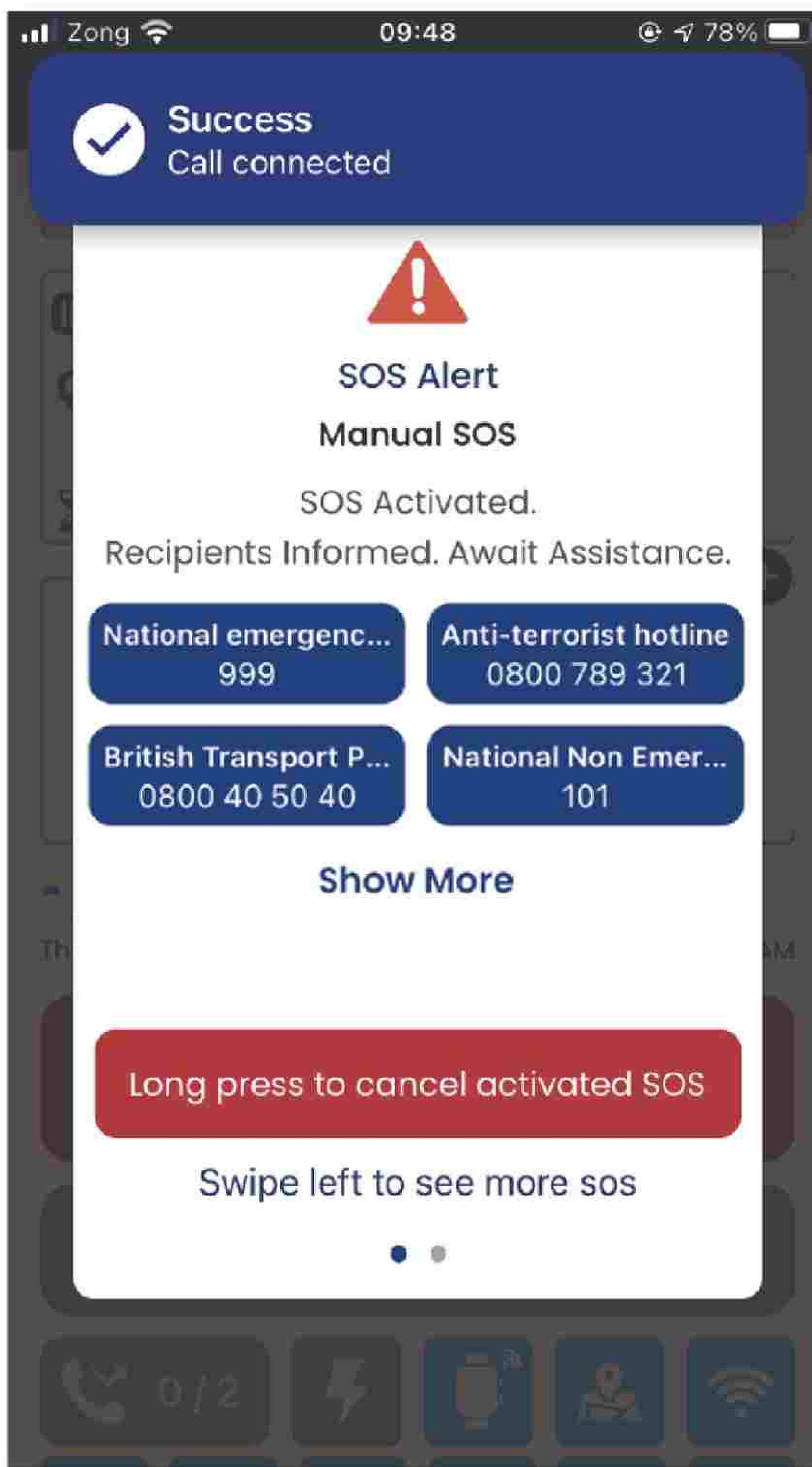
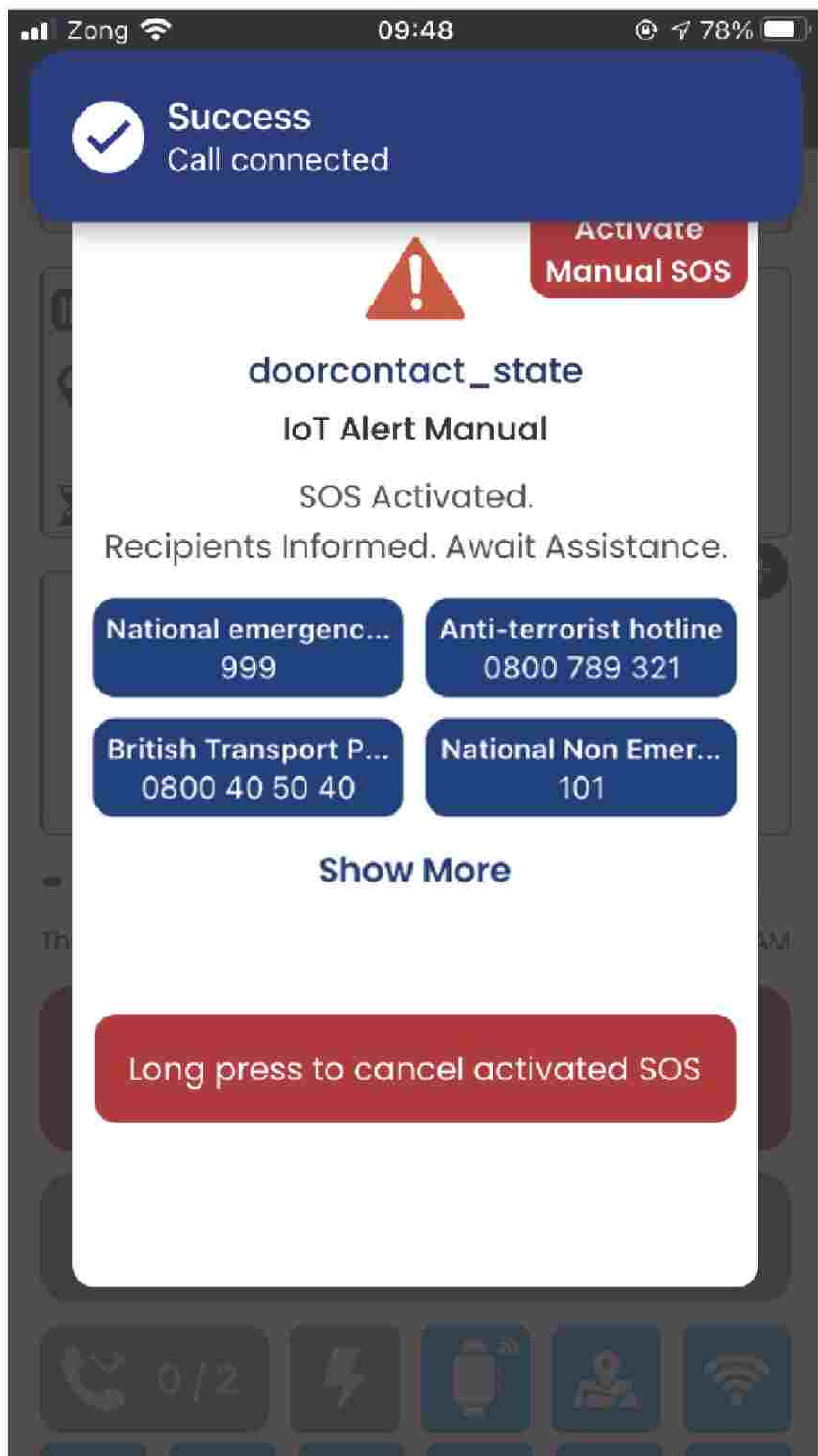
Create

Create Session Add Recipient

Home intelligence / IoT devices that can be triggered manually or automatically







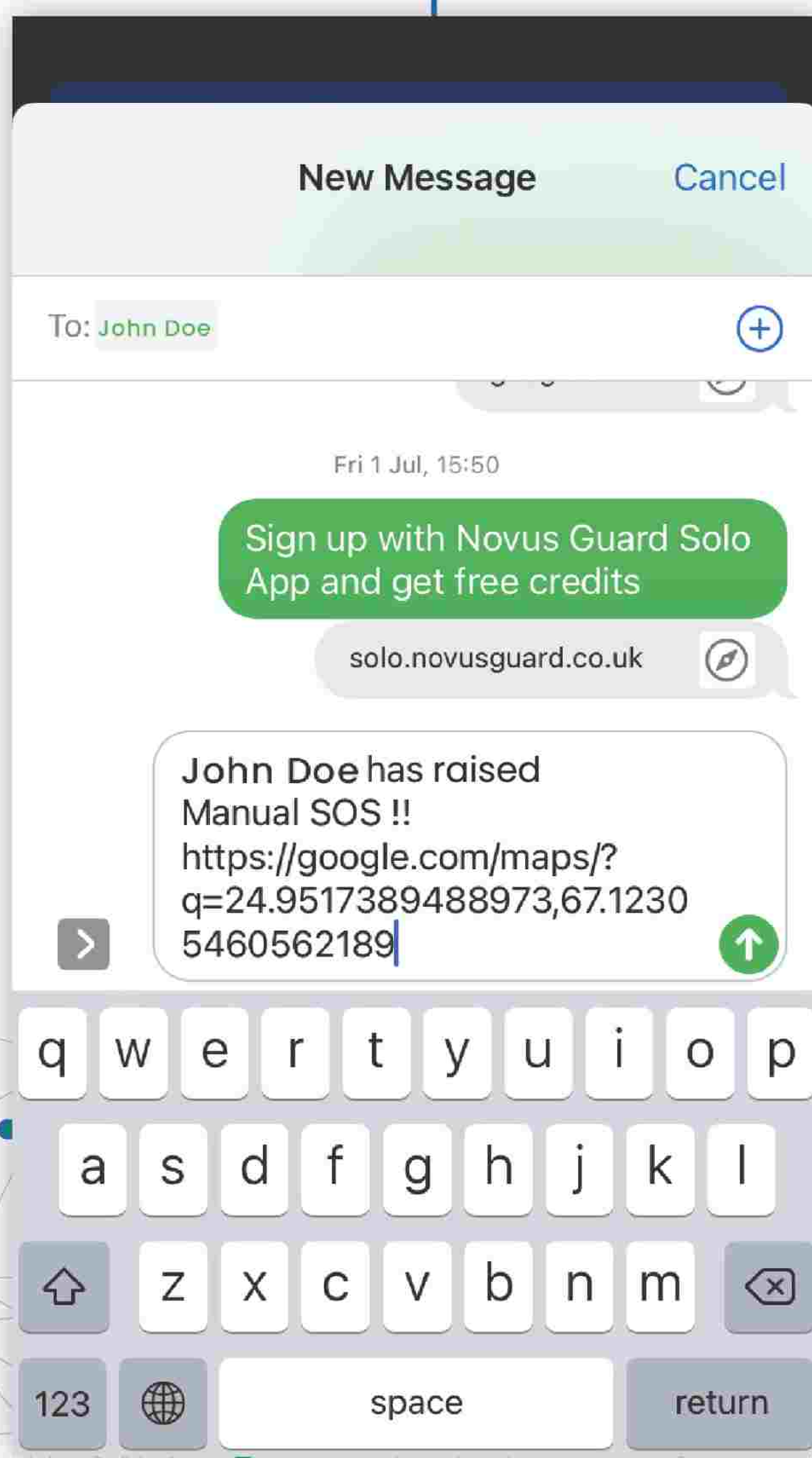
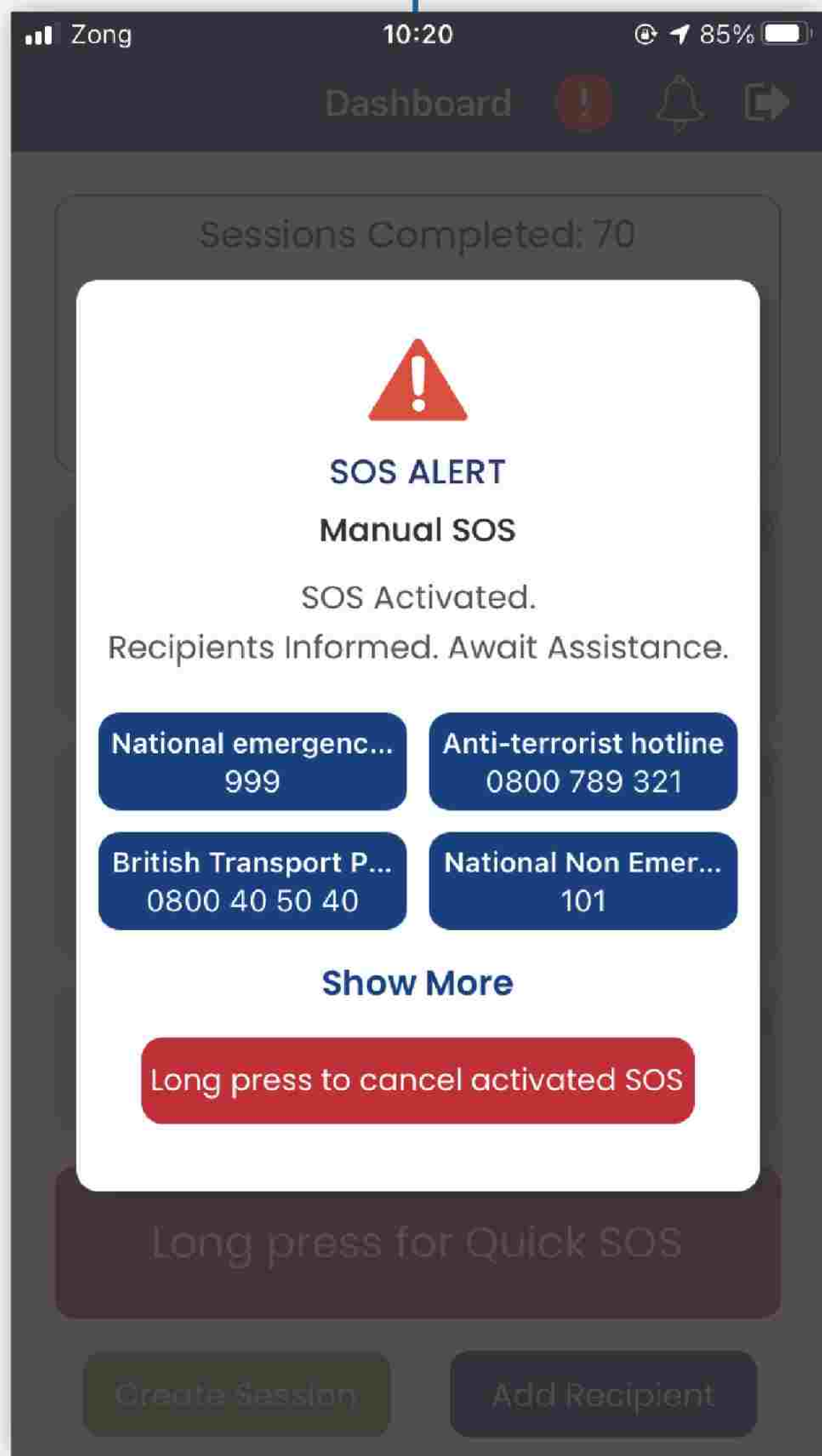
MULTI SOS

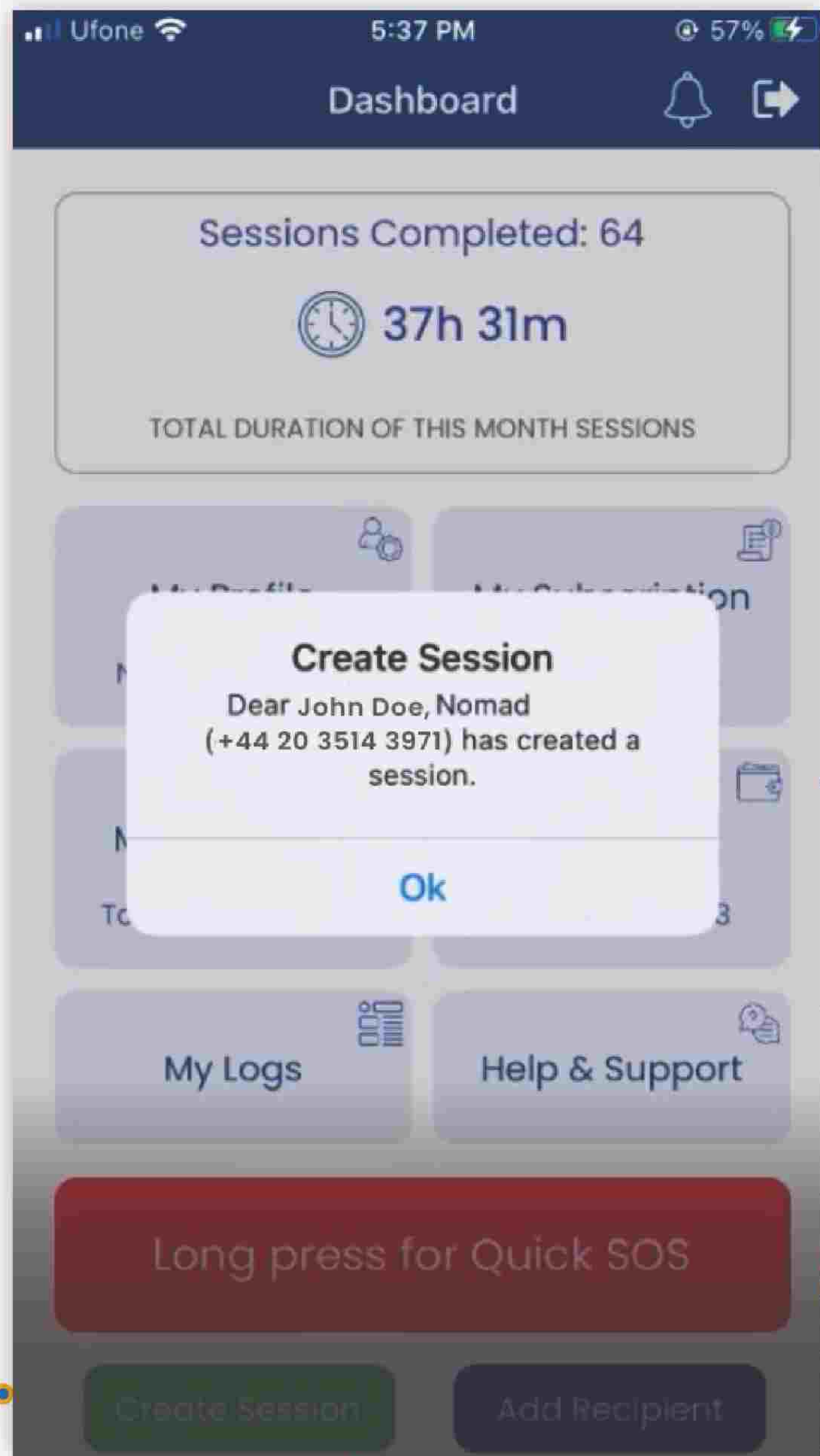
While IoT alert is active, other sos can also be triggered one at a time and Vice Versa.



OFFLINE MESSAGE SENDING

send messages to recipients when sos is triggered / resolved when in offline mode.



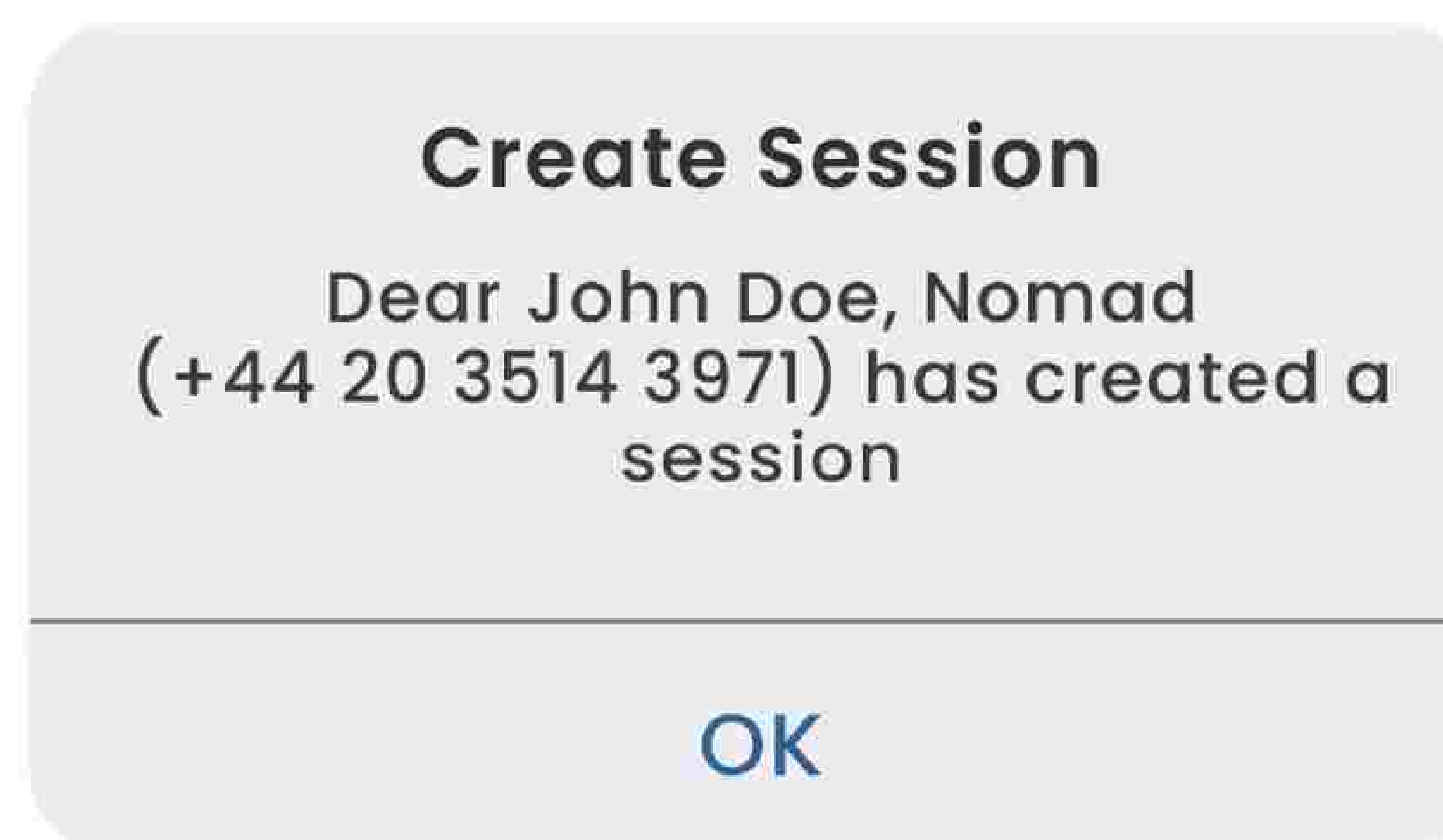


PEER-TO-PEER TRACKING

Easily track your recipients through peer-to-peer tracking.

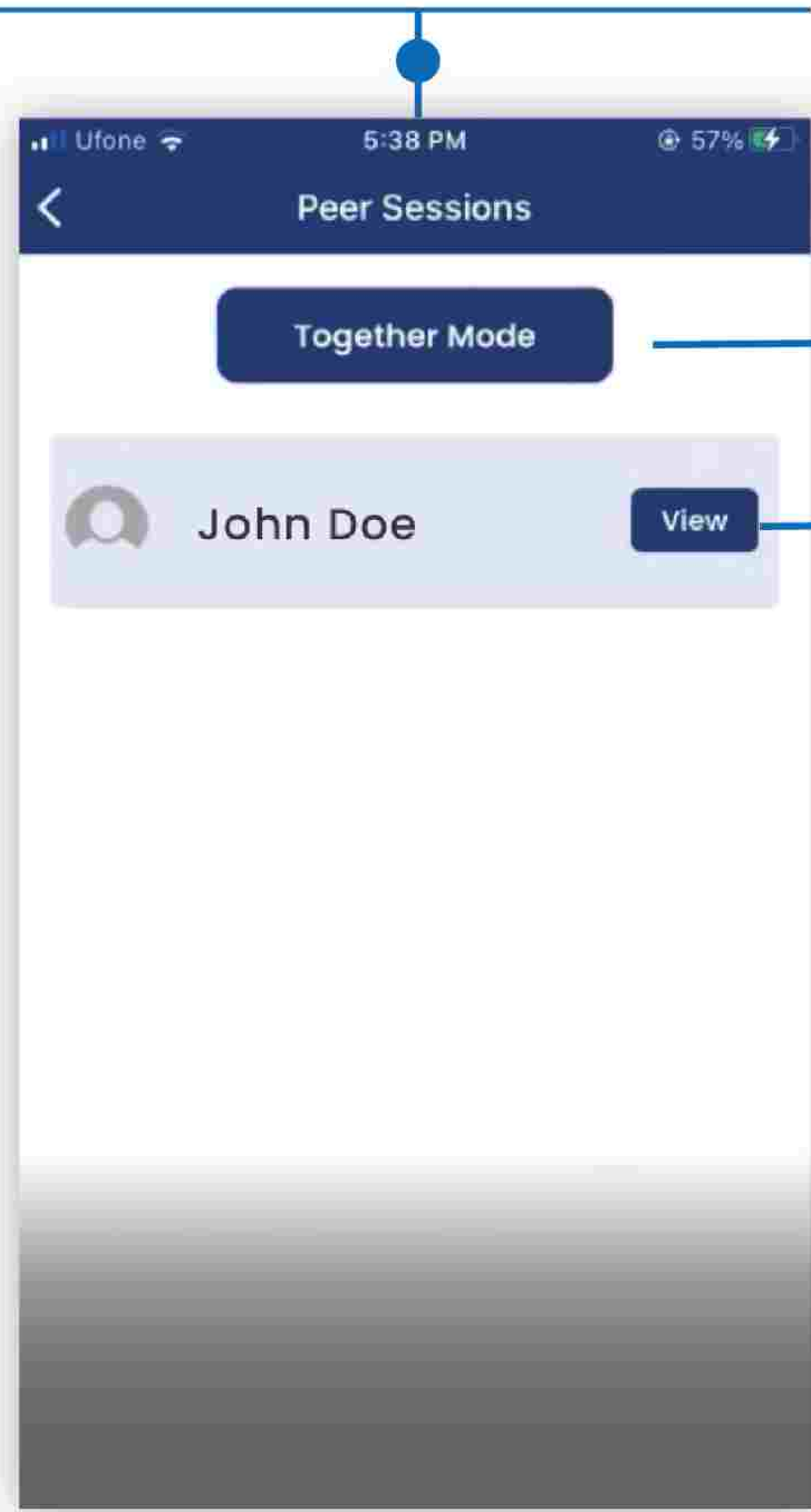
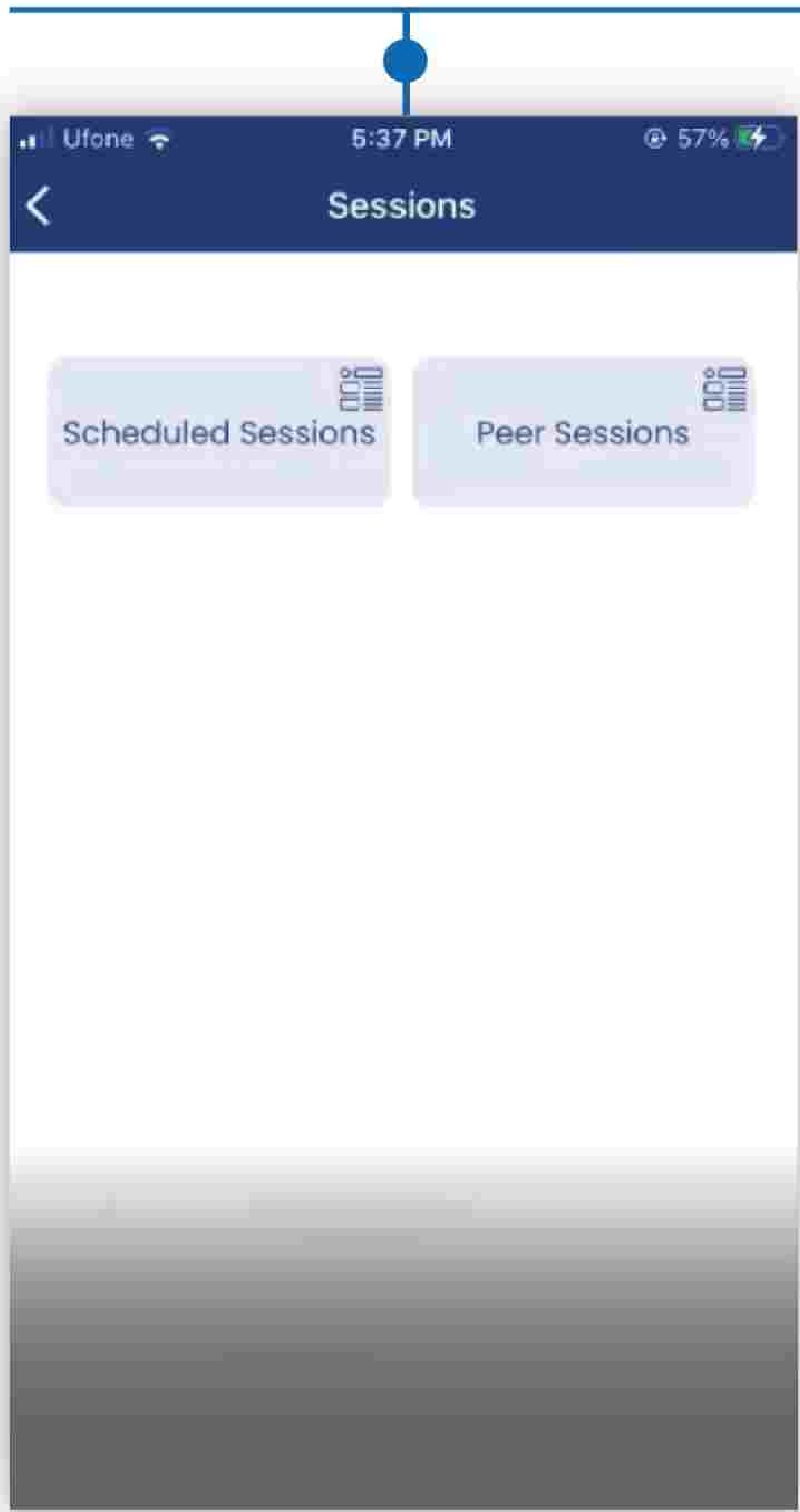
two ways to access peer-to-peer tracking :

1. from peer session in the recipient screen
2. from peer session in the session completed module

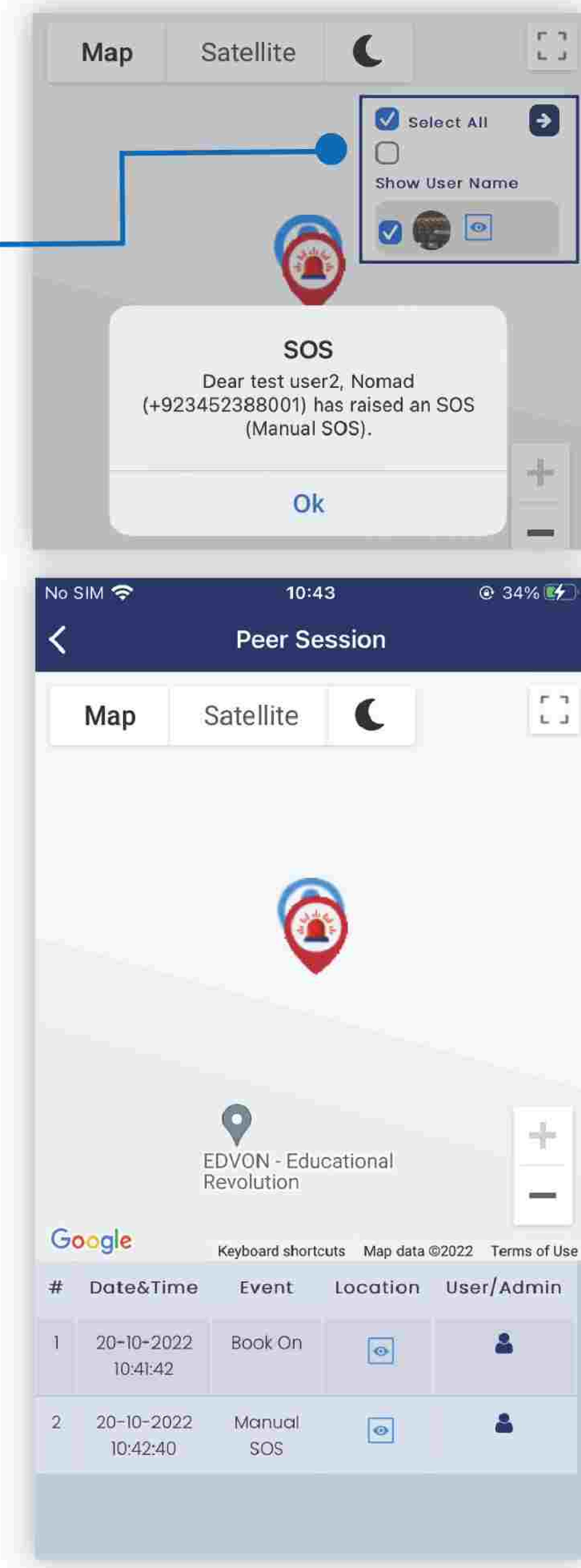


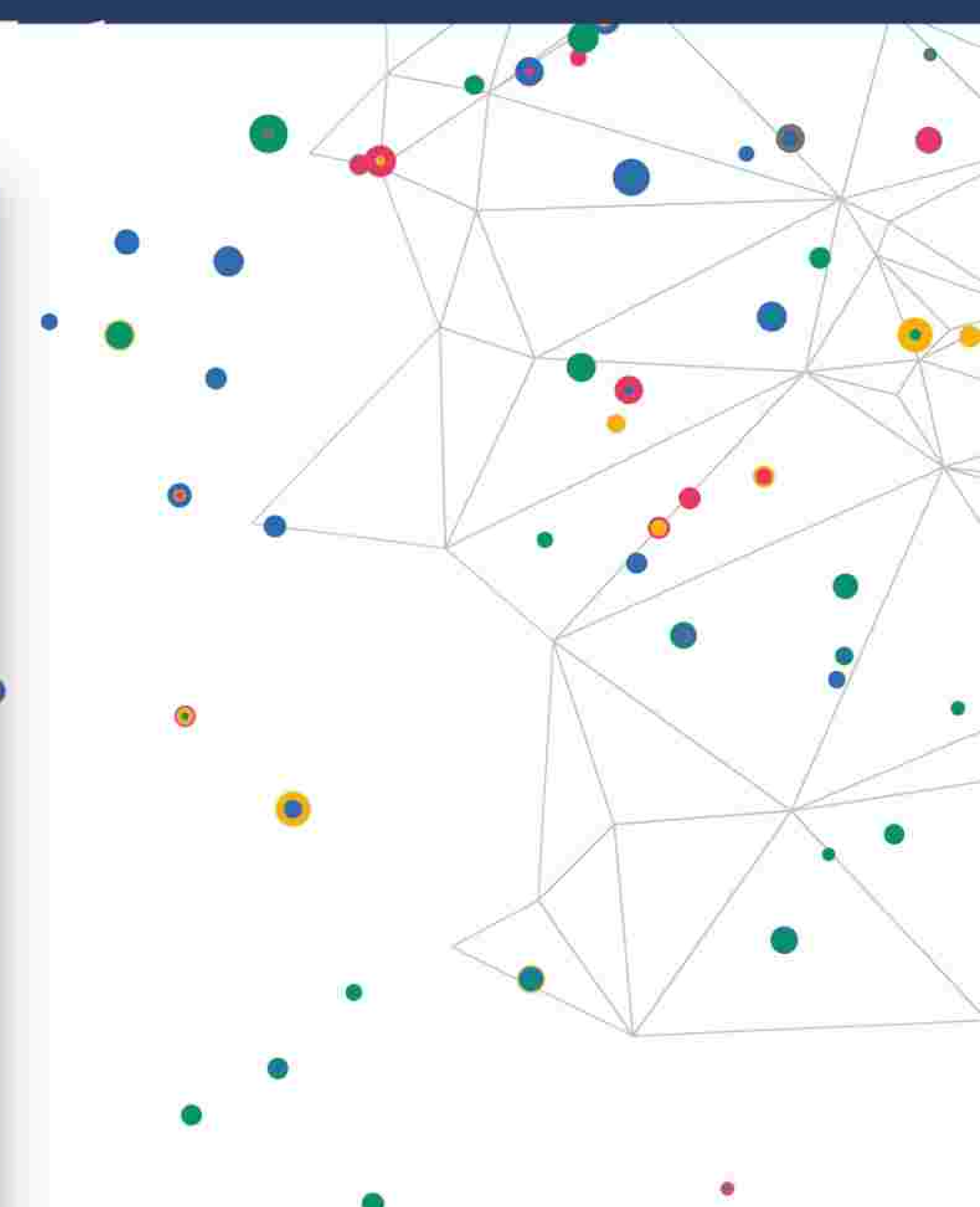
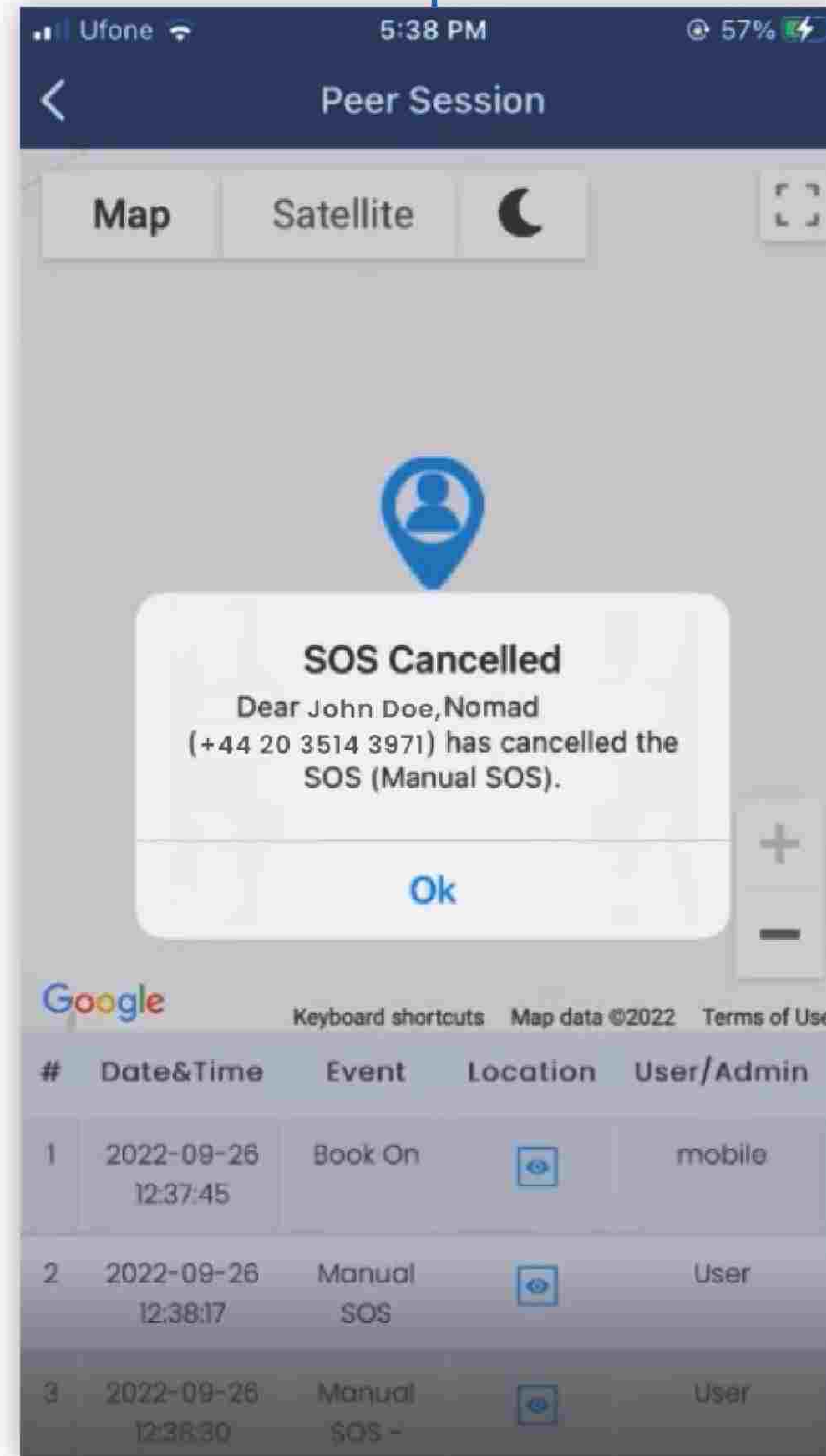
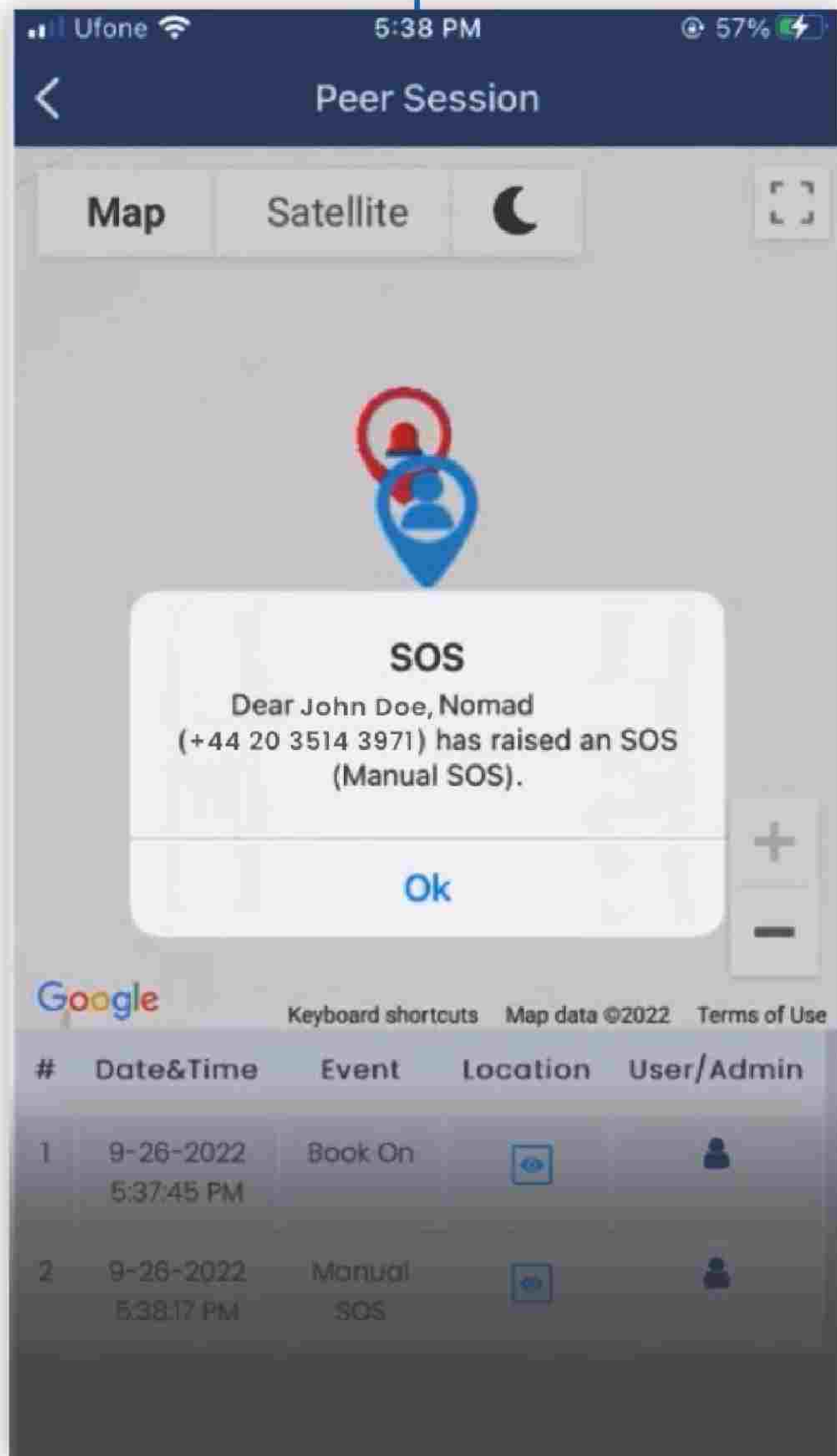
Recipient Notification Alert





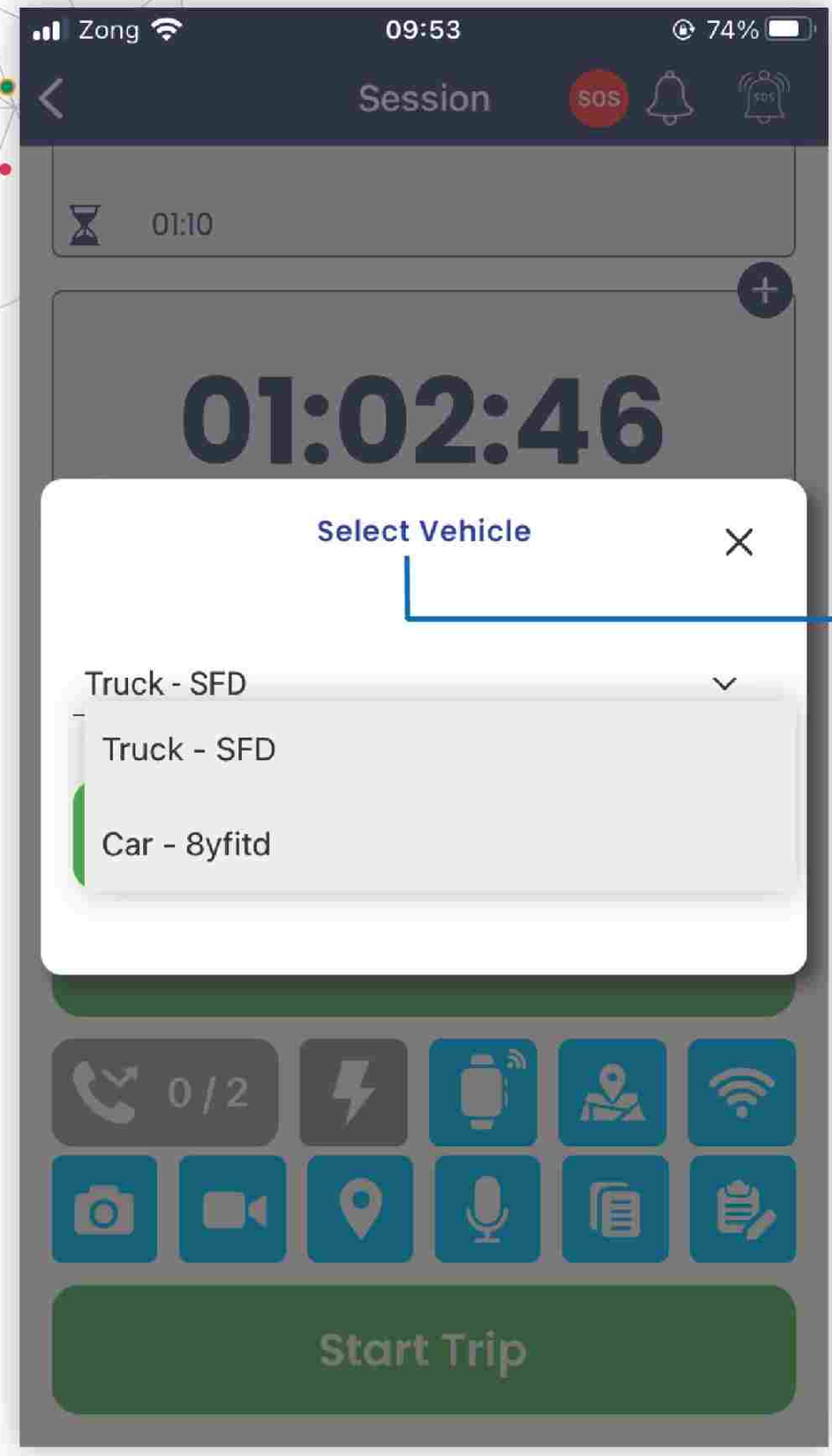
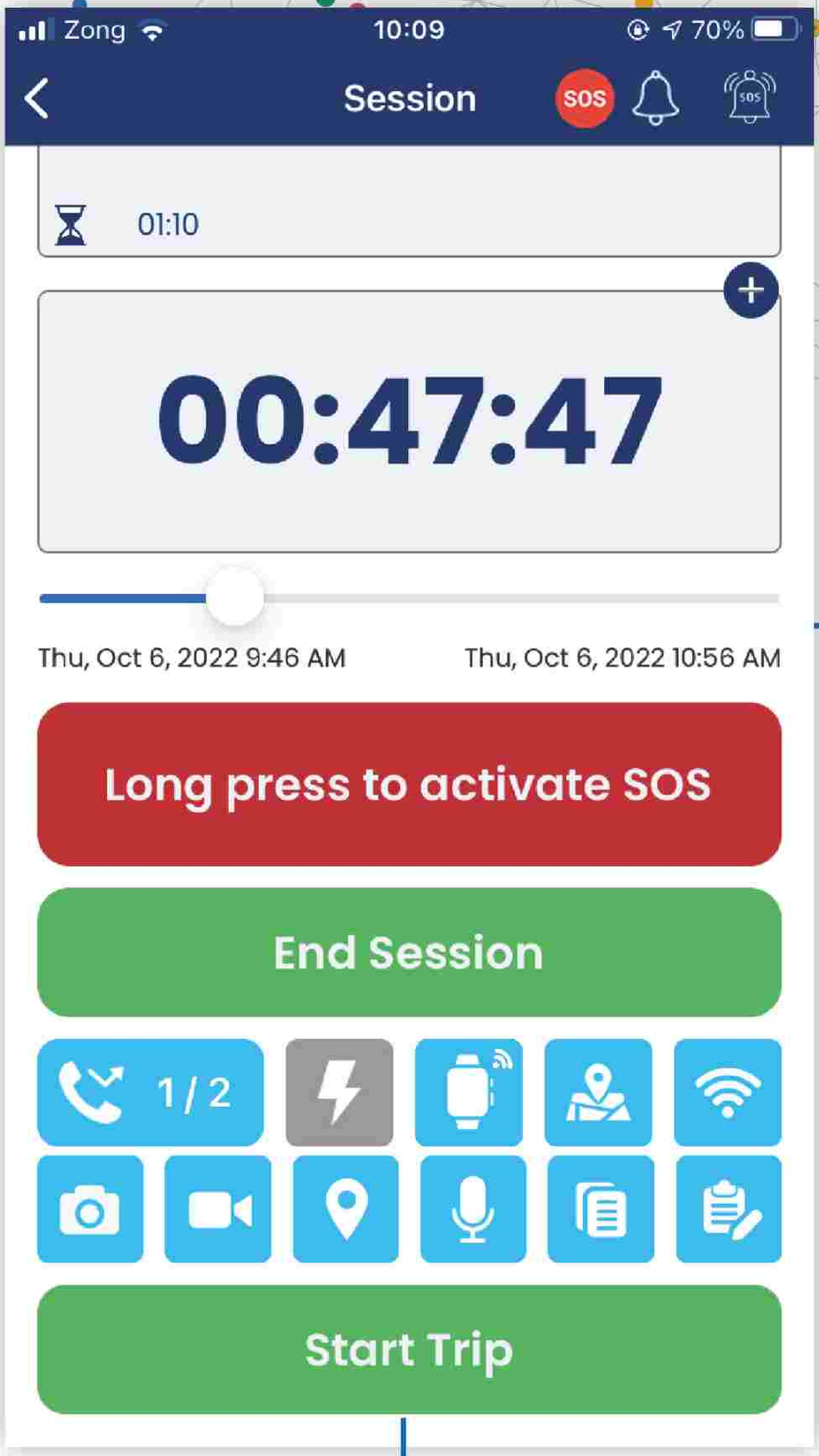
Multi Pair tracking





TRIP

Easily create a trip by tapping on the start trip button



Select your vehicle for your trip

Press to Start Trip



Current Location

Overspeed limit

Session Trip

Unnamed Road

45

Idle time 0.0
Angle 01: 0.00

Angle 02: 0.00
G-Acc: 0.00

Driver	John Doe	VRN	AKU111
Started At	09:53	Started From Queen Street...	
Duration	10 Mins	Distance	1.234 Miles

End trip

Session Trip

Guard Solo is Actively Using Your Location

10:03

Trip Summary

Trip ID: 653

06-10-2022 09:53:28

Queen Street, Romford, Essex, RM7 9AX

06-10-2022 10:03:24

Unnamed Road

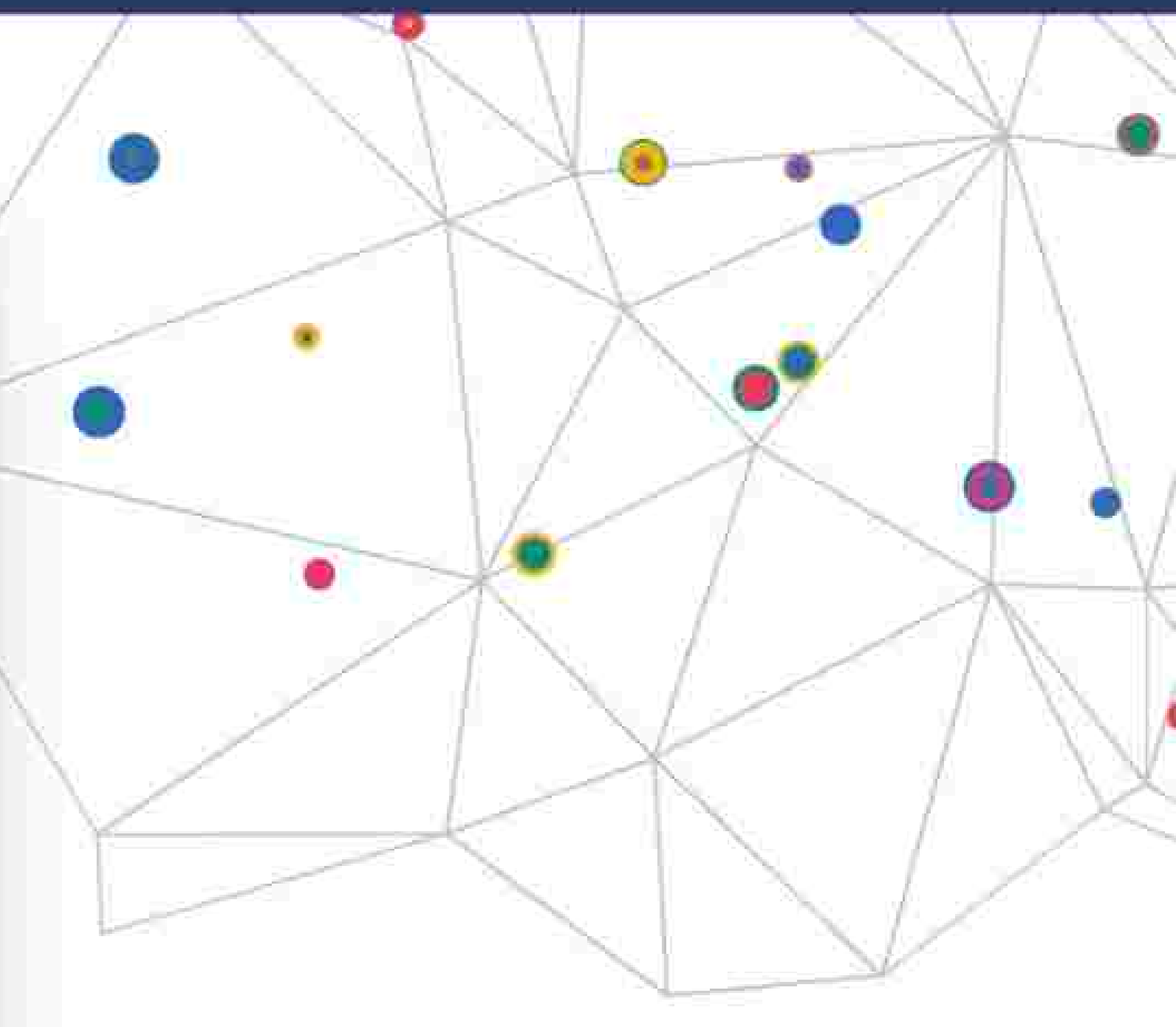
1.234 Miles

10 mins

Done

Duration 10 mins | Distance 1.234 miles

End trip



Trip Summary

Pointer

Speedometer

Acceleration

Distance

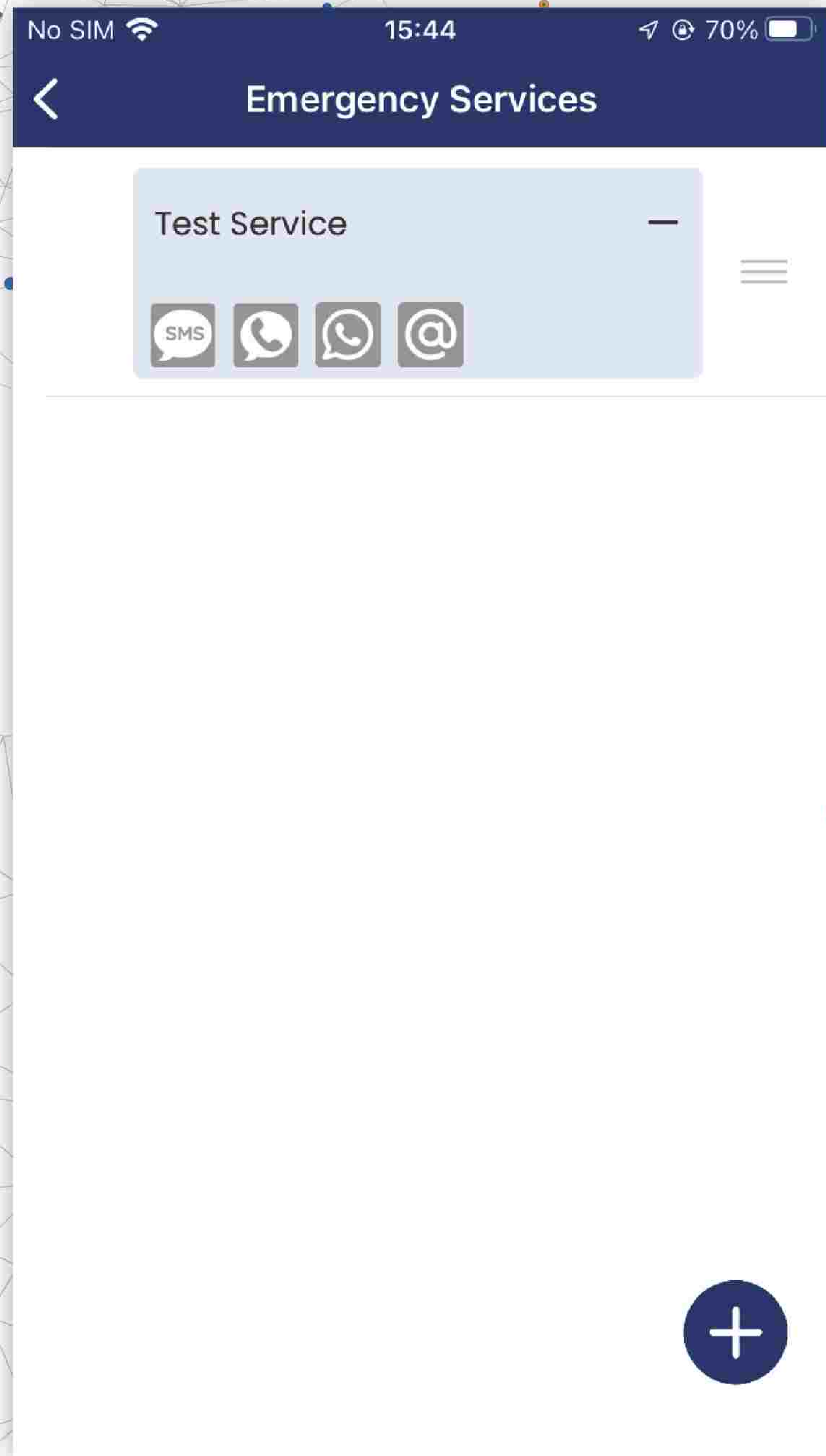
Idle Time

Duration

Press to End Trip




EMERGENCY SERVICES



No SIM 15:43 70%

Help & Support

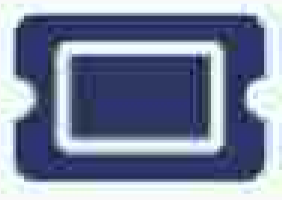


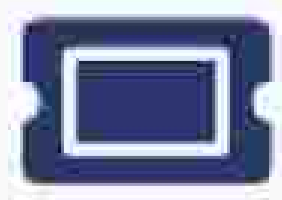
Novus Guard
Your Portable Lifeguard

HELP & SUPPORT

Feel free to contact us for the following purposes

- Live chat support and contact sales
- Create tickets to report bugs & earn credits

 **Submit Ticket**

 **FAQ** 